

# Pharmaceutical Needs Assessment 2015-2018

## North Yorkshire

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**North Yorkshire Health and Wellbeing Board**

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## 1.0 Executive Summary

A pharmaceutical needs assessment (PNA) is a statement of the need for pharmaceutical services in an area. It is an assessment that attempts to illustrate population need for pharmaceutical services, and also where services are currently provided in relation to that need. The assessment also identifies any gaps in access to pharmaceutical services, with the ultimate aim of meeting the North Yorkshire Health and Wellbeing Strategy vision to ensure that *“people in all communities in North Yorkshire have equal opportunities to live long healthy lives”*.

Pharmaceutical services are provided by pharmacies (including distance selling/internet pharmacies), dispensing appliance contractors, dispensing doctors, and local pharmaceutical services.

To provide NHS pharmaceutical services a provider (a pharmacist, a General Practice, a dispenser of appliances) must be on an appropriate list. Pharmaceutical lists are compiled and held by NHS England. This is known as the NHS “market entry” system. The PNA serves as an essential tool to help NHS England manage the “market entry” system and therefore it meets the specific requirements laid down in legislation.

The Health and Social Care Act 2012 transferred the responsibility for developing and updating PNAs to health and wellbeing boards (HWBs). Under the Act, the Department of Health has powers to make Regulations. The NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013 set out the legislative basis for developing and updating PNAs. North Yorkshire Health and Wellbeing Board has prepared this PNA in accordance with Department of Health Regulations and guidance.

This draft North Yorkshire PNA was developed by a partnership group comprising of representatives from organisations on the Health and Wellbeing Board in addition to the Local Pharmaceutical Committee and the Local Medical Committee.

The group followed a process that built on the learning from developing the 2011 PNA. The group:

- reviewed the Regulations and guidance,
- conducted a five week questionnaire engagement exercise to gather public, practitioner, pharmaceutical provider, and organisational views on local pharmaceutical provision,
- reviewed need, building on the [Joint Strategic Needs Assessment](#),
- analysed the current provision of pharmaceutical services in comparison with need in each district in North Yorkshire, highlighting gaps as appropriate.

In summary, this needs assessment concludes that there are no gaps in the provision of necessary services in North Yorkshire.

The assessment also concludes that there are some gaps in provision that would secure better access to pharmaceutical services in North Yorkshire.

Community pharmaceutical service providers are key members of thriving communities in North Yorkshire, and ideally placed to provide accessible, high quality services to the whole population. This level of access, coupled with that of general practice, could be beneficial in meeting the strategic aims of the Health and Wellbeing Board particularly with regards to supporting strong communities, providing care closer to home and reducing emergency admissions to hospital and care services.

Commissioners (of public health, health and social care services) should consider the evidence-base around providing services in community settings and the role that pharmaceutical service providers can play.

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As required by regulations, the North Yorkshire Health and Wellbeing Board ran a public consultation on this document from 3 November 2014 to 12 January 2015, giving in excess of the statutory 60 day consultation required.

In the consultation, the Health and Wellbeing Board asked:

- If the information contained in the draft PNA was clear, comprehensive, and accurate?
- If the PNA captured the scope of pharmaceutical services and the opportunities presented by pharmaceutical service providers to meet the health needs of the North Yorkshire population?

During the consultation period comments on the draft PNA report were received from members of the public and people employed by pharmacies, NHS England and a GP practice. They included some minor corrections to errors and to some details which have been now been included in the final report

The final version of the PNA was approved by the Health and Wellbeing Board during their 13<sup>th</sup> February 2015 meeting.

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## 2.0 Summary of findings

### *Population need*

- North Yorkshire covers 3,000 square miles ranging from isolated rural settlements and farms to market towns and larger urban conurbations such as Harrogate and Scarborough.
- Whilst North Yorkshire is in overall terms more affluent than a typical local authority in England, there are nevertheless areas of profound deprivation, including some parts of the County that are ranked within the 10% most deprived areas in England.
- On average the current population is older than that of England. The current North Yorkshire population structure indicates that proportionally there are more people at each of the five year age groups from 45 years and older when compared with England. Conversely North Yorkshire has a smaller population at each of the five year age bands less than 45 years when compared with England except in 10-19 year old males.
- The North Yorkshire population is projected to grow in the 50+ age groups with a slight decrease in the 40-49 by 2021. The 0–14 age groups are expected to grow by the year 2021, along with the 25-39 age groups. The 15-24 age groups are expected to decrease by 2021.
- Overall, the population of North Yorkshire is becoming older with a predicted increase in people aged over 65 from 133,000 in 2013 to 211,000 by 2037, and a predicted increase in people aged over 85 from 17,500 to 47,000. The rate of increase in these populations is quicker than that of other similar Shire County areas.
- The demographic profiles of the population vary from district to district. For example:
  - Richmondshire has a significantly larger number of young men due to Catterick Garrison. These demographics profiles are important as lifestyle issues tend to be more prevalent in young people, for example sexually transmitted infections (STIs) and smoking prevalence.
  - Scarborough and Harrogate have a significant older population. This is important as age is associated with increased levels of ill health and complex and multiple needs.
  - The ethnic diversity varies within North Yorkshire districts with Harrogate having the biggest ethnic group that are 'white other'.
- North Yorkshire has issues with smoking, obesity and alcohol use particularly linked to deprivation. These pockets also relate to illness in the population.
  - Circulatory disease (including heart disease and stroke) and cancers account for the greatest proportion of deaths within North Yorkshire at 72%.
  - Cancers are the most common cause of death under the age of 75 years (early deaths).
  - The potential years of life lost vary significantly from district to district. Scarborough, for example, is a statistical outlier for premature mortality from heart disease and stroke. However the years lost also vary in line with deprivation - the top 10% most deprived areas account for 25% of all potential years of life lost due to pneumonia.
  - Mental health problems are significantly associated with long-term conditions and multiple morbidities and they are a cause and consequence of episodes of ill health.

- A key policy focus for North Yorkshire is the current unplanned use of NHS and social care services. Service use again varies across the County, pointing towards areas where planned care and access to planned care may need to improve.
- Emergency admissions in North Yorkshire continue to rise over time. Emergency admissions for acute conditions that should not usually require a hospital admission in particular are on the rise. The main drivers of these admissions are urinary tract infections (25%), gastroenteritis (19%) and influenza/pneumonia (18%).
- Causes of these early deaths and increased NHS and social care service use are complicated but a number of factors are potential causal factors:
  - Smoking is still the leading cause of early death.
  - Obesity is a major cause of chronic ill health, in particular cardiovascular disease.

### ***Views on pharmaceutical provision (from 118 questionnaires)***

Generally, respondents to the public questionnaire tend to access pharmaceutical services close to home (37%), close to their GP (18%) or at their GP (15%). When asked where they would prefer to attend, respondents said close to their home (31%), at their GP (28%) or close to their GP (15%).

Most people (58%) said they normally visited a pharmacy on weekdays between 9am and 6pm or at no particular time (28%). Most people would also prefer to visit on weekdays between 9am and 6pm (40%) or at no particular time (32%). Positively, respondents said they could generally find a pharmacy open when needed (83% always or usually). However only 37% people said they could find a pharmacy open after 6pm on weekdays and only 31% open on Sundays.

Overall 56% of people rated availability of pharmacy services in their area to be good or very good and 26% adequate. However 10% rated availability as very poor.

Fifty questionnaires contained between them 60 identifiable comments about problems when using their usual pharmacy. The most frequently mentioned problem (26 times) was medicines not being in stock, followed by delays waiting for medicines to be dispensed either in the pharmacy or waiting for repeat prescription requests to be processed

The purpose of the public and stakeholder questionnaires was for people to express their views to commissioners and providers of pharmaceutical services and not to provide a representative snapshot of the population. The public questionnaire response rate was limited so the results should be interpreted with caution and not viewed as fully representative of North Yorkshire.

### ***Current provision and gaps in necessary services***

- According to NHS England<sup>i</sup>, 84% of adults visit a pharmacy each year, 78% for health-related reasons.
- In England, over 90% of prescription items are dispensed free. This includes exemptions from charging for those on low incomes, such as:
  - those on specific benefits or through the NHS Low Income Scheme
  - those who are age exempt
  - those with certain medical conditions
- The level of activity in community pharmacy in North Yorkshire is significant, with over 15 million items dispensed in 2013/14,
- In North Yorkshire there are a total of 106 pharmacies and 73 dispensing practices giving a total of 179 dispensing outlets. When analysed against population size, this equates to an



average of 3,343 people per dispensing outlet or 29.9 outlets per 100,000 population. There is one dispenser of appliances and one distance selling pharmacy.

- Analysis showed that 95% of the North Yorkshire population live within a 10 minute drive of a community pharmacy.
- Further, 97% of the North Yorkshire population can access pharmaceutical services (community pharmacy and dispensing practices) within a 10 minute drive time.
- In making this assessment the Health and Wellbeing Board does not consider there to be any gaps in the current provision of necessary services in North Yorkshire.

### ***Gaps in provision that would secure improvements and better access***

In making this assessment the Health and Wellbeing Board has identified the following gaps that would otherwise secure improved access to services.

**Table 1 Service improvements and better access**

<b>District/ Borough</b>	<b>Improvements and better access</b>
<b>Craven</b>	This assessment deems there to be no areas for improvement or better access.
<b>Hambleton</b>	Although there is large-scale housing development proposed in the Hambleton area, the sites of development are already within close proximity to existing services. Therefore, this assessment deems there to be adequate provision and access to existing pharmaceutical services.
<b>Harrogate</b>	This assessment deems there to be no areas for improvement or better access.
<b>Richmondshire</b>	As Richmondshire is reliant on GP dispensing services, it means that although access to dispensing services is adequate, access to the full range of “essential services” and any enhanced services may not be as good as other parts of North Yorkshire.
<b>Ryedale</b>	Access to pharmaceutical services on week day evenings, Saturday evenings and Sundays could be improved for Ryedale residents. This would also provide improved access to respond to planned housing developments, outlined above.
<b>Scarborough</b>	This assessment deems there to be no areas for improvement or better access.
<b>Selby</b>	Access to pharmaceutical services on Saturday evenings and Sundays could be improved for Selby residents.

### 3.0 Background

Community pharmaceutical services have long been at the centre of local health care delivery; at the heart of communities providing much needed access to medicines, appliances and expert advice. Nearly 80% of adults visit a pharmacy for a health-related reason at least once a year. Pharmaceutical services work hand-in-glove with primary care and community care services to ensure that care is preventative, accessible and of a high quality.

According to the National Institute for Health and Care Excellence (NICE, 2005) *“a health needs assessment is a systematic method for reviewing the health issues faced by a population, leading to agreed priorities and resource allocation that will improve health and reduce health inequalities”*.

A pharmaceutical needs assessment (PNA) is an assessment that attempts to illustrate population need for pharmaceutical services, and also where services are currently provided in relation to that need. The assessment should also identify any gaps in access to pharmaceutical services, with the ultimate aim of meeting the North Yorkshire Health and Wellbeing Strategy vision to ensure that *“people in all communities in North Yorkshire have equal opportunities to live long healthy lives”*.

To provide NHS pharmaceutical services a provider (a pharmacist, a General Practice, a dispenser of appliances) must be on an appropriate list. Pharmaceutical lists are compiled and held by NHS England. This is known as the NHS “market entry” system.

#### **What are “pharmaceutical services”?**

Core pharmaceutical services relate to the provision of drugs, medicines and appliances (including incontinence aids, dressings and bandages etc.).

#### **What are “pharmaceutical services” in relation to the PNA?**

- *“essential services”* which every community pharmacy providing NHS pharmaceutical services must provide and is set out in their terms of service<sup>1</sup> – the dispensing of medicines, promotion of healthy lifestyles and support for self-care;
- *“advanced services”* - services community pharmacy contractors and dispensing appliance contractors can provide subject to accreditation as necessary – these are Medicines Use Reviews, the New Medicines Service for community pharmacists, Appliance Use Reviews and the Stoma Customisation Service for dispensing appliance contractors; and
- locally commissioned services (known as *“enhanced services”*) commissioned by NHS England.

The regulations do not cover “pharmaceutical services” previously commissioned by Primary Care Trusts that are now the responsibility of local authorities (under Public Health Regulations) and Clinical Commissioning Groups. Although not a *mandatory* element of a PNA, where the need for a service is clear it has been stated in this assessment to help guide local commissioning.

<sup>1</sup> The precise contractual requirements for providing NHS pharmaceutical services are set out in Schedules 4-6 of the Regulations

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This system is governed by law. A person who wishes to provide NHS pharmaceutical services must apply to NHS England demonstrating that they are able to meet a pharmaceutical need as set out in the relevant pharmaceutical needs assessment.

There are exemptions to this, such as for applications to meet a need that was not foreseen in the PNA or to provide pharmaceutical services on a distance-selling basis (such as on the internet or by mail-order).

**Types of providers:**

- “*pharmacy contractors*” – independent contractors working individually or as multiple groups of pharmacies who provide NHS pharmacy services in community pharmacy settings. By definition the practice of pharmacy is the safe and effective use of medicines;
- “*dispensing appliance contractors*” – appliance suppliers are an independent group with their own terms of service who supply, on prescription, appliances such as incontinence aids, dressings, bandages etc. They cannot supply medicines;
- “*dispensing doctors*” – medical practitioners who are authorised to provide drugs and appliances in designated rural areas known as “controlled areas” – see section 6.1 for more information;
- “*local pharmaceutical services (LPS) contractors*” – provide services specifically negotiated to meet local need; however this must include an element of dispensing;
- “*distance selling pharmacies*” – although not covered by the same market entry system that relies on the PNA, distance-selling pharmacies are able to supply medicines to the population. These services are often mail-order or internet based.

PNAs were first published by Primary Care Trusts (PCTs) back in 2011. The first PNA for North Yorkshire and York can be accessed at [www.nypartnerships.org.uk/pna](http://www.nypartnerships.org.uk/pna).

The Health and Social Care Act 2012 transferred the responsibility for developing and updating PNAs to health and wellbeing boards (HWBs). Under the Act, the Department of Health has powers to make Regulations. The NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013 set out the legislative basis for developing and updating PNAs.<sup>ii</sup>

In addition to the requirements to produce and update PNAs the Health and Social Care Act 2012 placed a duty on commissioners of healthcare services to reduce health inequalities in access to services and outcomes. PNAs are therefore in a position to illustrate the needs of key vulnerable groups (for example travellers or homeless people).<sup>iii</sup>

This PNA attempts to analyse the need for pharmaceutical services in North Yorkshire in relation to the provision of services to identify any gaps in necessary service provision. The assessment also looks to the future to identify where additional pressures may fall on pharmaceutical services, or where additional developments may be beneficial to meeting the needs of the North Yorkshire population.

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## 4.0 Development of a PNA for NHS North Yorkshire and York

In 2013 a paper summarising the legislative requirements of the PNA was presented at the North Yorkshire Health and Wellbeing Board.<sup>iv</sup> The paper included the recommendation to establish a PNA Steering Group to oversee the development of the PNA for North Yorkshire. Given the proximity of York to North Yorkshire and the complex organisational boundaries of Vale of York Clinical Commissioning Group, it was decided that the Steering Group would support the development of both York's and North Yorkshire's PNAs. However, both HWBs would publish distinct assessments.

The Steering Group terms of reference for the steering group are included as Appendix 1. The group is attended by representatives from:

- City of York Council
- North Yorkshire County Council
- Medicines Management Team, North Yorkshire and Humber Commissioning Support Unit – representing all the CCGs in North Yorkshire and York
- Local Pharmaceutical Committee (LPC) – representing the LPC and providing pharmaceutical advice
- Local Medical Committee (LMC) – representing the LMC and providing medical advice
- Healthwatch
- NHS England (NHSE) – representing primary care commissioning and providing a link to the Local Pharmacy Network

The Steering Group took the following steps:

- a. Reviewed the 2011 NYY PNA.
- b. Reviewed the 2013 Regulation and Department of Health Guidance – matters for consideration.
- c. Developed an action plan, including engagement with pharmaceutical service providers, the public, service commissioners, and other local health and social care providers.
- d. Identified needs through the Joint Strategic Needs Assessment and the addition of further key data.
- e. Mapped current service provision.
- f. Identified unmet need and priorities.
- g. Consulted on the findings.
- h. Published the final version of the document.

This process was in line with DH guidance and Regulations.

### 4.1 The minimum requirements of a PNA

Schedule 1 of the 2013 regulations sets out the minimum information to be contained in a PNA.

This can be summarised as:

- **Current provision of necessary services** – what services are currently provided to *meet the need for pharmaceutical services* in the Health and Wellbeing Board area? It is important to note that this also includes services delivered outside of North Yorkshire but that contribute to meeting its population's needs. This is particularly relevant in a rural county where the population may travel, for example, to the bigger urban centres for work.

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- This requirement also includes the need to map current provision of services by:
    - Pharmacies
    - Distance selling pharmacies
    - Dispensing appliance contractors
    - Dispensing doctors.
  - **Gaps in provision of necessary services** – this is a statement on the pharmaceutical services that are required to meet current identified pharmaceutical need or future need:
    - this could involve identifying a current gap in provision in a particular locality in terms of access; or
    - this could be a particular population need where there is pharmaceutical provision, but not the right type of provision to meet that need, e.g. if there is not stop smoking provision in a high prevalence area;
    - it could involve the identification of a future large-scale housing development for example.
  - **Current provision of other relevant services** – this is a statement of pharmaceutical services that are:
    - provided in the HWB area which – although they don't meet identified need – secure improvements or better access to pharmaceutical services;
    - provided outside the HWB area which – although they don't meet identified need – secure improvements or better access to pharmaceutical services;
    - provided an impact on the assessment of the need for pharmaceutical services.
  - **Gaps in provision that would secure improvements and better access** – this is a statement of the pharmaceutical services that are not provided but would:
    - if provided, secure improvements or better access to pharmaceutical services;
    - if provided, if a future circumstance were to occur (e.g. a housing development), secure better access to pharmaceutical services in its area.
  - **Other services** – a statement of any NHS services provided or arranged by the HWB, NHSE, a CCG or NHS (Foundation) Trust which affect the need for pharmaceutical services – this could be other clinics providing stop smoking services or immunisation services for example.
  - **How the assessment was carried out** – in particular:
    - How the localities were defined.
    - How the PNA has taken into account:
      - The different needs of different localities.
      - The different needs of people in its area who share a protected characteristic.
    - A report on the consultation that it has undertaken.

## 4.2 Reviewing the 2011 North Yorkshire and York PNA (NYYPNA)

The PNA Steering Group has members who were involved in the development of the 2011 NYYPNA therefore the knowledge and experience of the PNA process has been translated into the development of this 2014 assessment.

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The PNA Steering Group used the initial meeting to review the process undertaken in 2011 and identify the strengths and areas for improvement in the approach.

### **Strengths of the 2011 approach**

The group identified that the organisation and planning of the 2011 report was very strong with a significant amount of expertise being used in the development – particularly by involving key stakeholders throughout the process, such as the Local Pharmaceutical Committee and the Local Medical Committee. The group also identified that significant time and resource was given to the production of the PNA, which resulted in a comprehensive assessment.

### **Areas for improvement**

The group discussed the engagement approach used in 2011 and decided that engagement events were not the most effective way of getting public and stakeholder views. The events were considered to be costly with poor uptake of invitations, and this was echoed in the learning from other areas. The representation of views also tended to be narrow.

It was therefore decided to use a questionnaire approach to engage with, and gain the expressed views of, the public, practitioners and stakeholders. The group concluded that this would be a more effective approach to engagement, enabling the group to involve the public, stakeholders, providers of pharmaceutical services and health and social care practitioners. The group agreed that the purpose of the questionnaire was to allow people to express their views on pharmaceutical provision and not to conduct a representative survey of population need.

The group also discussed that the engagement process does not remove or reduce the requirement for a potential provider or NHS England to conduct a more comprehensive engagement/consultation exercise in a locality if a change to service provision is being made.

## **4.3 The 2013 Regulations and Department of Health Guidance – matters for consideration**

Regulation 9 sets out the matters Health and Wellbeing Boards must have regard to when developing their PNAs, as far as is practicable to do so.

The following are the matters for consideration by Health and Wellbeing Boards:

- The demography of its area.
- Whether there is sufficient choice with regard to obtaining pharmaceutical services.
- Whether need varies in different localities.
- Likely future needs.

Determining how the population obtain pharmaceutical services:

- Access
- Choice
- Changing needs
- Meeting the needs of specific populations or vulnerable groups.

The group also considered local strategies and plans, particularly:

- [The Joint Strategic Needs Assessment and Joint Health and Wellbeing Strategy](#),
- The Children and Young People's Plan, ["Young and Yorkshire"](#)

- 
- [The Better Care Fund plan](#),
  - [The Director of Public Health's Annual Report 2014](#),
  - The 5-year Commissioning Plans of local Clinical Commissioning Groups,
  - Local housing plans,

### ***What is out of scope?***

The group considered the geographical footprint of the pharmaceutical needs assessment and agreed that the district and borough council boundaries gave sufficient detail as to provide population health data, along with service provision information, while still being able to complete the assessment within the required timescales and produce a meaningful document.

The group considered taking the analysis to a smaller geography level, but felt that there would be insufficient benefit compared with the feasibility of conducting the analysis at a smaller level of geography. Therefore, the assessment of need and service provision makes generalisations at a district council population level and therefore *may* miss variations in need and access within those generalisations. The group felt that any local detail or tacit information would be known by steering group members or raised through engagement work with the public and stakeholders.

For the purposes of this assessment the PNA steering group considered that any comments and challenges from the public or North Yorkshire stakeholders on the law and regulations surrounding market entry criteria and the implementation of controlled area designation and reserved localities (see Section 6.0) was outside of the scope of this report.

## **4.4 Action Planning and Questionnaire Development**

Using the learning from the development of the 2011 PNA and the DH guidance the steering group identified specific aspects of the report that needed developing.

Details on:

- The population and population need, including the views of the population.
- Current pharmaceutical provision and the views of contractors with regards to service development areas.
- The views of professionals who rely on pharmacy services.
- The priorities of local strategic stakeholders and partners in North Yorkshire, and their views on local pharmaceutical service provision.

### ***The population and population need***

The group discussed the requirement to be clear on the population and population need. North Yorkshire has a complex health and social care economy, including six Clinical Commissioning Groups (CCGs) three of which also operate in Bradford, City of York, East Riding of Yorkshire and Cumbria, six acute hospital trusts and three Mental Health Trusts. The area is also served by NHS England and a Commissioning Support Service. The County Council relates to seven District Councils and has close economic and transport links with the conurbations of West and South Yorkshire and Teesside. The General Hospital provision for the majority of residents of North Yorkshire requires them to travel outside the County boundary.

The Health and Wellbeing Board for North Yorkshire incorporates membership from the County Council, District Councils, five CCGs, (Harrogate and Rural District, Hambleton, Richmondshire and Whitby, Scarborough and Ryedale, Vale of York and Airedale Wharfedale and Craven). The

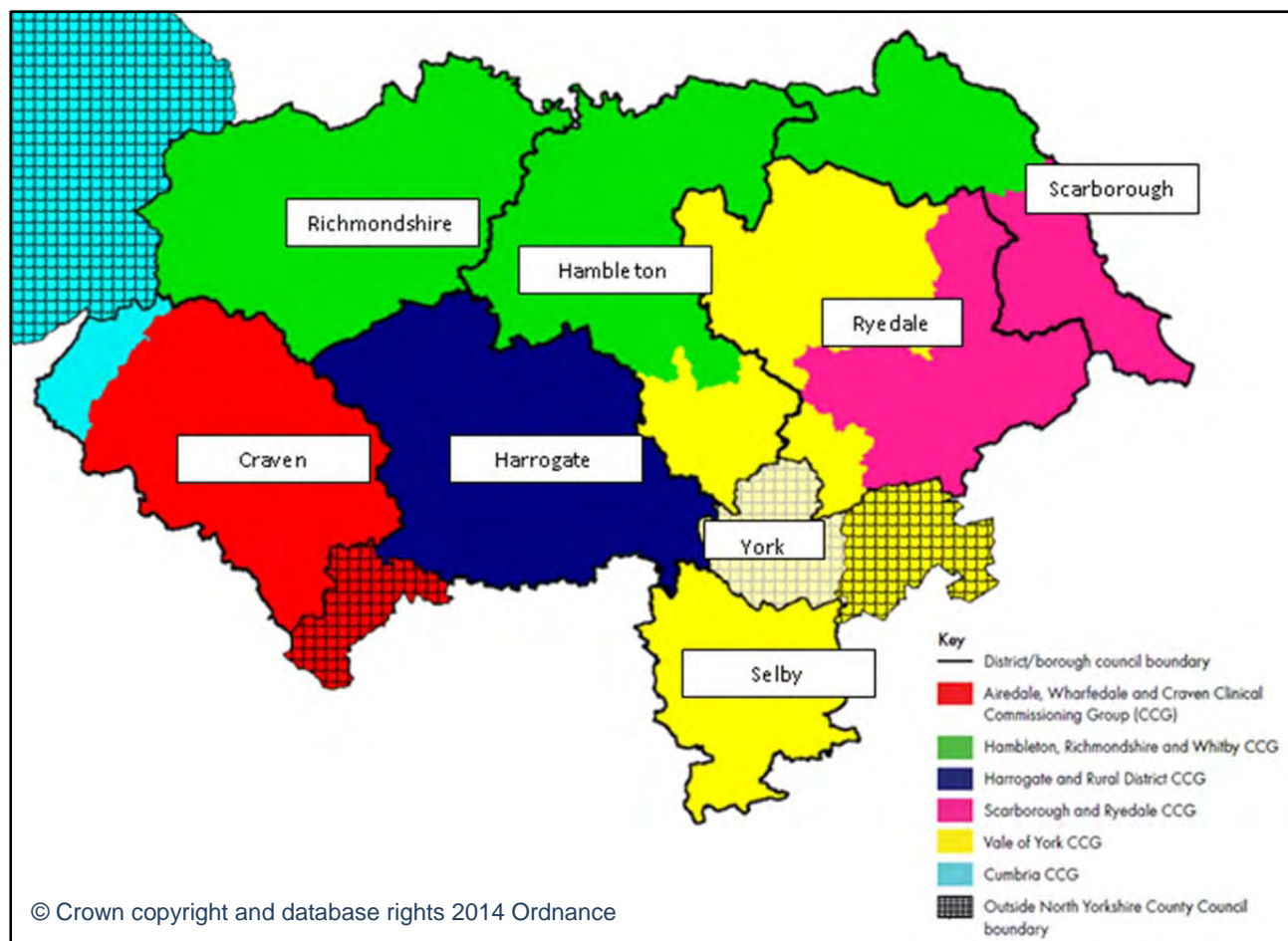
footprint of Airedale, Wharfedale and Craven crosses into the Health and Wellbeing Board coverage of Bradford Metropolitan District Council and the Vale of York Districts covers the City of York and the East Riding of Yorkshire.

Finally, to the extreme west of North Yorkshire, the general practices of Ingleton, Little and High Bentham fall into Cumbria CCG.

The North Yorkshire Health and Wellbeing Board (NYHWB) have arrangements for joint working with Bradford City and City of York Councils and Health and Wellbeing Boards.

The steering group discussed the requirement for the PNA to cover the Health and Wellbeing Board boundary for North Yorkshire which relates to that of the NYCC boundary (see Figure 1).

**Figure 1 Map of North Yorkshire identifying the NYCC boundary and the district and CCG boundaries**



This North Yorkshire geographical area was deemed too large to conduct a single analysis of need and therefore the analysis has been split in two ways:

- By district council boundary (seven geographies).
- By Clinical Commissioning Group boundary, excluding the populations of other Health and Wellbeing Boards that are within those CCG boundaries (this applies to Cumbria CCG, Airedale, Wharfedale and Craven CCG, and Vale of York CCG).

The analysis of need was initially done as a desktop exercise looking at key indicators of need, taken where possible from the Joint Strategic Needs Assessment (JSNA) (see Section 7.0). However, this analysis of quantitative data only gives a relatively narrow perspective on need. The National Institute of Health and Care Excellence have guidance on conducting needs



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assessments<sup>v</sup> that recommends that assessments should also include the expressed opinions of the public and stakeholders.

### ***Public Questionnaire***

In order to gather these expressed opinions the group opted for a public questionnaire that could be completed online or in hard copy. The questionnaire was designed to capture:

- Individual or voluntary/community organisation (including patient group) views.
- The location referred to in the response.
- Information on how pharmaceutical services are accessed – frequency, times of day, how they are accessed.
- Information on how people would prefer to access services.
- Types of services used.
- Views on the availability of pharmaceutical services.
- The priorities for users in terms of access to and availability of services.
- Basic details on the responder – age, gender, place of residence etc.

### ***Pharmaceutical Service Providers - Current Pharmaceutical Service Provision***

A separate questionnaire was developed for current pharmaceutical service providers. Within the questionnaire was a requirement to report the hours that a contractor is operating and the services currently provided other than essential.

The questionnaire also sought opinions on future improvements to pharmaceutical service provision.

### ***Engaging with Professionals and Strategic Partners***

In order to effectively engage with local strategic partners (including commissioners and planners), and care professionals in a timely manner, the group decided on using a questionnaire method to collect information.

The steering group segmented the questionnaires by:

- Strategic Partners – for people and organisations that commission services or plan other aspects of communities (e.g. housing, transport, etc.) that could impact on the need for pharmaceutical services in particular areas.
- Health or social care service providers and practitioners.

The questionnaires aimed to identify current or future initiatives (commissioning intentions, housing developments etc.) that may impact on the need for and access to pharmaceutical services. As well as capturing the views of frontline professionals and commissioners on the quality and access to pharmaceutical services. Respondents were also encouraged to provide their views on future developments for pharmaceutical services.

Copies of the Questionnaires are included in Appendix 8.

### ***Communications and Questionnaire Distribution Process***

The group generated a distribution list for each of the questionnaires while recognising that it was inevitable that some individuals may not receive a direct notification that the questionnaires were live. To counter this, the questionnaires, and communications that accompanied the questionnaires, encouraged people to send on the web-link to others they felt would be interested in expressing their views.

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The questionnaires were live on the North Yorkshire Partnerships website for five weeks, from 11 June to 18 July 2014.

The group also advertised the launch of the questionnaire with a press release issued by North Yorkshire County Council and North Yorkshire and Humber Commissioning Support Unit.

The full distribution list for the questionnaires can be found in Appendix 9.

## 4.5 Identifying Local Needs

Section 2.0 defined NHS pharmaceutical services. Attempting to translate the service requirements into key indicators of quantifiable need is somewhat more difficult. The majority of health needs information was identified through the [North Yorkshire Joint Strategic Needs Assessment \(2012\)](#) and additional needs assessments completed by North Yorkshire County Council's Public Health Team. Additional indicators of need were generated when required.

Essentially the indicators of need relate to individuals and populations who need:

- Drugs, medicines and appliances.
- Advice and support on healthy lifestyles.
- Support for self-care.
- Medicines or appliance reviews.

The need for the above is likely to be extremely variable in an otherwise healthy population (healthy people will have sporadic bouts of illness, perhaps related to cold weather but otherwise they are occasional), so identifying need will be driven by a number of more specific indicators related to the services outlined above:

### **Population**

- The number of people in an area – the sheer number of people living in an area will drive need for pharmaceutical services.
- Deprivation can be used as a proxy indicator for need.
- The number of children and older people in an area – children and older people utilise NHS services more on average than the working adult population.
- Key data (where available) on populations of need e.g. looked after children, Gypsy and Travellers.

### **Illness and disability**

- Life expectancy and healthy life expectancy and the inequalities between populations.
- Activities of daily living and/or the Disability Living Allowance as a proxy indicator of health and social care need.
- Service use and health outcomes driven by long-term conditions and illness.

### **Risks to health**

- Number and rates of smokers and smokers from routine and manual backgrounds.
- Number and rates of hazardous and harmful drinkers.
- Number and rates of overweight and obese adults.
- Number and rates of teenage conceptions.
- Number and rates of injecting drug users.

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## Wider determinants

- Data on long-term unemployment.
- Geographical barriers index.
- Car ownership or other access indicator from the census.

These needs assessment data have been displayed for each district footprint, and occasionally (where the data has been limited) by Clinical Commissioning Group. The assessment also accounts for historical rates and projections where possible. The 2012 North Yorkshire Joint Strategic Needs Assessment<sup>vi</sup> already provides a significant assessment of population need for health and care services. The PNA therefore does not attempt to replicate the JSNA but it does draw out key points. These are summarised in Section 7.0.

## 4.6 Mapping Current Provision

The 2013 Regulations specify that the PNA must include a map identifying the premises at which pharmaceutical services are provided in North Yorkshire. The Regulations require that the map (or maps) is kept up to date as far as practicable.

To meet this requirement the pharmaceutical services in North Yorkshire have been mapped in this report.<sup>2</sup> Current service provision was mapped by each district overlaid on population density, indicating travel time radiuses by road.<sup>3</sup>

The maps illustrate the location of:

- Pharmacies.
- Distance selling pharmacies.
- Dispensing appliance contractors.
- Dispensing doctors.

Interactive maps showing pharmacies and a range of other health and social services can be accessed here <http://maps.northyorks.gov.uk/connect/?mapcfg=health>.

Interactive maps showing a more detailed picture of pharmaceutical services offered across North Yorkshire – including the services provided and opening hours – can be accessed here [http://maps.northyorks.gov.uk/connect/?mapcfg=ph\\_pharmacies](http://maps.northyorks.gov.uk/connect/?mapcfg=ph_pharmacies).

The static versions of pharmaceutical services maps are available in Appendix 5 and also available online. They can be accessed at [www.nypartnerships.org.uk/pna](http://www.nypartnerships.org.uk/pna). The static maps also identify the location of GP Practices – delineating between dispensing and non-dispensing practices.

## 4.7 Identifying unmet needs and priorities

During the whole needs assessment process the steering group were identifying potential unmet needs or areas for improvements.

The steering group held a specific meeting to finalise the decisions for each locality and agree the final content of the PNA.

The assessment of current and future need for each locality is outlined in Section 11.0.

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<sup>2</sup> Using MapInfo.

<sup>3</sup> The drive time maps are produced using RouteFinder software that calculates travel time based on the road network and the average speeds associated with the different sections of the road.

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## 4.8 Consulting on findings

The 2013 Regulations stipulate the minimum consultation requirements, including a need to consult with local contractors. The regulations specify that:

- Health and Wellbeing Boards must consult with the Local Pharmaceutical Committee (LPC), the Local Medical Committee (LMC), local providers, Healthwatch, the public and patient groups, NHS Trusts or NHS Foundation Trusts, NHS England and neighbouring Health and Wellbeing Boards at least once during the process of developing a PNA.
- Any neighbouring Health and Wellbeing Boards who are consulted should ensure that any LMC and LPC in the area are consulted.
- A minimum period of 60 days for consultation responses.
- Those being consulted can access the draft PNA on a website or, if requested, be sent an electronic or hard copy version.

The consultation on the NYPNA commenced on 3 November 2014 and closed on 12 January 2015 giving in excess of the prescribed 60 day consultation period. During the consultation period comments on the draft PNA report were received from members of the public and people employed by pharmacies, NHS England and a GP practice. They included some minor corrections to errors and to some details which have been now been included in the final report

A summary of the comments received during the consultation period and the response of the PNA development group, including a list of groups and organisations who were contacted directly as part of the consultation can be found in Appendix 10.

The final version of the PNA was approved by the Health and Wellbeing Board during their 13<sup>th</sup> February 2015 meeting.

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## 5.0 Control of Entry Application Process

### *Market Entry by means of Pharmaceutical Needs Assessment*

The Health Act 2009 requires that NHS England Area Teams (previously Primary Care Trusts) use PNAs as the basis for determining market entry to NHS pharmaceutical services provision (known as the “Market Entry test”). The detail of the basis for applications is covered by the National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013. This gives the regulatory framework under which applications should be made to Area Teams (ATs) and how they should determine those applications. This supersedes the “Control of Entry” test which had previously been the method for determining pharmacy applications.

There are two types of application that can be made by pharmacy or dispensing appliance contractors within the 2013 Regulations:

- Routine applications.
- Excepted applications.

The routine applications will:

- Meet an identified current or future need or needs.
- Meet identified current or future improvements or better access to pharmaceutical services; or
- Provide unforeseen benefits, i.e. applications that offer to meet a need that is not identified in a PNA but which the AT is satisfied would lead to significant benefits to people living in the AT footprint.

Some of the excepted applications will cover:

- Relocations that do not result in significant change to pharmaceutical services provision.
- Change of ownership applications.
- The above combined.
- Distance selling pharmacies. This is where the pharmacy provides all the essential services within the pharmacy terms of service but without making face-to-face contact with the patient e.g. internet pharmacies.

### 5.1 Controlled localities (rural)

Patients who live in a controlled locality more than 1.6 km (1 mile) from any pharmacy have the choice of receiving dispensing from a pharmacy or from their GP (if they provide this service).

In accordance with the NHS Regulations, the whole of NHS North Yorkshire and York area has been designated as controlled (rural) with the following exceptions:

**Table 2 Non-Controlled Areas in North Yorkshire and York**

District	Non controlled locality (urban)	Date of last review	Earliest date of review
Craven	Skipton	21/10/11	21/10/16
Hambleton	Northallerton	29/3/11	29/3/16
Richmondshire	Richmond	6/10/11	6/10/16
Ryedale	Malton and Norton	6/10/11	6/10/16
Ripon	Ripon	19/3/11	19/3/16
Scarborough	Scarborough – Newby and Scalby	13/2/09	13/2/14
	Scarborough Town – excluding Newby and Scalby	2/12/09	2/12/14
	Whitby	18/10/10	18/10/15
Selby	Selby	6/10/11	6/10/16
York	Haxby	18/10/10	18/10/15
	York	6/3/08	6/3/13
Harrogate	Harrogate and Knaresborough	6/10/11	6/10/16
	Ripon	19/3/11	19/3/16

These locality boundaries are illustrated on maps in Appendix 6. They can also be accessed at <http://www.nypartnerships.org.uk/pna>.

Controlled and non-controlled areas are designated by NHS England Area Team under The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013. Only the AT has the right to review an area if it considers this is necessary. The Local Pharmaceutical Committee (LPC) and Local Medical Committee (LMC) can apply to the NHS England Area Team for it to review an area but it is the decision of the AT whether it considers this is necessary.

There is no set date in the Regulations when an area has to be reviewed, but the earliest date is five years after the designation date. An area can only be reviewed sooner than five years if there has been a significant change in circumstances such as a major housing development.

## 5.2 Reserved locations

A reserved location is designated, in a controlled locality, where the total patient population within 1.6km (1 mile) of the proposed location of a new pharmacy is less than 2,750 at the time an application is received. The concept of reserved locations was first introduced in the National Health Service (Pharmaceutical Services) Regulations 2005, SI 2005/641 and is primarily intended to protect the dispensing rights of an existing GP dispensing service with premises in an area to be designated as a reserved location.

In normal circumstances, if a pharmacy opens in a controlled locality patients living within 1.6km (1 mile) of the pharmacy would cease receiving dispensing services from their dispensing doctor and

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instead use the services of the pharmacy. In a reserved location this would not apply; patients would continue to be able to exercise a choice as to whether to continue receiving dispensing from their dispensing doctor or from the pharmacy. The reason for this is that below 2,750 patients the viability of introducing a new pharmacy is questionable. It therefore allows existing GP dispensing practices to continue to provide dispensing services to those patients that wish to continue receiving services.

Reserved location status will continue to be considered and determined by the NHS England as required by the Regulations in response to applications for new pharmacies in controlled localities. Maps of the current reserved locations are available in Appendix 7 and can be accessed at [www.nypartnerships.org.uk/pna](http://www.nypartnerships.org.uk/pna).

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## 6.0 Current Provision of Pharmaceutical Services

In North Yorkshire the following pharmaceutical services are commissioned by:

### *NHS England*

- Essential services
- Advanced services
- Local enhanced services
- Local pharmaceutical service contract
- Essential Small Pharmacies Local Pharmaceutical Services contracts
- Appliance contracts
- Distance selling and Internet pharmacy

The details of all these service are outlined below.

## 6.1 Services provided in Community Pharmacy under the contractual framework

The Community Pharmacy contractual framework is made up of three sections – Essential Services, Advanced Services and Enhanced Services.

### 6.1.1 Essential services

#### *Dispensing of medicines or appliances*

The supply of medicines and appliances ordered on NHS prescriptions, together with information and advice, to enable safe and effective use by patients and carers, and maintenance of appropriate records.

#### *Repeat Dispensing*

The management and dispensing of repeatable NHS prescriptions for medicines and appliances, in partnership with the patient and the prescriber. Additional to requirements to those for dispensing, are that the pharmacist ascertains the patient's need for a repeat supply and communicates any clinically significant issues to the prescriber.

Aims and intended service outcomes

- To increase patient choice and convenience, by allowing them to obtain their regular prescribed medicines and appliances directly from a community pharmacy for a period agreed by the prescriber.
- To minimise wastage by reducing the number of medicines and appliances dispensed which are not required by the patient.
- To reduce the workload of General Medical Practices, by lowering the burden of managing repeat prescriptions.

#### *Clinical Governance*

This service covers the following areas:

- Patient and public involvement – including Practice leaflet, Publicising NHS services, Patient satisfaction survey, Approved complaints system, Monitoring arrangements for compliance with the Disability Discrimination Act 1995.



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- Clinical audit programme.
  - Risk management programme.
  - Clinical effectiveness programme.
  - Staffing and staff management programme.
  - Use of information.
  - Premises standards

### ***Public Health – promotion of healthy lifestyles***

The provision of opportunistic healthy lifestyle advice and public health advice to patients receiving prescriptions who appear to:

- Have diabetes.
- Be at risk of coronary heart disease, especially those with high blood pressure.
- Smoke.
- Be overweight.

Pro-active participation in national/local campaigns, to promote public health messages to general pharmacy visitors during specific targeted campaign periods. To support the delivery of public health priorities, the Public Health team, at NYCC, produces 'Improving Health Together' factsheets.

The factsheets are provided to community pharmacies to support their public health role - delivering lifestyle advice and information. The factsheets cover a wide variety of topics and give up-to-date, evidenced based information, policy context and practical suggestions for delivering effective key messages in relation to each campaign topic. The factsheets also provide details of **free** resources and reliable websites where further information is available. They can be downloaded from <http://www.northyorks.gov.uk/article/28297/Public-health-factsheets> .

### ***Disposal of unwanted medicines***

Acceptance of unwanted medicines from households and individuals which require safe disposal.

### ***Signposting***

The provision of information to people visiting the pharmacy, who require further support, advice or treatment which cannot be provided by the pharmacy, on other health and social care providers or support organisations who may be able to assist the person. Where appropriate, this may take the form of a referral.

### ***Support for Self Care***

The provision of advice and support by pharmacy staff to enable people to derive maximum benefit from caring for themselves or their families.

#### **6.1.2 Advanced Services**

These services are: Medicines Use Reviews (MUR), New Medicines Service (NMS), Appliance Use Review (AUR) and stoma customisation.

#### ***Medicines Use Reviews***

The MUR consists of accredited pharmacists undertaking structured adherence-centred reviews with patients on multiple medicines, in particular for those with long-term conditions. The pharmacy is only allowed to complete up to 400 of these reviews within a financial year and 70% of these must be for patients within certain target groups. For 2014/15 they are:

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- Patients taking high risk medicine as included in certain British National Formulary (BNF) subsections which are:
    - Non-steroidal anti-inflammatory drugs (NSAIDs).
    - Anticoagulants.
    - Antiplatelets.
    - Diuretics.
  - Patients who have had a stay in hospital within the last eight weeks **and** have had their medication changed.
  - Patients who are on certain respiratory drugs which have been detailed from the BNF.

In addition to these, from the implementation date a new group will be added to cover patients at risk of or diagnosed with cardiovascular disease and regularly being prescribed at least four medicines. Patients at risk of or diagnosed with cardiovascular disease will be identified by virtue of them being prescribed one or more medicines for one or more of the following cardiovascular/ cardiovascular risk conditions:

- Coronary heart disease.
- Diabetes.
- Atrial fibrillation.
- Peripheral arterial disease.
- Renal/ chronic kidney disease (CKD).
- Hypertension.
- Thyroid disorders.
- Heart failure.
- Stroke/ TIA (transient ischaemic attack).
- Lipid disorders.

This means that they must be prescribed at least one medicine from Chapters 2 (cardiovascular), 6.1 (diabetes) or 6.2 (thyroid) of the BNF.

### ***New Medicines Service***

This was introduced in October 2011 for a fixed period but has been extended to cover 2014/15 while evaluation of the benefits is taking place. The service is for patients with long-term conditions newly prescribed a medicine and is to help improve medicines adherence. It is focussed on certain patient groups and conditions.

Again the groups are those patients taking medicines that are contained within certain subsections of the BNF but covers the main conditions given below:

- Asthma and Chronic Obstructive Pulmonary Disease.
- Type 2 Diabetes.
- Antiplatelet/Anticoagulant therapy.
- Hypertension.

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## **Appliance Use Review and Stoma Customisation**

These two advanced services relate to appliances and can be provided by both community pharmacies and dispensing appliance contractors.

### **6.1.3 Enhanced services**

These services are commissioned by NHS England only and are detailed in The Pharmaceutical Services (Advanced and Enhanced Services) (England) Directions 2013. If another provider wishes to commission these services they cannot be called Enhanced Services.

The services available are:

- Anticoagulant Monitoring service.
- Care Home service.
- Disease specific medicines management service.
- Gluten Free Food Supply service.
- Independent Prescribing service.
- Home Delivery service.
- Language Access service.
- Medication Review service.
- Medicines Assessment and Compliance Support service.
- Minor Ailment scheme.
- On demand availability of Specialist Drugs.
- Out of Hours.
- Patient Group Direction service – this includes vaccinations and immunisations,
- Prescriber Support service.
- Supplementary Prescribing service.

More details on each of these services can be obtained from the Pharmaceutical Services Advanced and Enhanced Service Directions (2013), available at

<https://www.gov.uk/government/publications/pharmaceutical-services-advanced-and-enhanced-services-england-directions-2013>

The only current NHS England commissioned LES pharmacy services in North Yorkshire are the scheduled additional hours (i.e. out-of-hours bank holiday provision) and there is a time-limited enhanced service for delivering flu vaccinations to eligible populations from 1 October 2014 to 31 March 2015.

This is the first year of commissioning the flu service in North Yorkshire to offer an increased choice to patients who need to access the flu vaccination. NHS England may consider commissioning this service in future years depending on the success of the 2014/15 service.

### **6.1.4 Essential Small Pharmacies Local Pharmaceutical Services contracts**

Essential Small Pharmacies Local Pharmaceutical Services contracts ("ESPLPS Contracts") are a type of local pharmaceutical services (LPS) contract and were granted to certain pharmacy contractors in 2005/6 in accordance with Directions from the Secretary of State. They replaced the former essential small pharmacy scheme (ESPS) which was set up in order that pharmacies located in areas that could not otherwise support a pharmacy operating under the national terms

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of service, would be provided with a minimum guaranteed income for the provision of essential services to ensure that they were financially viable.

The ESPLPS Contracts commenced on 1 April 2006, initially for five years, but were subsequently extended and these arrangements will terminate on 31 March 2015. In order to be eligible for an ESPLPS contract, pharmacies had to meet certain criteria such as dispensing more than 6,400 and fewer than 26,400 items per annum upon establishment and – to remain in this group – they had to continue to meet this low prescription volume criteria. The scheme closed on 1 April 2006 and no new ESPLPS contracts have been issued since that time.

### 6.1.5 Appliance Contract

Dispensing Appliance Contractors (DACs) specialise in providing a range of colostomy and incontinence products for patients. They can also apply to NHS England to undertake the Advanced Services - Stoma Appliance Customisation and also Appliance Use Reviews to improve the patient's knowledge of specified appliances.

### 6.1.6 Distance Selling and Internet Pharmacies

The NHS Choices website currently lists 199 internet pharmacies in the UK.<sup>vii</sup> According to statistics from the Health and Social Care Information Centre, the number of “distance selling” pharmacies (i.e. internet or mail order based) has increased from 56 in 2008/09, representing 0.5% of the total number of pharmacies, to 200 in 2012/13, representing 1.7%.<sup>viii</sup>

Internet pharmacies are licenced in the same way as bricks and mortar pharmacies and require registration with the General Pharmaceutical Council.

They are also subject to additional requirements:

1. A distance selling pharmacy must not provide “*essential services*” to a person who is present at the pharmacy, or in the vicinity of it. In addition, the pharmacy's Standard Operating Procedures (SOPs) must provide for the “*essential services*” to be provided safely and effectively without face to face contact with any member of staff on the premises. NHS England could ask for sight of the SOPs when considering an application to satisfy itself that the conditions will be met. For example, a distance selling pharmacy receives a prescription via post and dispenses it the next day, sending it via courier. The pharmacist telephones the patient to counsel the patient on the medicine's correct use. This arrangement satisfies the conditions as no face to face contact has taken place on the pharmacy's premises.
2. A distance selling pharmacy may provide “*advanced services*” as well as “*enhanced services*” on the premises, as long as any essential service is *not* provided to persons present at the premises. For example, a distance selling pharmacy receives a prescription and dispenses it the next day, sending it via post with a consent form and explanatory leaflet about the New Medicine Service, inviting the patient to contact the pharmacy. The patient lives locally and so makes arrangements to visit the pharmacy, to complete the NMS. The pharmacy would need to be very careful not to provide or offer to provide any of the essential services whilst the patient is at the pharmacy.
3. The pharmacy's procedures and SOPs must allow for the uninterrupted provision of “*essential services*” during the opening hours of the pharmacy to anyone in England who requests the service. NHS England could ask for sight of the SOPs, during the application process, to ensure that adequate arrangements have been made to satisfy this condition.

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4. Nothing in any written or oral communication such as a practice leaflet or any publicity can suggest, either expressly or impliedly, that services will only be available to persons in particular areas of England, or only particular categories of patients will (or will not) be provided for. For example, a distance selling pharmacy publishes a leaflet which states 'Our delivery vans are available within a 25 mile radius. We can arrange for delivery by post outside this area, but cold chain products, such as insulin cannot be sent this way'. The pharmacy is likely to be found in breach of the conditions, as patients with diabetes requiring insulin who live outside the area would be unable to obtain their prescriptions from the pharmacy.

### **6.1.7 North Yorkshire County Council**

The Public Health Team at NYCC commissions a number of pharmaceutical services across the County. These are:

#### ***Emergency hormonal contraception***

Supply of Emergency Oral Hormonal Contraception (EHC) by community pharmacies helps contribute to a reduction in the number of unplanned pregnancies or terminations. This Service is delivered via a Patient Group Direction (PGD) free of charge to service users aged 14 years to 24 years inclusive. The aim of the service is to increase the knowledge of the availability of emergency contraception and contraception from pharmacies; to improve access to/use of emergency contraception; provide informed advice and support to complement existing sexual health services, providing a signposting service into the relevant mainstream contraceptive and sexual health services.

#### ***Needle and syringe exchange programme***

The Service provided includes the distribution and collection of sterile injecting equipment and its safe disposal and the provision of a range of other harm reduction support and interventions. Pharmacy needle and syringe programmes and harm reduction initiatives are part of the overall wider approach to prevent the spread of blood borne disease and other drug related harm, including drug related death. The service aims to discourage people from misusing drugs and enable those who wish to stop to do so; reduce the harm drug misuse causes to individuals and to communities; reduce the accessibility and availability of drugs to young people; protect communities from the health risks, and other damage associated with drug misuse, including the spread of communicable disease such as HIV, or Hepatitis and ensure that communities have access to accurate information about the risks of drug misuse; increase the safety of communities from drug related crime.

#### ***Supervised consumption service***

Supervised Consumption Service provided to drug users who are prescribed methadone, Subutex® or Suboxone® in the North Yorkshire area. The Service will encompass supervised support and advice to Service Users in a safe environment. The aims of the service are to ensure compliance with the Service User's agreed care plan, by dispensing prescribed medication in specified instalment and ensuring each supervised dose is correctly administered; liaising with those directly involved with the service users care; improve drug treatment delivery and retention; reduce the risk to communities through drug misuse.

#### ***Stop smoking services***

The provision of a service user in-house evidence based structured four week quit programme within pharmacies, as primary care services play a key role in helping people to stop smoking. It is intended to support pharmacies in maximising the numbers of service users who go through a structured quit programme to reduce overall smoking prevalence. Weekly support

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for at least the first four weeks of a Service User's quit attempt (the support may be offered by telephone where appropriate) and attempt to confirm the smoking status of all service users reporting as having quit smoking at four weeks.

### **6.1.8 Clinical Commissioning Groups**

At present only one CCG commissions services from community pharmacy providers.

Airedale Wharfedale and Craven CCG is commissioning a minor ailment scheme called Pharmacy First. This service is to provide the local population with rapid access to a pharmacist who can give advice on, and where necessary supply medication from an agreed formulary, for a range of minor ailments, releasing capacity in general practice and providing an appropriate alternative to the use of general practice or other health care environment (i.e. A&E, Out of Hours (OOHs) Urgent Care). The pharmacy will provide advice and support, including printed information where appropriate, to people on the management of minor ailments, including where necessary, the supply of medicines (free of charge to those exempt from prescription charges) for the treatment of the minor ailment.

Aims of the Pharmacy First service

- Release capacity in general practice.
- To provide the local population with rapid access to a pharmacist who can give advice on, and treat where necessary, a range of minor ailments.
- Be an appropriate alternative to the use of general practice or other health care environment (i.e. A&E, Out of Hours Urgent Care).
- Allow for improved promotion of self-care through NHS111.

Objectives of the Pharmacy First service

- To provide a service to users who might have otherwise attended their GP or A&E for the treatment of minor ailments.
- To provide a service outside of normal GP opening hours to reduce the use of GP OOHs services.
- To be a cost effective provider to allow for the redeployment of resources more appropriately in other parts of the wider health economy.

### **Out of Hours Provision**

Many areas now have "late night" pharmacies, accessible until late evening. In addition, the GP Out of Hours (OOHs) service is commissioned to dispense emergency medicines. They hold limited stocks of a limited list of medicines for emergency use. These are carried in all OOHs vehicles and in OOHs centres. These apply to patients seen in the service and there is no provision for dispensing against prescriptions provided elsewhere.

Medicines are now supplied under national guidance in "patient packs", meaning a full course is dispensed and patients should not have to seek further supplies elsewhere; historically supplies were only provided until the next pharmacy opened.

OOHs services also carry a small amount of palliative care drugs in case of immediate need overnight. These are only provided in small amounts due to the rapidly changing requirements in these patients.

The purpose of the OOHs dispensing service is to ensure 24/7 supply of essential medication, it is not intended as a routine dispensing service.

If other essential medication is required when pharmacies closed (e.g. Insulin destroyed by heat/faulty insulin pen) OOHs GPs may communicate and liaise with either community pharmacists or hospital on call pharmacists to attempt to identify and access medication not

routinely held in stock. Whilst provision cannot be guaranteed overnight, safe care will be provided to all in need.

## 6.2 Community Pharmacy Contractors

This section provides an overarching summary of population-level pharmaceutical provision in North Yorkshire. The statistics in this section are to allow for crude comparisons of pharmaceutical provision between areas, not provide an individual-level indication of access or availability. The full details of all North Yorkshire pharmacies, with opening hours, can be found in Appendices 2 and 3, with online maps available at [http://maps.northyorks.gov.uk/connect/?mapcfg=ph\\_pharmacies](http://maps.northyorks.gov.uk/connect/?mapcfg=ph_pharmacies).

In North Yorkshire there are a total of 106 pharmacies and 73 dispensing practices giving a total of 179 dispensing outlets. When analysed against population size, this equates to an average of 3,343 people per dispensing outlet or 29.9 outlets per 100,000 population.

The district with the largest number of dispensing outlets per 100,000 population is Scarborough with 37.7; each outlet on average serving 2,653 people. The district with the smallest number of dispensing outlets per 100,000 is Selby with 24 per 100,000 population; therefore on average each outlet serves 4,172.

**Table 3 Total number of dispensing outlets, providing essential dispensing services**

District	Pharmacies	GP dispensing practice premises	Total dispensing outlets	Population	Population served per outlet	Outlets per 100,000 population
Craven	13	4	17	55,409	3,259	30.7
Hambleton	13	9	22	89,140	4,052	24.7
Harrogate	26	20	46	157,869	3,432	29.1
Richmondshire	8	8	16	51,965	3,248	30.8
Ryedale	8	9	17	51,751	3,044	32.8
Scarborough	26	15	41	108,793	2,653	37.7
Selby	12	8	21	83,449	4,172	24.0
North Yorkshire	106	73	179	598,376	3,343	29.9

When examining the rate of community pharmacies only (table 4) then the rates range from 23.9 community pharmacies per 100,000 in Scarborough, through to 14.4 in Selby. The average rate of pharmacy provision in England ranges from 17.7 to 27.9 pharmacies per 100,000 (see fig.2).

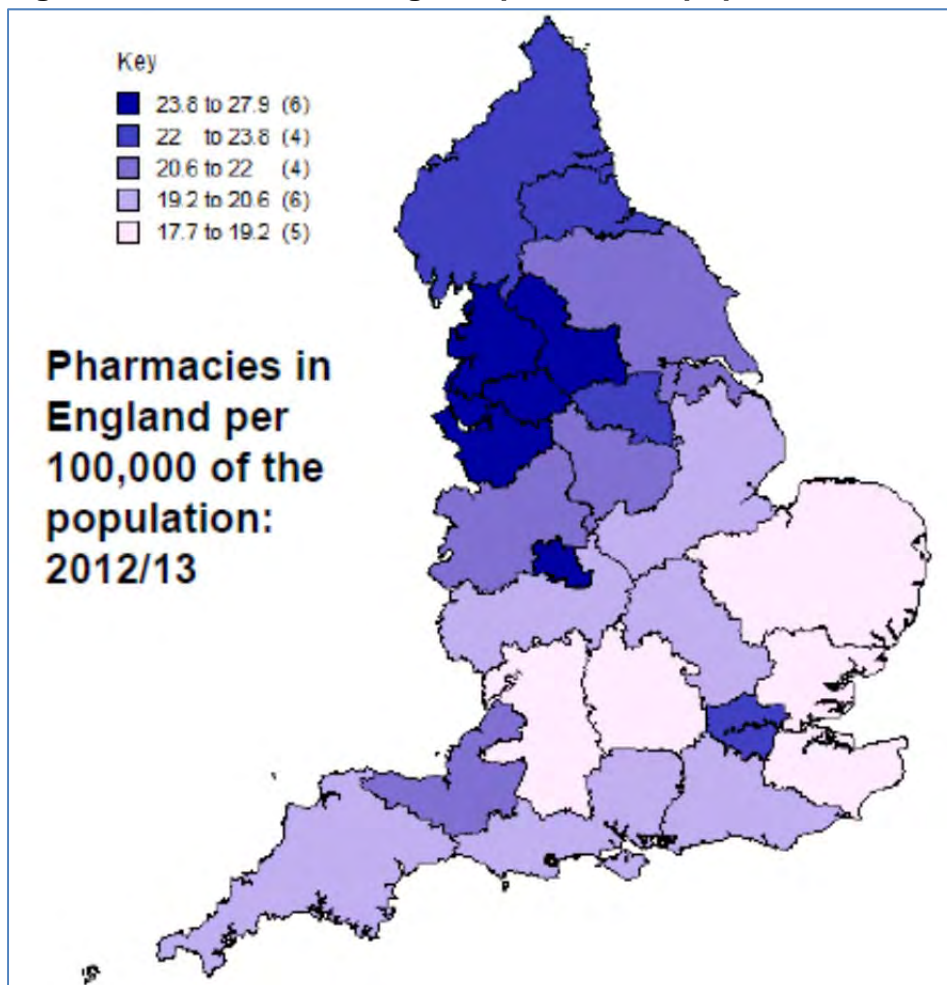
Therefore, the average for North Yorkshire is at the lowest end of the England range; however this must be taken into context given North Yorkshire's proximity to large cities such as York, Leeds, and Bradford. The North Yorkshire community pharmacy provision appears to be similar to that of rural areas in the east of England and the south west.

In absolute terms both Harrogate and Scarborough have the highest number of community pharmacies at 26, with Richmondshire and Ryedale having the smallest number at eight.

**Table 4 Total number of pharmacies only**

District	Pharmacies	Population	Population served per pharmacy	Pharmacies per 100,000 population
Craven	13	55,409	4262	23.5
Hambleton	13	89,140	6857	14.6
Harrogate	26	157,869	6072	16.5
Richmondshire	8	51,965	6496	15.4
Ryedale	8	51,751	6469	15.5
Scarborough	26	108,793	4184	23.9
Selby	12	83,449	6954	14.4
North Yorkshire	106	598,376	5645	17.7

**Figure 2 Pharmacies in England per 100,000 population 2012/13**





On average in North Yorkshire there are one and a half community pharmacies for every GP dispensing outlet, however this varies across the districts. Craven appears to be less reliant on GP dispensing with 3.3 community pharmacies for every GP dispensing outlet, whereas Ryedale is more reliant on GP dispensing having more GP dispensing premises than community pharmacies.

**Table 5 Ratio of pharmacies to GP dispensing services**

District	Pharmacies	GP dispensing practice premises	Ratio of Pharmacies to GP dispensaries
Craven	13	4	3.3
Hambleton	13	9	1.4
Harrogate	26	20	1.3
Richmondshire	8	8	1.0
Ryedale	8	9	0.9
Scarborough	26	15	1.7
Selby	12	8	1.5
North Yorkshire	106	73	1.5

**Table 6 Pharmacies – range of opening hours**

District	Weekday open	Weekday close	Saturday open	Saturday close	Sunday open	Sunday close
Craven	08:00	23:00	08:00	23:00	10:00	20:00
Hambleton	06:30	22:30	06:30	22:00	10:00	16:00
Harrogate	06:30	24:00	08:00	23:00	09:30	18:00
Richmondshire	06:30	22:30	06:30	22:00	10:00	16:00
Ryedale	08:30	18:30	8:30	17:30	11:00	12:00
Scarborough	07:00	23:00	07:00	23:00	10:00	23:00
Selby	08:30	20:00	08:30	17:30	01:00	02:00

Ryedale and Selby Sunday opening via scheduled additional hours – these hours are provide across a number of local pharmacies on a rolling rota.

Table 6 shows the opening hour range in each district. It must be noted that Selby and Ryedale appear to have more narrow range of hours available; however they also have close travel links to other well served areas. Ryedale residents can access services in York and Scarborough. Selby residents can access Leeds, Pontefract, Wakefield and Goole.

**Table 7 GP dispensing practices**

District	GP practices	GP dispensing practices	GP dispensing practice premises
Craven	6	2	4
Hambleton	11	8	9
Harrogate	19	10	20
Richmondshire	9	7	8
Ryedale	7	7	9
Scarborough	19	9	15
Selby	7	5	8
North Yorkshire	78	48	73

**Table 8 Number of pharmacies opening on Saturdays and Sundays**

District	Pharmacies	Open on Saturdays	Open after 1pm on Saturdays	Open on Sundays
Craven	13	12	6	2
Hambleton	13	11	8	3
Harrogate	26	23	14	6
Richmondshire	8	8	4	2
Ryedale	8	6	5	1
Scarborough	26	20	13	4
Selby	12	7	3	1
North Yorkshire	106	87	53	19

Ryedale and Selby Sunday opening via scheduled additional hours

All districts have some provision on Saturdays and Sundays, however in Selby and Ryedale it is more limited, with services provided on a rota. As noted above, residents in both areas can access other services; however it would be reliant on access to a car or public transport.

### 6.3 Dispensing Activity

The NHSE *Call to Action* provided an evidence pack on community pharmacy provision.<sup>ix</sup> In the evidence pack it stated:

- The number of items prescribed reached 1 billion annually in 2012. The year-on-year growth in items has been around 4-5% since 2001.
- 95%<sup>4</sup> of prescriptions are dispensed free of charge, mostly to people over 60.
- Almost 60% of all prescriptions are for those over 60.

You can get free NHS prescriptions if, at the time the prescription is dispensed, you:

- are 60 or over
- are under 16
- are 16-18 and in full-time education
- are pregnant or have had a baby in the previous 12 months and have a valid maternity exemption certificate (MatEx)

<sup>4</sup> This figure includes pre-payment certificates, which up to 2007 were included in paid for prescription items.

- have a specified medical condition and have a valid medical exemption certificate (MedEx)
- have a continuing physical disability that prevents you from going out without help from another person and have a valid MedEx
- hold a valid war pension exemption certificate and the prescription is for your accepted disability
- are an NHS inpatient.

You are also entitled to free prescriptions if you or your partner (including civil partners) are named on, or are entitled to, an NHS tax credit exemption certificate or a valid HC2 certificate (full help with health costs), or you receive either:

- Income Support
- Income-based Jobseeker's Allowance
- Income-related Employment and Support Allowance, or
- Pension Credit Guarantee Credit
- Universal Credit.

In 2013/14, there were a total over 15.5 million items dispensed to the population served by North Yorkshire GPs. Of those, 77% of items were dispensed in the community (by community pharmacies or distance pharmacies).

**Table 9 Number of items dispensed per district in 2013/14 and the proportion of those dispensed by GP Practices**

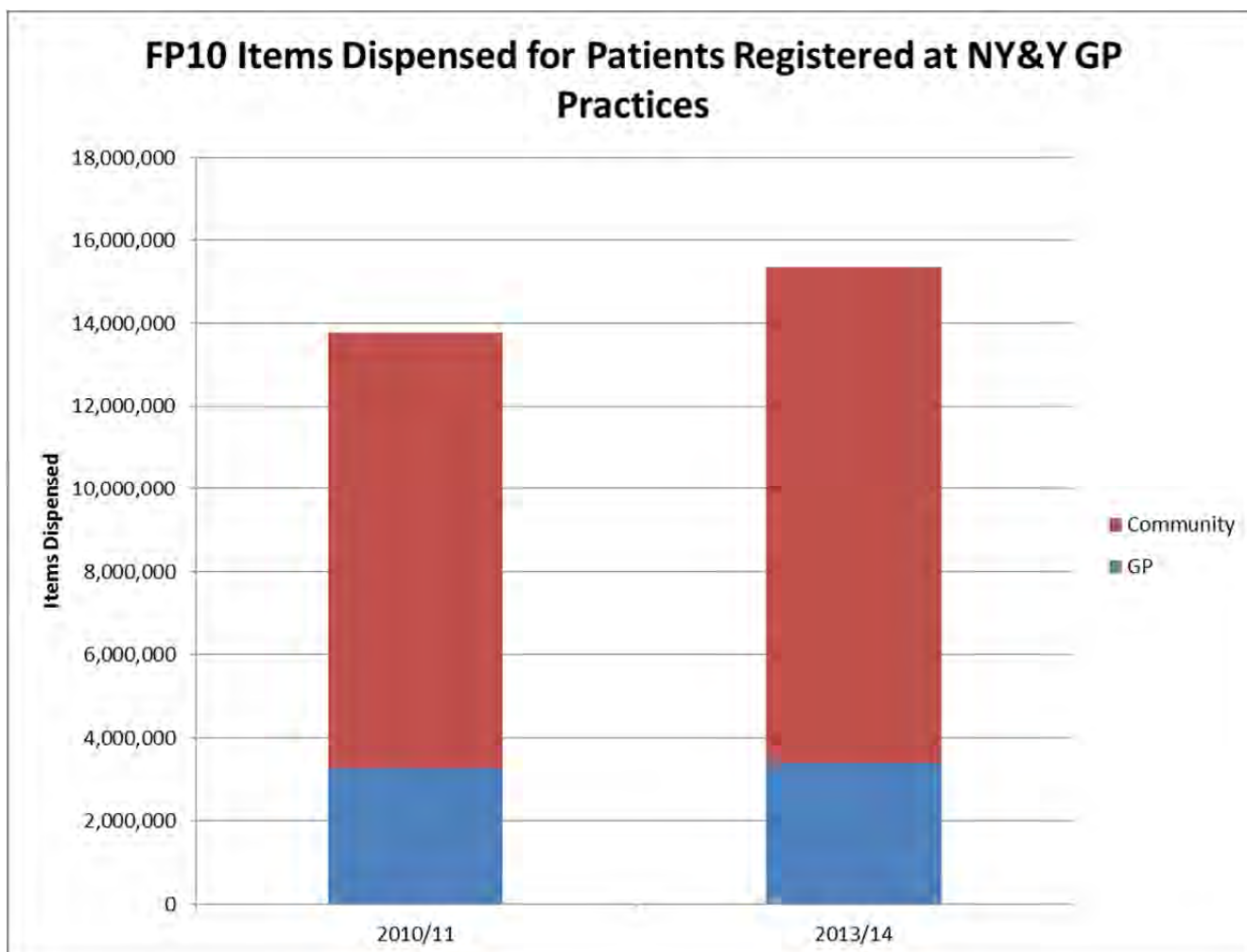
	Total Items Dispensed 2013/14	% Items Dispensed by GP Practices
<b>Craven</b>	1,004,814	11.7
<b>Harrogate and Rural District</b>	2,945,883	23.2
<b>Hambleton, Richmond, Whitby</b>	3,197,299	35.6
<b>Vale of York (North Yorkshire Practices only)</b>	5,483,601	16.7
<b>Scarborough and Ryedale</b>	2,734,217	20.2
<b>North Yorkshire Total</b>	15,365,814	22.2

The number of items dispensed in the community has grown by 14% since 2010/11, compared with only 4% growth in GP dispensed items.

**Table 10 Absolute number of dispensed items per year from 2010/11 to 2013/14**

Practice Items	2010/11	2011/12	2012/13	2013/14
<b>Craven</b>	106,792	109,907	121,095	117,335
<b>Harrogate and Rural District</b>	668,864	678,327	666,161	684,837
<b>Hambleton, Richmond, Whitby</b>	1,056,385	1,101,188	1,119,008	1,138,861
<b>Vale of York (North Yorkshire Practices only)</b>	926,341	933,558	940,424	915,674
<b>Scarborough and Ryedale</b>	513,834	526,459	540,140	553,106
<b>North Yorkshire Total</b>	<b>3,272,216</b>	<b>3,349,439</b>	<b>3,386,828</b>	<b>3,409,813</b>
Community Pharmacy Items	2010/11	2011/12	2012/13	2013/14
<b>Craven</b>	804,645	839,548	867,112	887,479
<b>Harrogate and Rural District</b>	2,043,474	2,096,909	2,191,403	2,261,046
<b>Hambleton, Richmond, Whitby</b>	1,834,387	1,914,749	1,972,458	2,058,438
<b>Vale of York</b>	3,908,456	4,072,413	4,283,506	4,567,927
<b>Scarborough and Ryedale</b>	1,918,325	2,004,641	2,086,250	2,181,111
<b>North Yorkshire Total</b>	<b>10,509,287</b>	<b>10,928,260</b>	<b>11,400,729</b>	<b>11,956,001</b>

**Figure 3 (FP10) Prescription Items dispensed for patients registered at North Yorkshire and York GP Practices**



Source: North Yorkshire and Humber Commissioning Support Unit, Medicines Management Team 2 October 2014

Further analysis of community dispensing in Craven has illustrated that the use of internet and appliance dispensing still only makes up a very small percentage of all dispensing at 0.65%. In absolute terms however, this was 6,550 items in Craven during 2013/14.

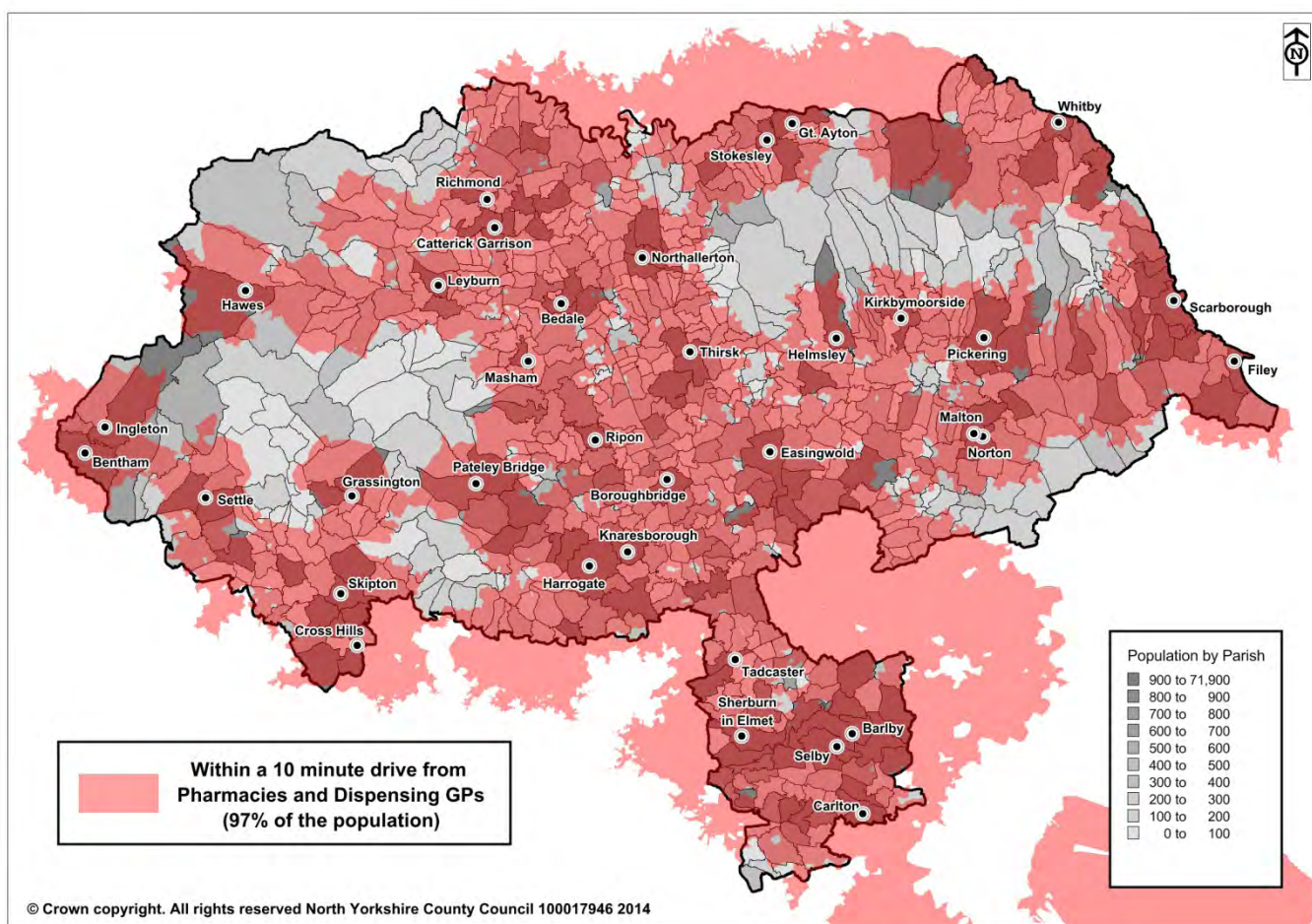
## 6.4 Access to pharmaceutical services

There are 106 community pharmacies and 73 dispensing practices in North Yorkshire, operated by a mixture of independent and multiple pharmacy owners (e.g. Boots). Of those that responded to the pharmacy questionnaire, the majority (93%) said they offered prescription collection and delivery as free or chargeable services.

In order to provide a population level analysis of access, drive times have been used to illustrate the proximity of pharmaceutical services to population density. The map below illustrates the areas of North Yorkshire that are within a 10 minute drive time of a dispensing practice or community pharmacy in North Yorkshire. Further analysis of population density shows that 97% of the North Yorkshire population live within a 10 minute drive of accessing a dispensing service.

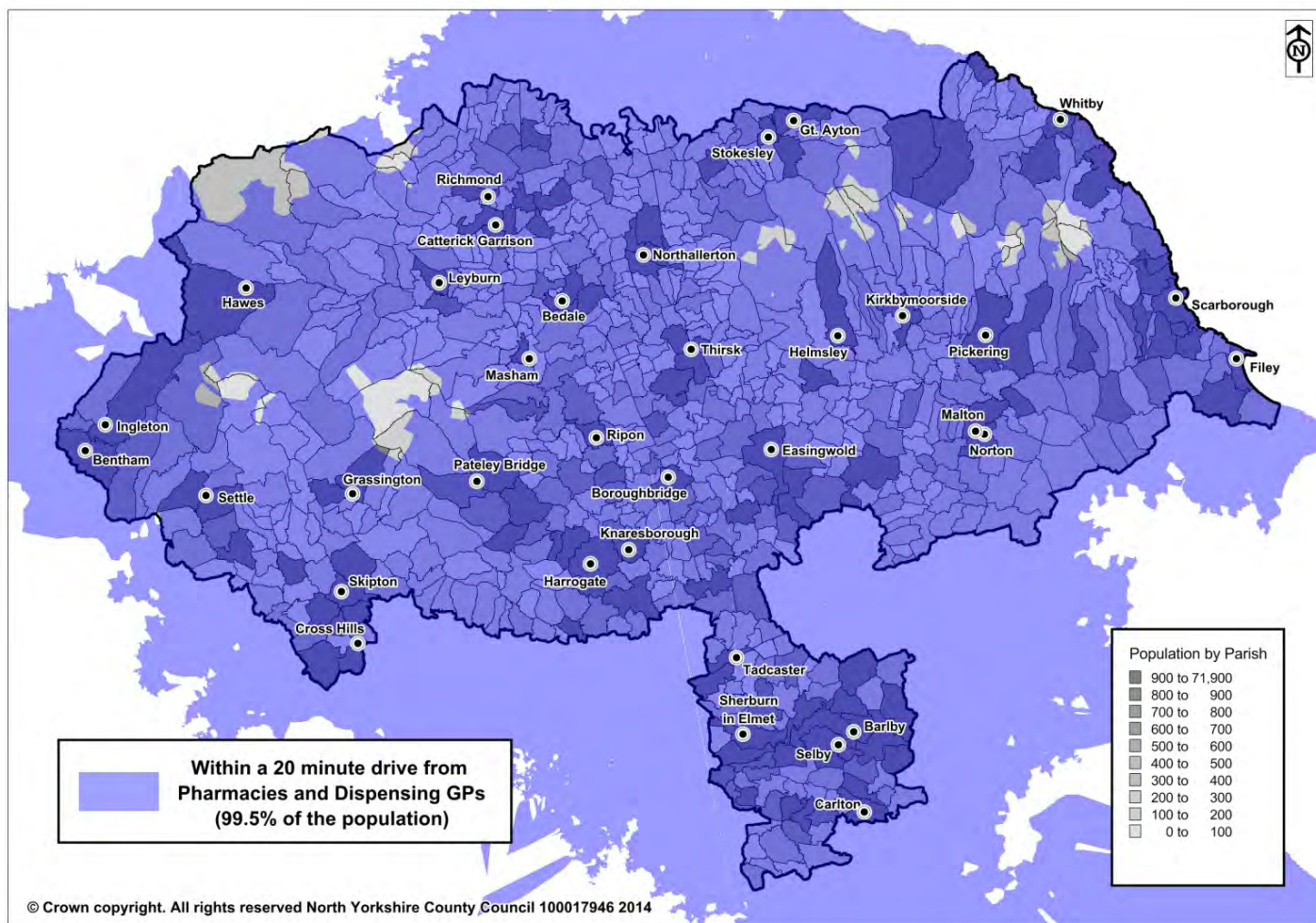
The analysis was repeated looking at community pharmacies only. The analysis showed that 95% of the North Yorkshire population live within a 10 minute drive of a community pharmacy.

**Figure 4 Map of 10 Minute Road Travel from a Dispensing Premises Time Overlaid on Population Density**



When the travel time is increased to 20 minutes then the population coverage increases to over 99% of the North Yorkshire population who can access a community pharmacy, this is the same coverage as the national average.<sup>x</sup>

**Figure 5 Map of 20 Minute Road Travel from a Dispensing Premises Time Overlaid on Population Density**



Maps illustrating pharmaceutical provision by each district can be found in Appendix 5. An online interactive map illustrating pharmacy locations and the services they deliver can be accessed at [http://maps.northyorks.gov.uk/connect/?mapcfg=ph\\_pharmacies](http://maps.northyorks.gov.uk/connect/?mapcfg=ph_pharmacies).

According to the 2011 Census 82.2% (see fig. 34) of households in North Yorkshire have one or more cars which is significantly higher than the 74.3% England average. All districts of North Yorkshire, excluding Scarborough, have a higher proportion of households with one or more cars. Rates are typically higher in the more rural districts.

Scarborough however has a significantly lower percentage of households with one or more cars at 71.2%. In addition, Scarborough has the greatest levels of deprivation in North Yorkshire and the highest level of health and care need, including more vulnerable populations, for example, carers and Disability Living Allowance claimants.

A study published in 2014<sup>xi</sup> concluded that the majority of the English population can access a community pharmacy within a 20 minute walk and that access is greater in areas of high deprivation. This study has limited applicability to North Yorkshire as a whole, given the rural nature of the County, but is potentially relevant to more urban areas of North Yorkshire, particularly given that North Yorkshire's pockets of deprivation tend to be close to urban centres, especially in Scarborough.

The results of the study estimate that the following proportions of the population have access to a community pharmacy within a 20 minute walk:

- 98.3% in urban areas,

- 
- 79.9% in town and fringe areas,
  - 18.9% in rural areas,
  - 90.2% in the top 10% most affluent areas,
  - 99.8% in the top 10% most deprived areas.

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## 7.0 Identified Health Needs

The North Yorkshire Joint Strategic Needs Assessment (2012) provides a high-level analysis of the current and future health and wellbeing needs of the individuals and communities within North Yorkshire. The Joint Strategic Needs Assessment (JSNA) is a comprehensive assessment therefore this provides a substantial information source on need for the PNA. Rather than repeating large sections of the JSNA this section of the PNA attempts to summarise some of the pertinent issues identified in the JSNA.

The needs of the population in relation to pharmaceutical services have been summarised in this section. This has been structured in line with the domains that were identified in Section 4.0:

- Population.
- Illness and disability.
- Risks to health.
- Wider determinants.

The indicators are illustrated below by each domain and by two different geographical splits: by district geography and by Clinical Commissioning Group. The indicators are clustered under each domain so that each geography can be compared.

This section also brings in the findings from each of the questionnaires:

- Public.
- Health and care professions.
- Strategic stakeholders.

Again, these findings have been presented by district and CCG where appropriate.

The North Yorkshire JSNA is under a constant process of review and update, therefore visit [www.nypartnerships.org.uk/jsna](http://www.nypartnerships.org.uk/jsna) for the most up-to-date information on local needs.

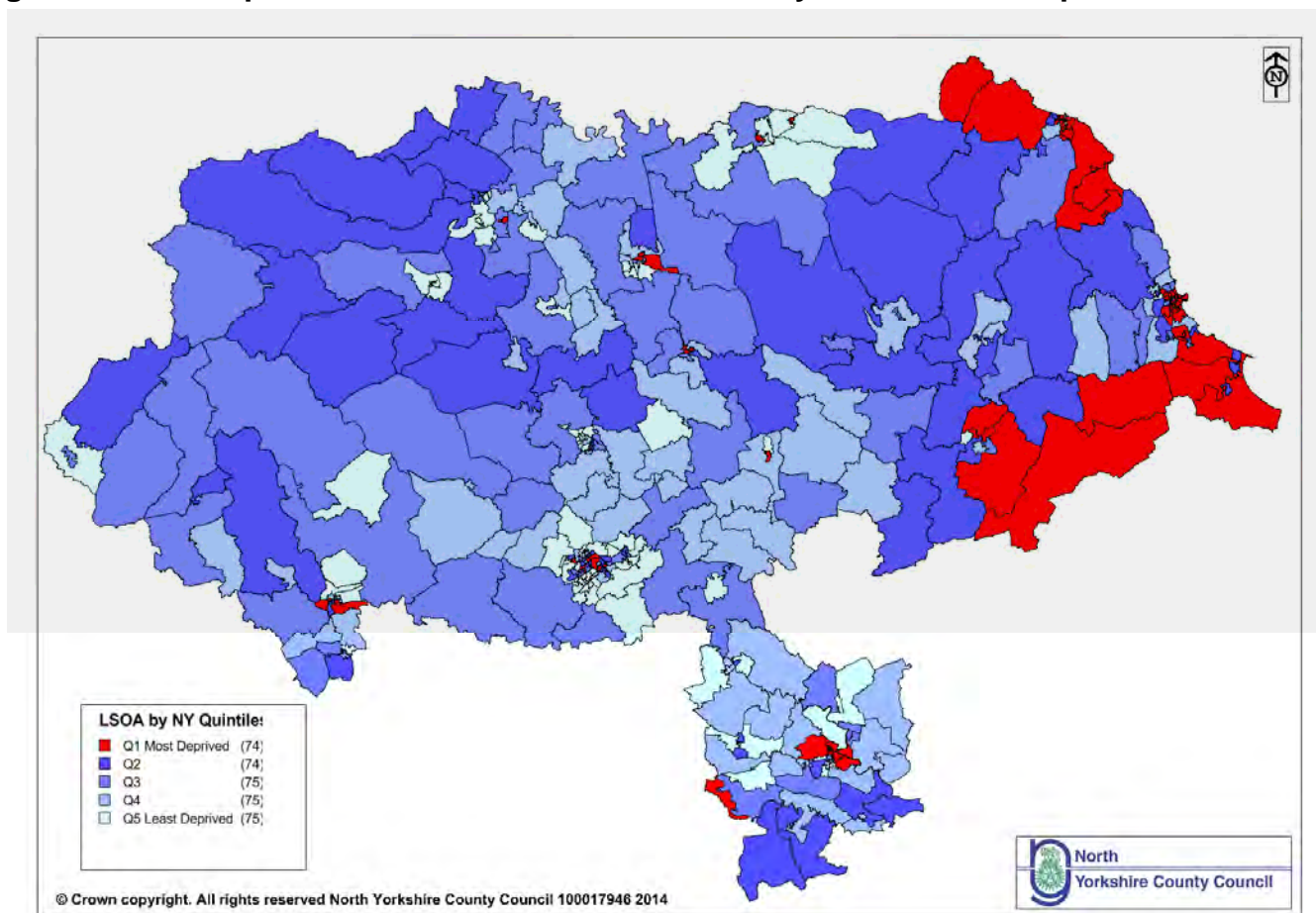
### 7.1 Population

Covering over 3,000 square miles, North Yorkshire ranges from isolated rural settlements and farms to market towns and larger urban conurbations such as Harrogate and Scarborough. The geography in terms of organisations is very complex across North Yorkshire. North Yorkshire is comprised of seven district councils each having the own statutory responsibilities and service commissioning for their populations. There are six CCGs across North Yorkshire, the Vale of York CCG which spanning three local authority areas being the most complex (North Yorkshire, City of York and East Riding). Airedale Wharfedale and Craven CCG and the Cumbria CCG also cross two local authorities, meaning a coherent picture for North Yorkshire in terms of commissioning particularly difficult

Whilst North Yorkshire is in overall terms more affluent than a typical local authority in England, there are nevertheless areas of profound deprivation, including some parts of the County that are ranked within the 10% most deprived areas in England.



**Figure 6 A map of the LSOA's in North Yorkshire by local IMD 2010 quintiles**



The map shows all of the 2011 Lower Super Output Areas (LSOA) across North Yorkshire. These are units of administrative geography with similar sized populations. Each LSOA has an Indices of Multiple Deprivation (IMD) 2010 score. The colours represent the quintile of grouped IMD score, where red are the most deprived 20% of the North Yorkshire LSOAs. The majority of North Yorkshire deprived LSOA are concentrated in the Scarborough and Ryedale districts, with smaller parts of Skipton, Harrogate, Northallerton, Whitby and Selby having part of those communities in the most deprived quintile.

**Table 11 North Yorkshire District population of those living in the most deprived North Yorkshire quintile**

District	% of District Population in 20% most deprived LSOAs in North Yorkshire	Number district population in 20% most deprived LSOAs in North Yorkshire
Craven	4.1%	4,802
Hambleton	11.0%	12,924
Harrogate	9.1%	10,674
Richmondshire	1.6%	1,870
Ryedale	9.4%	11,024
Scarborough	52.7%	62,081
Selby	12.3%	14,512

For North Yorkshire the bulk of its deprived population resides in Scarborough with around 62,000 residents being in the most deprived North Yorkshire Quintile, Selby follows having the next largest population of deprived residents relative to the whole of North Yorkshire.

**Table 12 North Yorkshire CCG population of those living in the most deprived North Yorkshire quintile**

CCG	% of CCG Population in 20% most deprived LSOAs in North Yorkshire	Number of CCG population in 20% most deprived LSOAs in North Yorkshire
NHS Airedale, Wharfedale and Craven	4.1%	4,802
NHS Hambleton, Richmondshire and Whitby	23.1%	27,238
NHS Harrogate and Rural District	9.1%	10,674
NHS Scarborough and Ryedale	50.2%	59,140
NHS Vale of York	13.6%	16,033

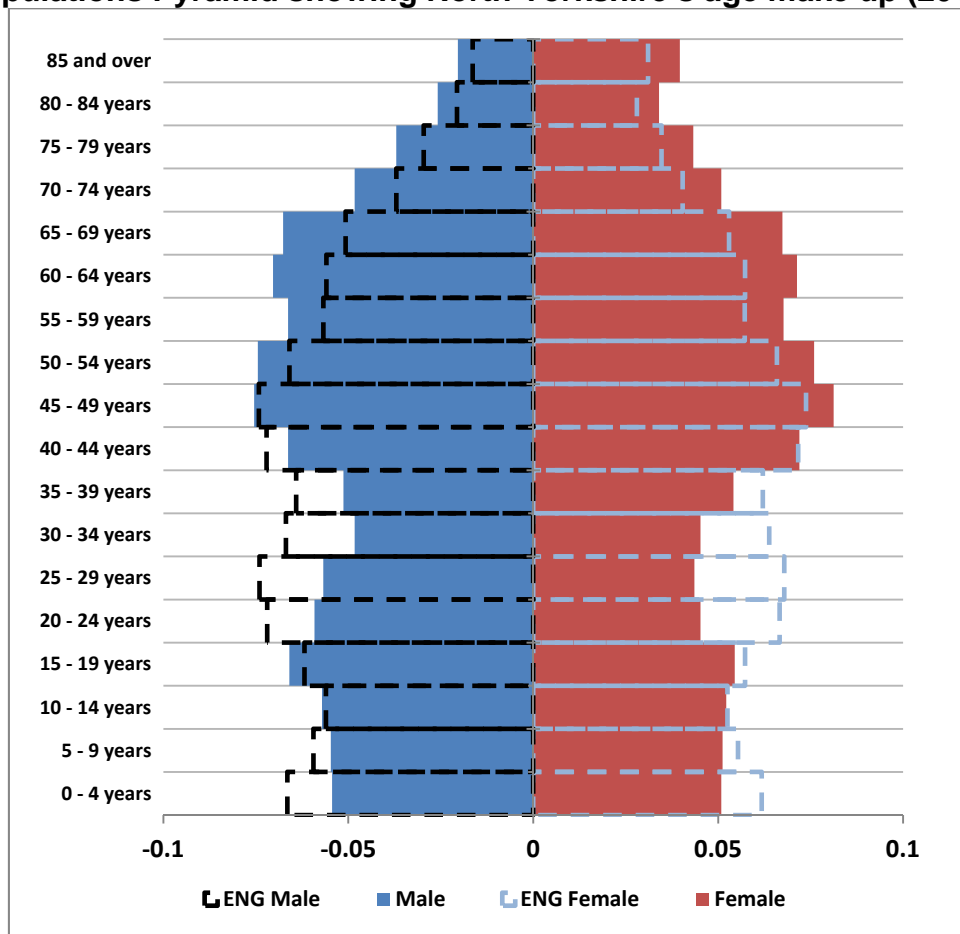
\*\* NHS Vale of York is comprised of the North Yorkshire County residents

For North Yorkshire CCGs the bulk of its deprived population resides in Scarborough and Ryedale CCG with around 60,000 residents being in the most deprived North Yorkshire Quintile within the CCG Boundary, NHS Hambleton, Richmondshire and Whitby follows having the next largest population of deprived residents

The County is home to a significant military presence, including the UK Army's largest garrison at Catterick in the north of the County. It is estimated that at any one time, 17,000 MOD personnel may be based in North Yorkshire.

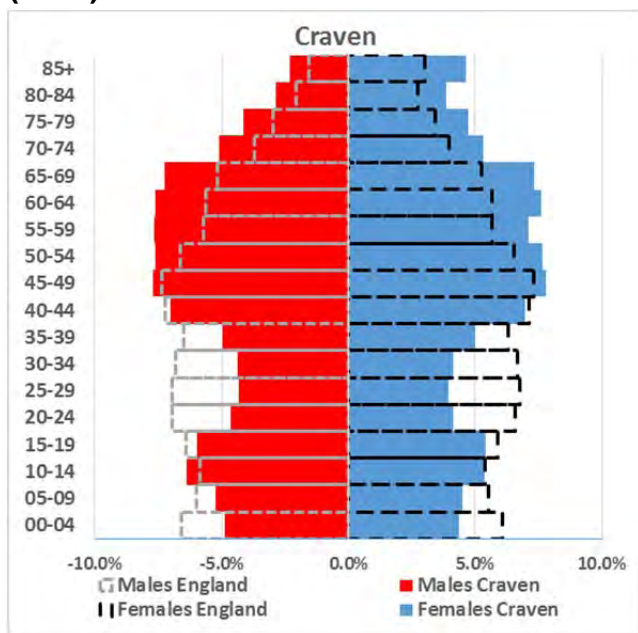
As highlighted in Figure 7 below, North Yorkshire when compared to the national age structure has an older population, with those aged 45 and up over represented across the County for both genders. For ages 20-44 years these are lower when comparing North Yorkshire to the national age structure. It is important however, to note the variation in profiles across North Yorkshire's seven districts. For example in Richmondshire there are a high number of males aged 20-29 years due to the presence of the military base in Catterick. The long term military planning for the regiment's movement has recently changed meaning that regiments are to be fixed to bases. For North Yorkshire this possibly means a more stable military population in the future.

**Figure 7 A Populations Pyramid showing North Yorkshire's age make up (2012)**



Source ONS 2013

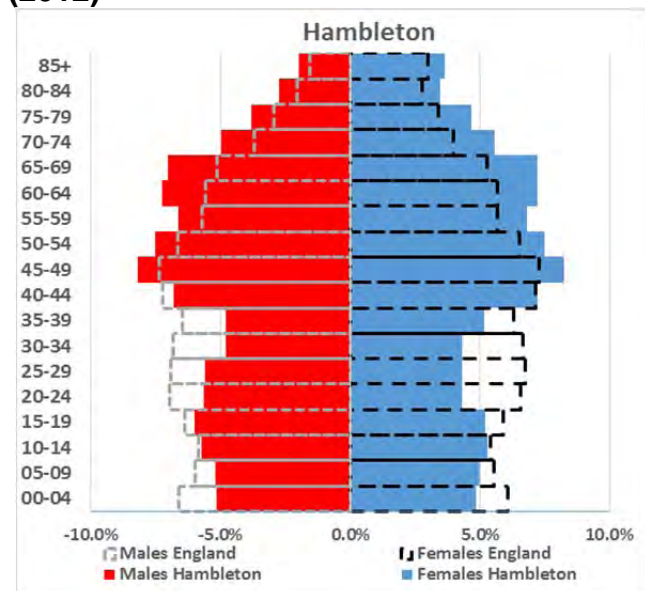
**Figure 8 A populations Pyramid showing Craven age make up against England (2012)**



Source ONS 2013

Craven similarly follows the NY pattern having an over representation of the 45 + and underrepresentation of the 15-39 age groups with an under representation of 0-9

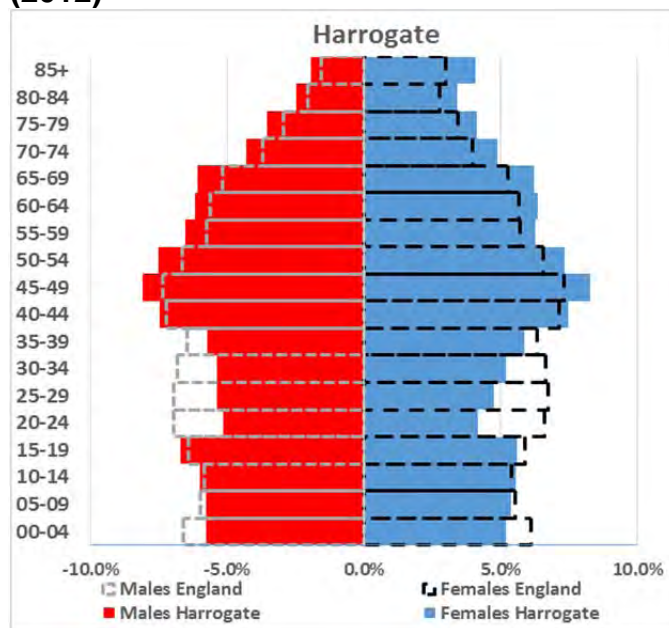
**Figure 9 A populations Pyramid showing Hambleton age make up against England (2012)**



Source ONS 2013

Hambleton similarly follows the NY pattern having an over representation of the 45 + and underrepresentation of the 0-44 age groups.

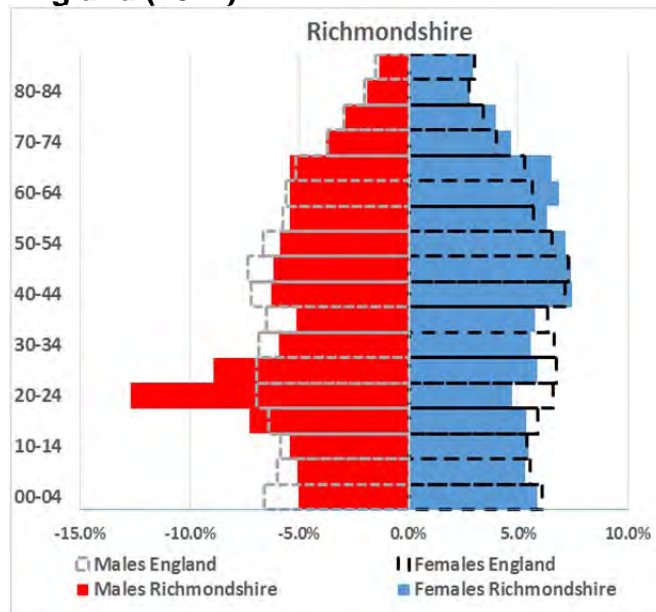
**Figure 10 A populations Pyramid showing Harrogate age make up against England (2012)**



Source ONS 2013

Harrogate similarly follows the NY pattern having an over representation of the 45 + and underrepresentation of the 20-39 age groups with a under representation of 0-9

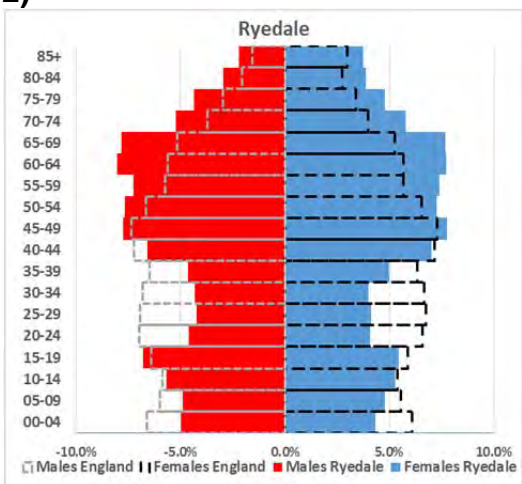
**Figure 11 A populations Pyramid showing Richmondshire age make up against England (2012)**



Source ONS 2013

Richmondshire similarly follows the NY pattern having an over representation of the 45-54 for the older age groups. The area follows the national trend closely. There is an over representation of the 15-30 age groups for men, this is the military population, with an over representation of 0-9.

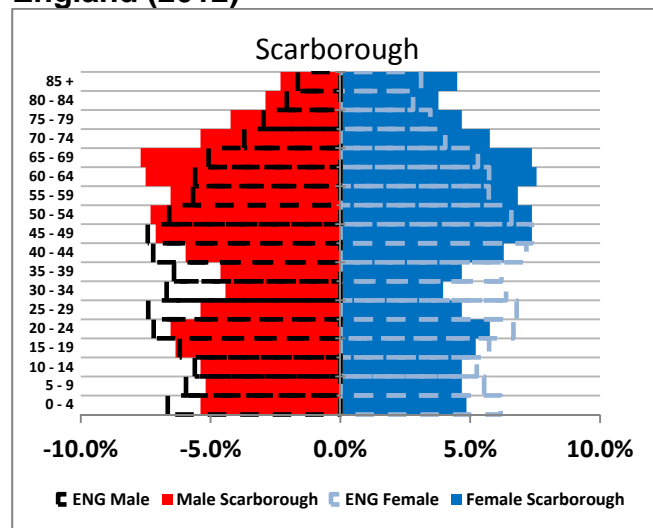
**Figure 12 A populations Pyramid showing Ryedale age make up against England (2012)**



Source ONS 2013

Ryedale similarly follows the NY pattern having an over representation of the 45 + and underrepresentation of the 20-39 age groups with an under representation of 0-9.

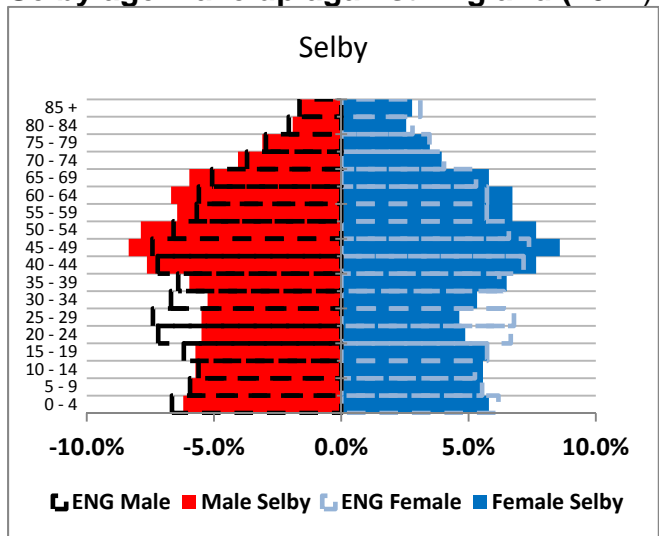
**Figure 14 A populations Pyramid showing Scarborough age make up against England (2012)**



Source ONS 2013

Scarborough similarly follows the NY pattern having an over representation of the 45 + and underrepresentation of the 0-44 age groups.

**Figure 13 A populations Pyramid showing Selby age make up against England (2012)**



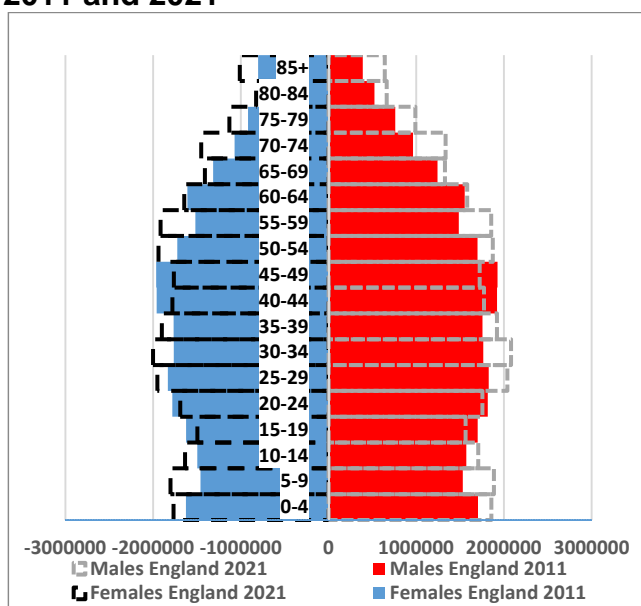
Source ONS 2013

Selby similarly follows the NY pattern having an over representation of the 45 + and underrepresentation of the 20-39 age groups with an under representation of 0-9.

Population projection number changes between 2011 and 2021. For England we can see that there is growth forecast in those aged 0-14 years as well as growth in 25-39 age groups for both genders. Nationally we will see growth in those aged 50+ for both genders by 2021 adding an increased burden to services. Ages 15-24 years and 40-49 years will see a reduction by 2021 compared to the current 2011 population.

North Yorkshire mirrors this pattern. However, the respective increases and decreases are greater in North Yorkshire compared to the 2011 position. North Yorkshire shows the national pattern again having greatly pronounced increase in the 50+ when compared to the 2011 position and decreasing in the 15-24 and 40-49 age groups.

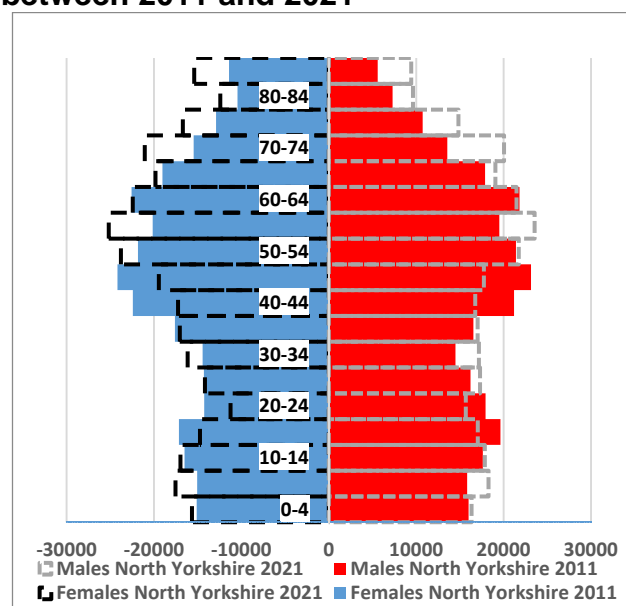
**Figure 15 A populations Pyramid showing England’s population change between 2011 and 2021**



Source ONS 2013

The England population is projected to grow in the 50+ with a slight decrease in the 40-49 by 2021. The 0–14 age groups are expected to grow by 2021 along with the 25-39 age groups. The 15-24 age groups are expected to decrease by 2021.

**Figure 16 A populations Pyramid showing North Yorkshire population change between 2011 and 2021**



Source ONS 2013

The North Yorkshire population is projected to grow in the 50+ with a slight decrease in the 35-49 by 2021. The 0-14 age groups are expected to grow by 2021 along with the 25-39 age groups. The 15-24 age groups are expected to decrease by 2021.

The 85+ population is projected to grow by a large amount as well as the 70-74.

**Table 13 Number of those aged 85 and over by District and Upper tier IMD 2010 Quintile**

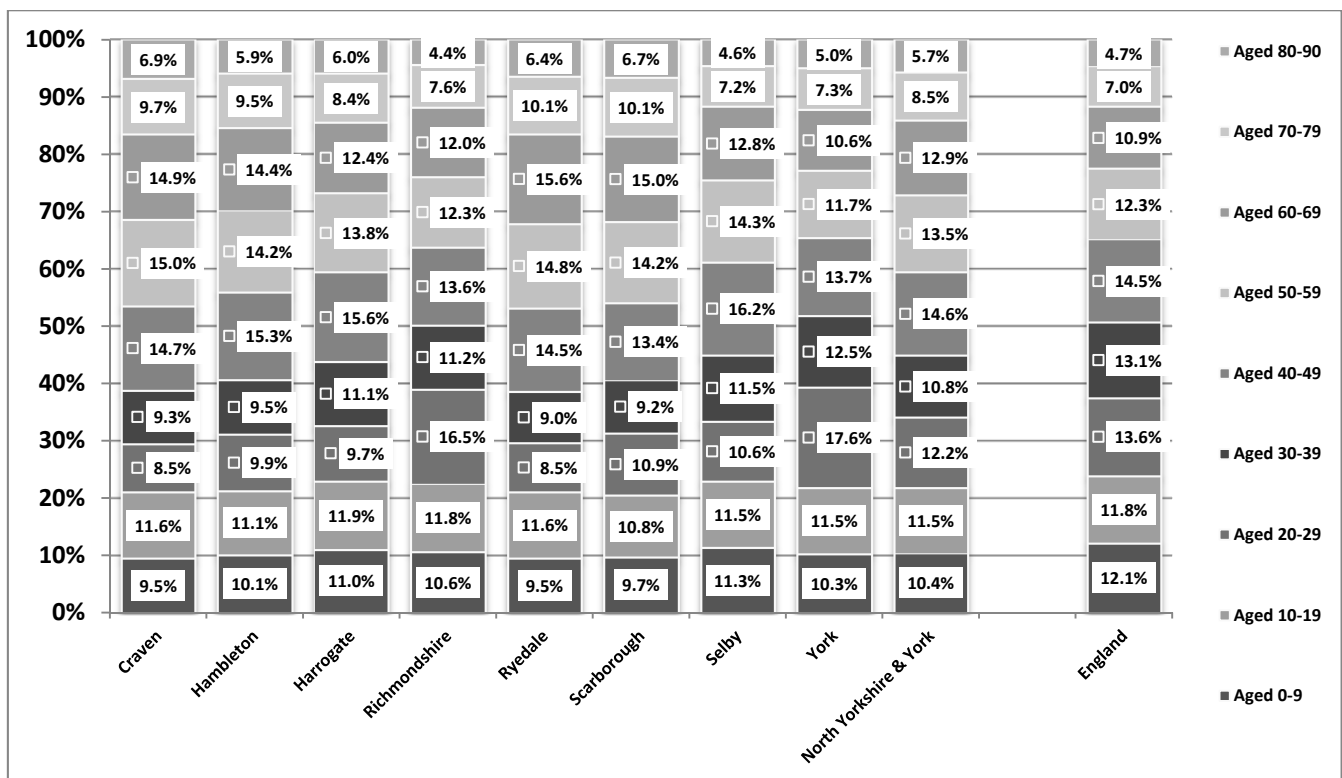
IMD 2010 Quintile	Craven	Hambleton	Harrogate	Richmond-shire	Ryedale	Scarborough	Selby	North Yorkshire
<b>Q1 Most deprived</b>	310	450	1004	97	261	449	361	2932
<b>Q2</b>	324	416	729	215	163	553	387	2787
<b>Q3</b>	327	394	931	254	254	859	491	3510
<b>Q4</b>	443	723	1164	274	387	840	303	4134
<b>Q5 Least deprived</b>	546	551	964	276	497	847	293	3974
<b>Total</b>	1950	2534	4792	1116	1562	3548	1835	17337

Source ONS 2013

The biggest number, 1,004, of deprived 85 and overs is in Harrogate representing about a third of the total number of people 85 and over in North Yorkshire.

In total Harrogate has the most over 85s, 4,792, followed by Scarborough’s 3,500. Interestingly Scarborough’s demographic make-up of the over 85s is more affluent than Harrogate’s.

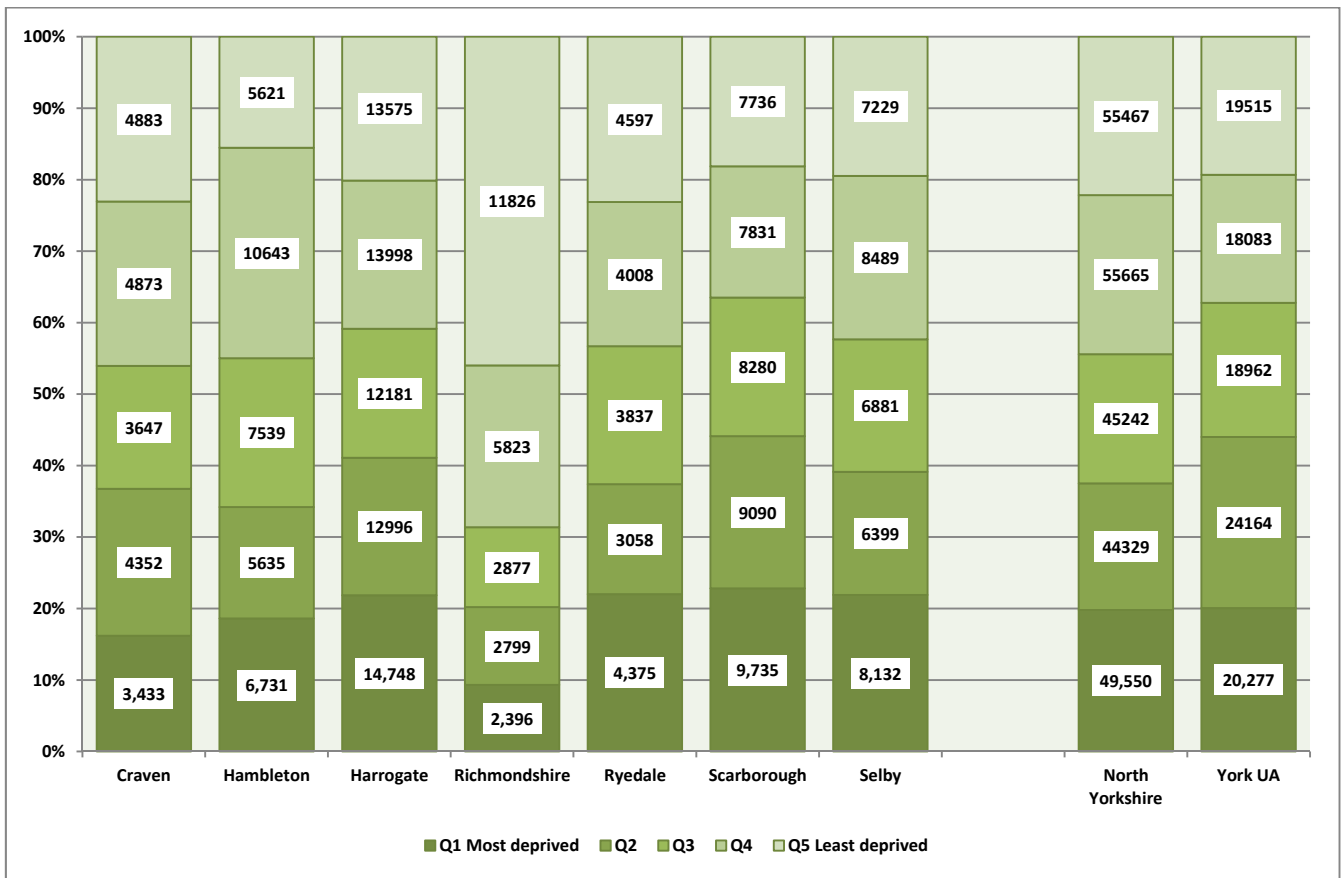
**Figure 17 District population distribution 10 year age bands (2012)**



Source ONS 2013

Each area shows significant variation in age distribution. The younger age groups make up smaller proportions across the districts when compared with the older age groups. All of the districts apart from Richmondshire and Selby have a greater than national percentage of 80-90 year olds demonstrating the older than average population of North Yorkshire.

**Figure 18 Persons aged 15-49 by deprivation quintile for each district**

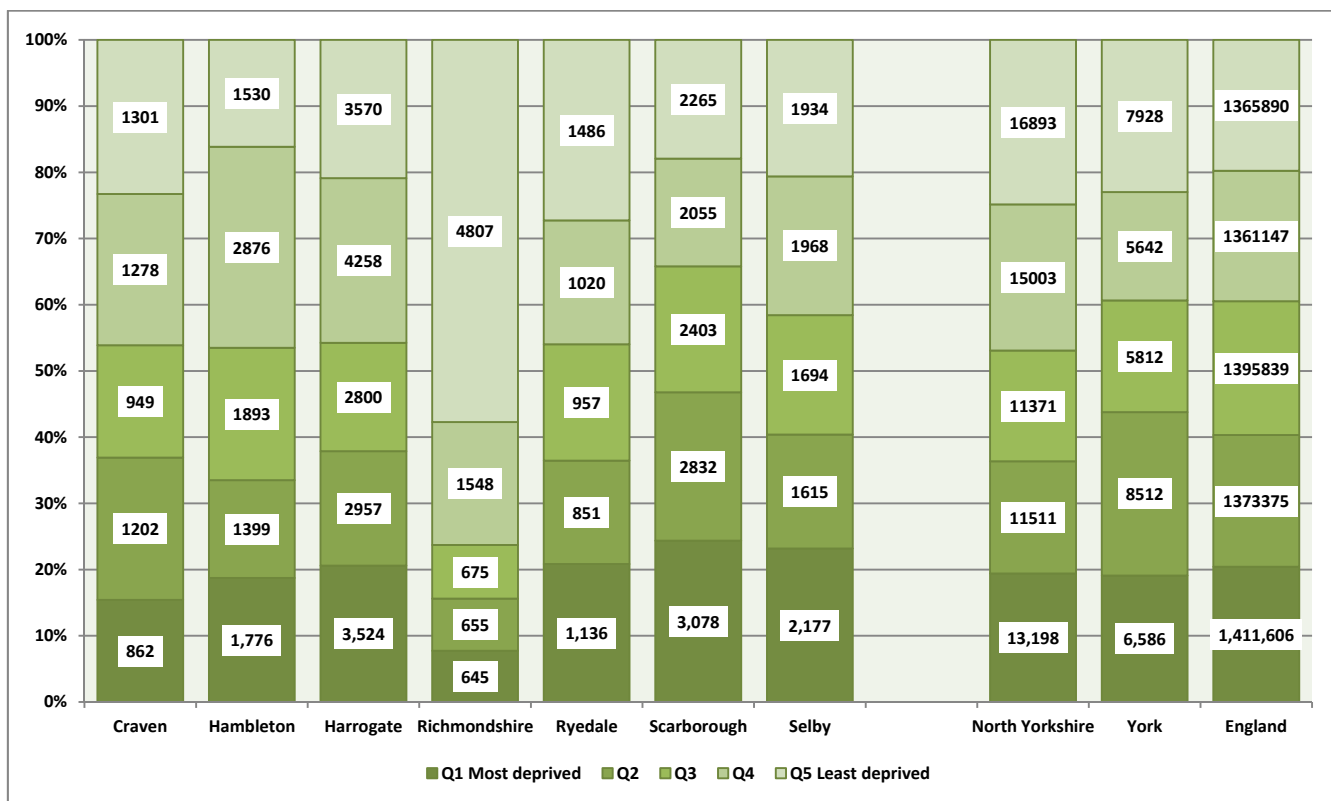


Source ONS 2013

The graph clearly shows that Harrogate has the bulk of the County’s population aged 15-49 in total, when the quintiles are added together. Scarborough has the biggest proportion of its 15-49 residents in the most deprived quintiles. However, the biggest numbers of deprived resident are in Harrogate district.



**Figure 19 Persons aged 15-24 by deprivation quintile for each district**

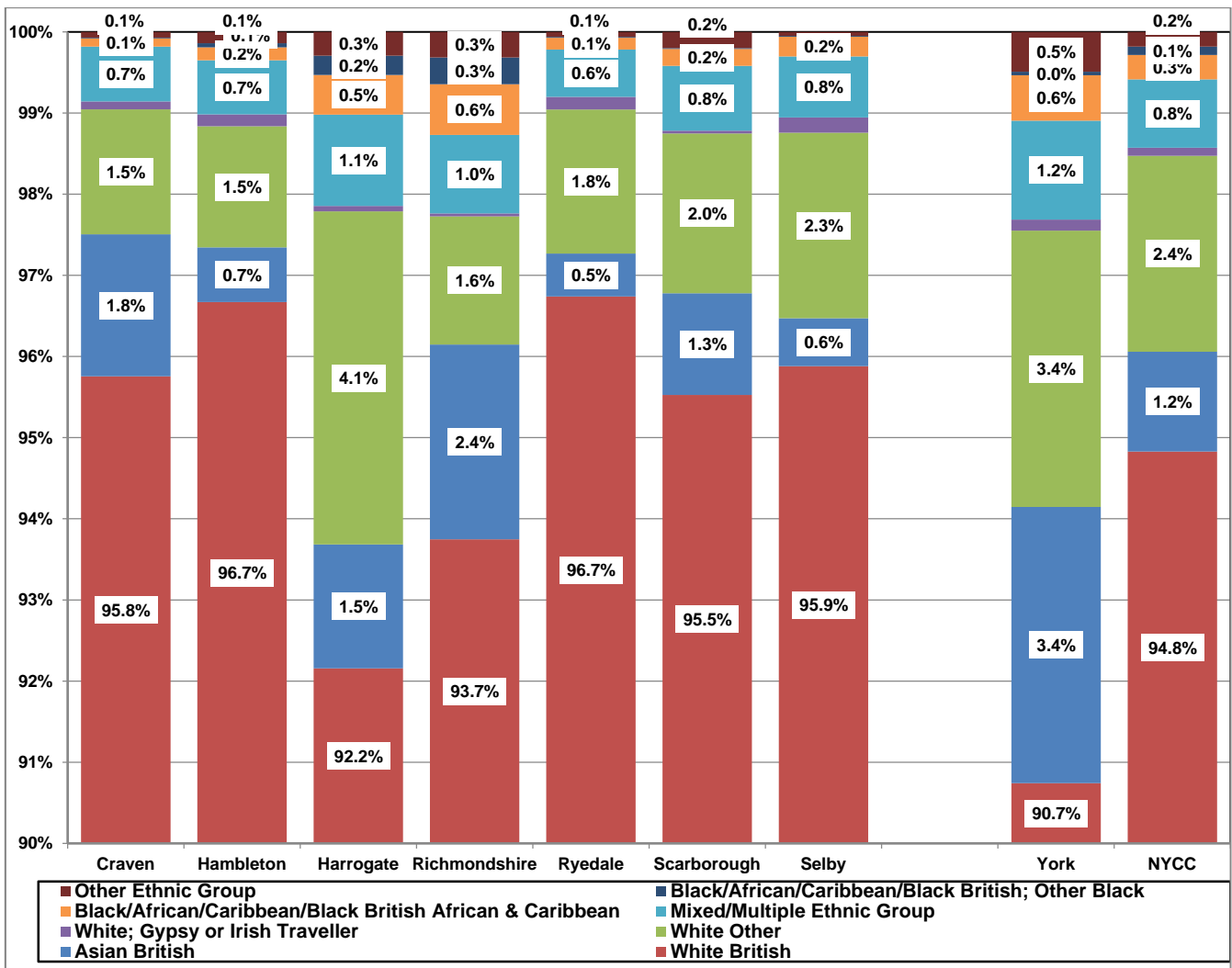


Source ONS 2013

The spread of 15-24 year olds across the districts shows that Harrogate and Scarborough have the largest number of deprived 15-24 year olds. In North Yorkshire as a whole the most number, 16,893, of 15-24 are in the least deprived quintile.

## Key populations

Figure 20 Census 2011 Ethnicity breakdown by district (All ages)



Source ONS 2013

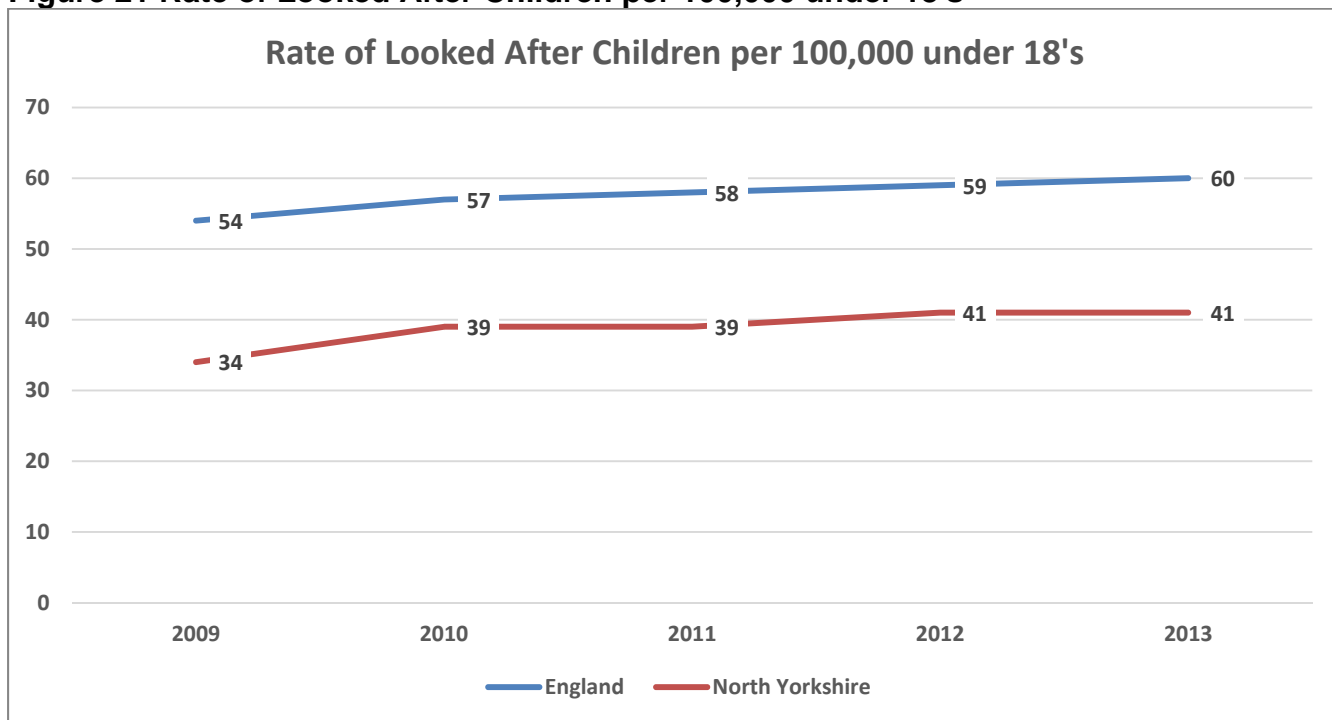
Table 14 Number of people by ethnic group at the 2011 census for districts

District	Craven	Hambleton	Harrogate	Rich'shire	Ryedale	Scarb	Selby	NYCC
Asian British	970	600	2,409	1247	273	1,364	493	7,356
Black/African/Caribbean/Black British African & Caribbean	56	142	772	325	75	227	203	1,800
Black/African/Caribbean/Black British; Other Black	5	46	375	171	5	13	9	624
Mixed/Multiple Ethnic Group	375	593	1,776	502	302	869	626	5,043
Other Ethnic Group	39	124	462	164	32	216	41	1,078
White British	53,057	86,173	145,488	48,716	50,064	103,926	80,012	567,436
White Other	853	1,330	6,480	821	919	2,141	1,907	14,451
White; Gypsy or Irish Traveller	54	132	107	19	81	37	158	588
<b>Total</b>	<b>55,409</b>	<b>89,140</b>	<b>157,869</b>	<b>51,965</b>	<b>51,751</b>	<b>108,793</b>	<b>83,449</b>	<b>598,376</b>

Source: ONS Population by ethnicity (Census 2011)

The ethnic diversity varies between districts with Harrogate the biggest number of non-white people; Asian British and mixed/multiple ethnic group make up the major part of this diversity in Harrogate. Asian British the largest number of non-white in Craven and Richmondshire. These data also show that there is a relatively small Gypsy or Irish Traveller population which is spread across the County but with the highest numbers in Selby. These figures may not reflect the total population, however as they're taken from the Census and may not capture transient members of this population.

**Figure 21 Rate of Looked After Children per 100,000 under 18's**



Source: DFE 2014

The rate of looked after children for North Yorkshire has consistently been lower than the national rate of looked after children. Both nationally and locally and the trend has been an increasing one.

**Table 15 Number of North Yorkshire Disability Allowance claimants 2013 Q1 split by District of residence**

District	Number of Disability Allowance claimants	Disability Allowance claimants as % of population
Craven	2,005	3.6%
Hambleton	2,970	3.3%
Harrogate	5,180	3.3%
Richmondshire	1,485	2.8%
Ryedale	1,880	3.6%
Scarborough	7,020	6.5%
Selby	3,145	3.7%
<b>North Yorkshire</b>	<b>23,685</b>	<b>3.9%</b>

Source: ONS, November 2013 snapshot,

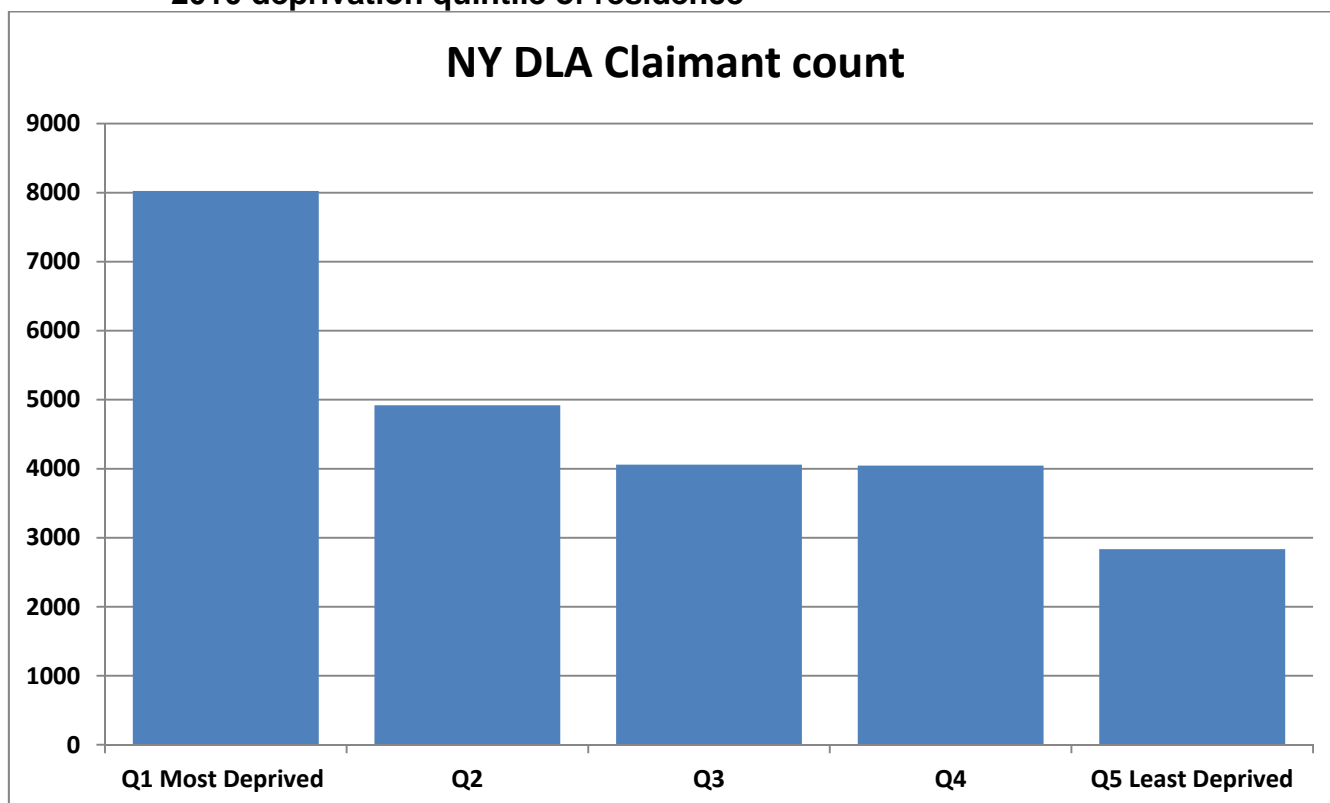
As of quarter 1 2013 there are over 23,000 people in North Yorkshire claiming Disability Living Allowance (DLA) with the greatest number (over 7,000) of claimants being resident in Scarborough district. The second highest number of claimants is in Harrogate at over 5,000. Together Scarborough and Harrogate districts have over half of the North Yorkshire total of DLA claimants.

To claim DLA, a person must have a mental or physical disability that is severe enough to mean that they qualify for the care component of DLA, or the mobility component of DLA or both components. When applying for DLA you have to describe the care you need. To do this you need to know what the word 'care' officially describes. The care component of DLA is paid to people who need attention or supervision from another person.

The indicator demonstrates where a population of likely high Health and Social care need is located, along with the relative number of people that make up this indicator. This population is likely to be a greater user of pharmaceutical services.

Unsurprisingly, DLA follows an inequalities gradient with most claimants living in the most deprived areas of North Yorkshire.

**Figure 22 Number of North Yorkshire Disability Allowance claimants 2013 Q1 split by IMD 2010 deprivation quintile of residence**



November 2013 snapshot, Source: ONS

Table 16 shows the number of carers registered with North Yorkshire County Council. Again, this shows the significance of Scarborough relative to the rest of North Yorkshire. Scarborough has the majority of carers at 2,665. This equates to over 40%. However, these figures are likely to underrepresent the caring population in North Yorkshire, as many carers do not classify themselves as such.

**Table 16 The number of Open Carers in North Yorkshire County by District**

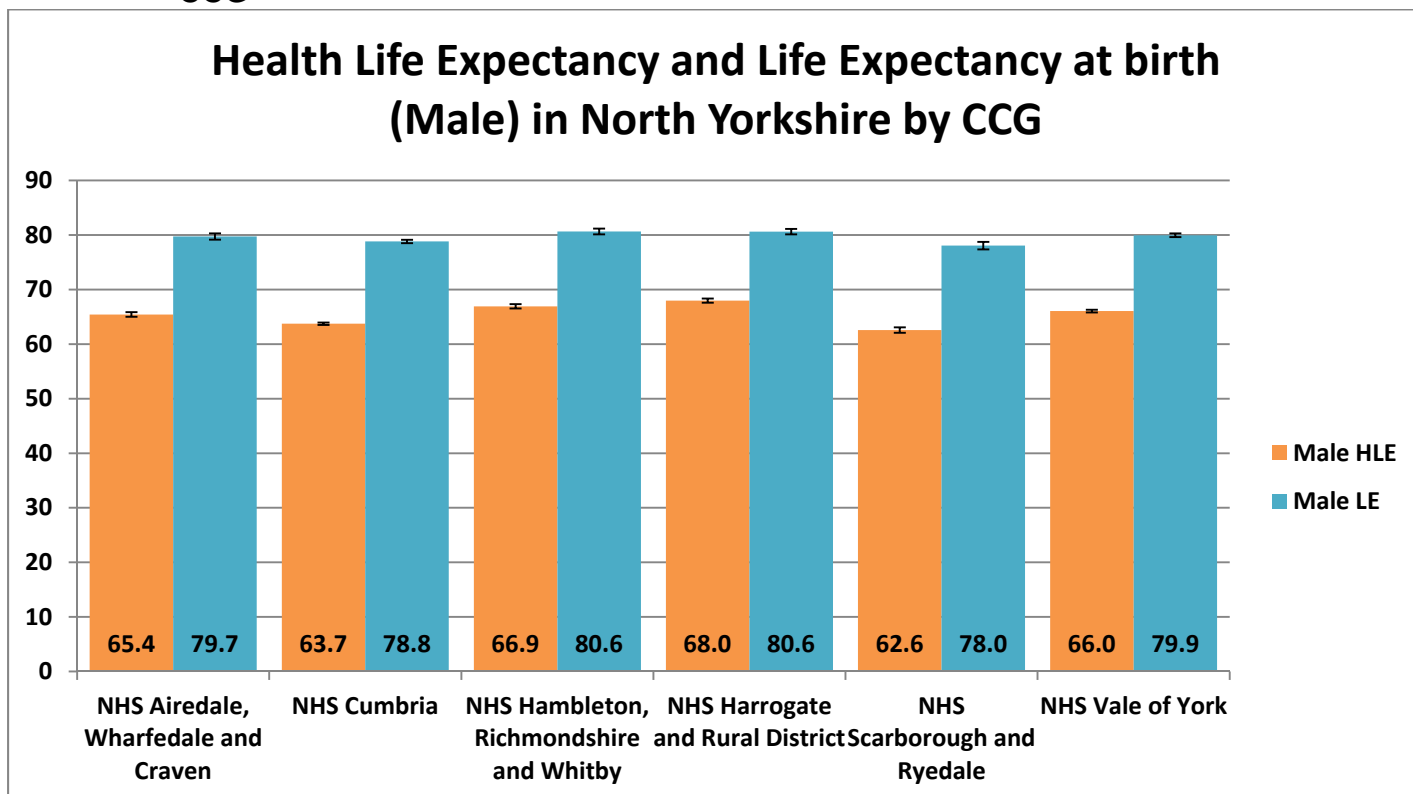
District	Carers	Carers as % of population
Craven	374	0.7%
Hambleton	728	0.8%
Harrogate	815	0.5%
Richmondshire	345	0.6%
Ryedale	374	0.7%
Scarborough	2,665	2.5%
Selby	658	0.8%
Out of County	212	
<b>Grand Total</b>	<b>6,171</b>	<b>1.0%</b>

Source NYCC 2014

## 7.2 Illness and disability

The life expectancy and healthy life expectancy indicators reflect a focus not only on how long people live but on how well they live at all stages of life. Healthy life expectancy, in particular, gives the number of years that you are expected to report yourself as being *healthy*.

**Figure 23 Health Life Expectancy and Life Expectancy at birth (Male) in North Yorkshire by CCG**

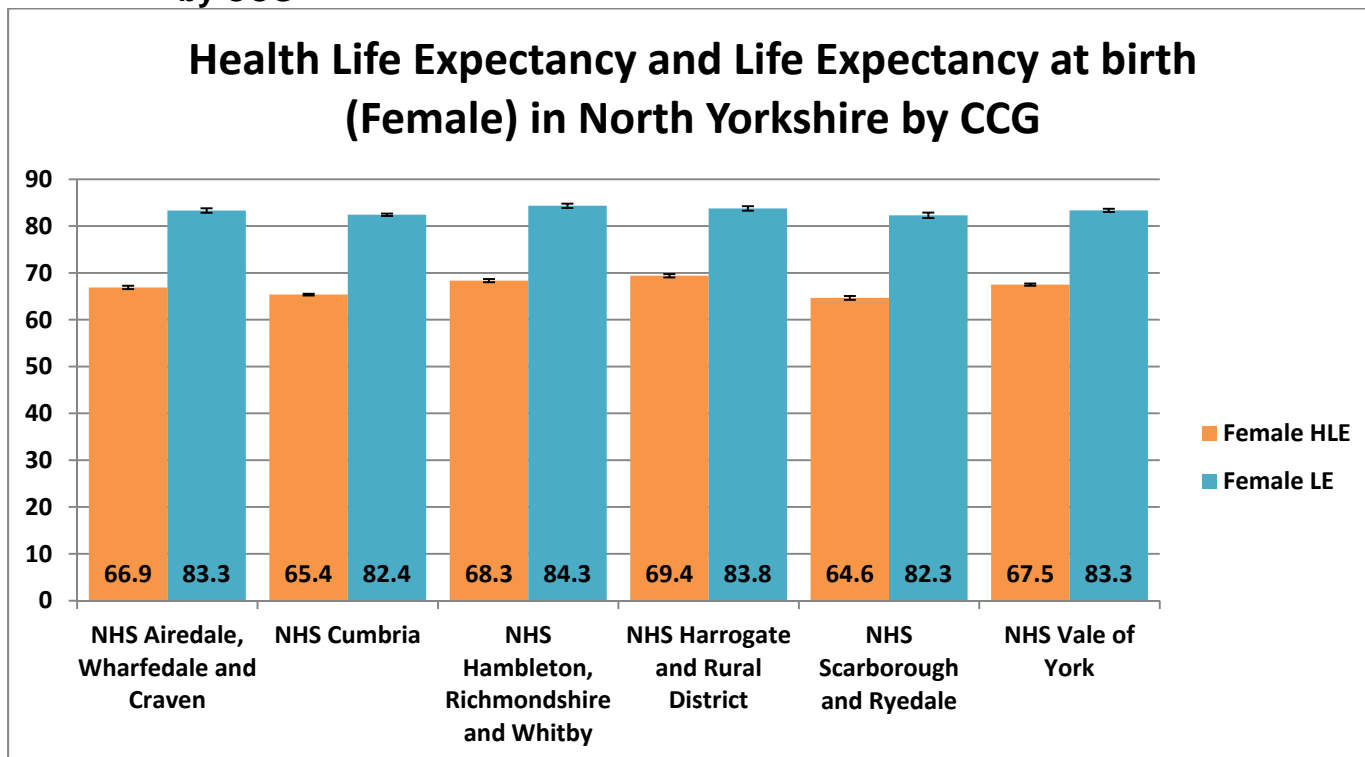


Source: PHE 2014

Healthy Life expectancy is variable for men across North Yorkshire CCG with Scarborough and Ryedale CCG having the lowest Healthy Life expectancy and Life expectancy versus Harrogate and Rural District CCG having the highest. The picture is mirrored for females.

Scarborough district, in particular, has both male and female life expectancies that are statistically significantly lower than the North Yorkshire average.

**Figure 24 Health Life Expectancy and Life Expectancy at birth (Female) in North Yorkshire by CCG**



Source: PHE 2014

The link between health risk factors and illness are clear. These risk factors, among others, lead to lives lived with disability and illness that place a strain on the health and care economy. Nationally, the major causes of years lived with disability in 2010:

- Mental and behavioural disorders (including substance abuse; 21.5%; 17.2-26.3%),
- Musculoskeletal disorders (30.5%; 25.5-35.7%).

These are two of the major long-term conditions (LTCs). A LTC is defined as a condition that cannot, at present be cured; but can be controlled by medication and other therapies. Other examples of LTCs are diabetes, heart disease and chronic obstructive pulmonary disease.

People with long-term conditions account for (General Lifestyle Survey, 2009):

- 30% of the population
- 50% of all GP appointments
- 64% of outpatient appointments
- 70% of all inpatient bed days.

In total around 70% of the total health and care spend in England (£7 in every £10) is attributed to caring for people with LTCs, this means 30% of the population accounts for 70% of the spend. North Yorkshire has a significantly higher proportion of people in the county (32.3%) who have one long-term condition than the national average (30.7) – this places North Yorkshire in the bottom quartile nationally (GP Patient Survey, 2011).

The care of individual LTCs is often the focus of healthcare delivery, research and training. However, increasingly, as the population in the UK ages, there are people with multiple morbidity – that those with two or more LTCs. This poses a big challenge to health, and indeed social care, delivery; particularly in an area such as North Yorkshire where the population is ageing rapidly.

Barnett et al. (2012) conducted a cross sectional study on 1.75 million people registered at 314 medical practices in Scotland as of March 2007. The purpose was to examine the distribution of multiple morbidity, and of comorbidity of physical and mental health disorders in relation to age and socioeconomic status.

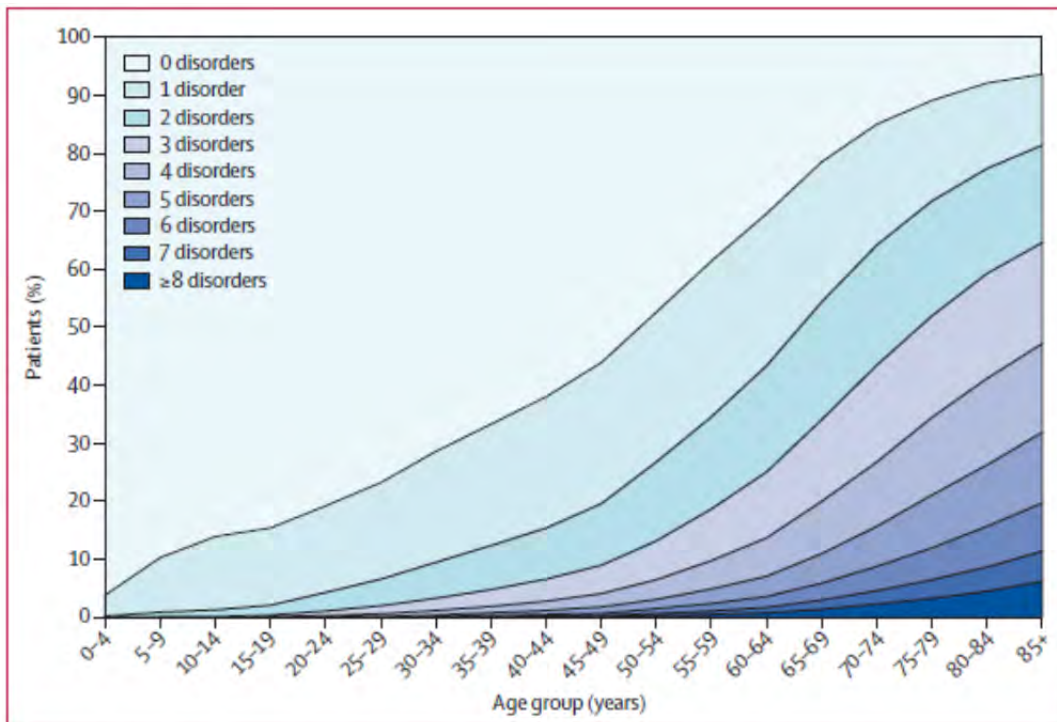
The key findings were:

- 42.2% of all patients had one or more morbidities,
- 23.2% of all patients were multi-morbid,
- Relative proportions of the population with multiple morbidities increase with age as might be expected,
- However, the largest absolute numbers of people with multiple morbidities were found in those aged under 65 years – this is due to the relative size of the populations under and over 65,
- Onset of multiple morbidity occurred 10-15 years earlier in those living in the most deprived areas compared with those in the most affluent areas,
- Socioeconomic deprivation was particularly associated with multiple morbidity that included mental health disorders,
  - Prevalence of both physical and mental health disorder:
    - 11.0% (95%CI: 9-11.2%) in most deprived areas,
    - 5.9% (95%CI: 5.8-6%) in least deprived areas,
- The presence of a mental health disorder increased with the number of physical morbidities:
  - 6.74% (95%CI: 6.59-6.90) for five or more disorders,
  - 1.95% (95%CI: 1.93-1.98) for one disorder,

Multiple morbidity becomes progressively more common with age. Fig. 25 below illustrates how morbidities accumulate with age which places a particular challenge on the North Yorkshire system. The current system in North Yorkshire is not designed to cope with this level of complexity, in particular the complexity of managing mental health disorders.

The most problematic expression of population ageing is the clinical condition of frailty. Frailty develops as a consequence of age-related decline in many physiological systems, which collectively results in vulnerability to sudden health status changes triggered by minor stressor events. Between a quarter and half of people older than 85 years are estimated to be frail, and these people have a substantially increased risk of falls, disability, long-term care, and death.

**Figure 25 Number of Chronic Disorders by Age**

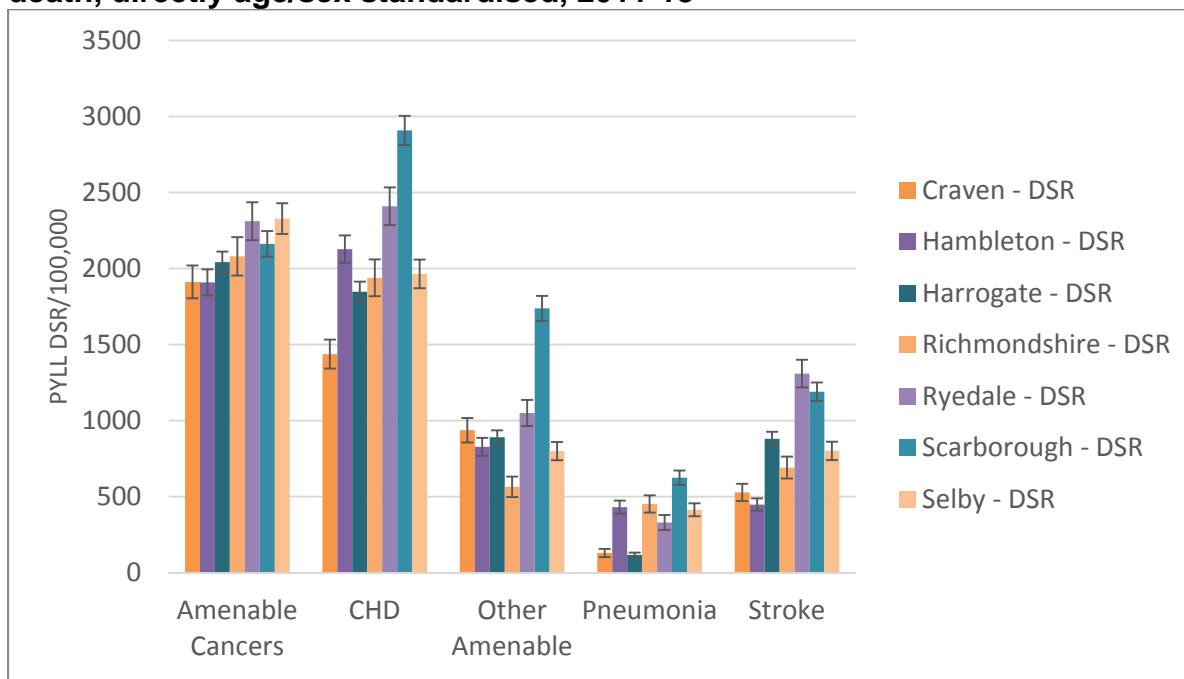


Like many parts of the UK, circulatory disease (including heart disease and stroke) and cancers account for the greatest proportion of deaths in North Yorkshire. Cancers are the most common



cause of death under the age of 75 years, however the number of years of life lost vary significantly from district to district, often in line with deprivation. Figure 26 shows the inter district variation in potential years of life lost from causes considered amenable to healthcare. Scarborough, an area with higher deprivation, is a statistical outlier for coronary heart disease and stroke.

**Figure 26 Total potential years of life lost per 100,000 population by district and cause of death, directly age/sex standardised, 2011-13**



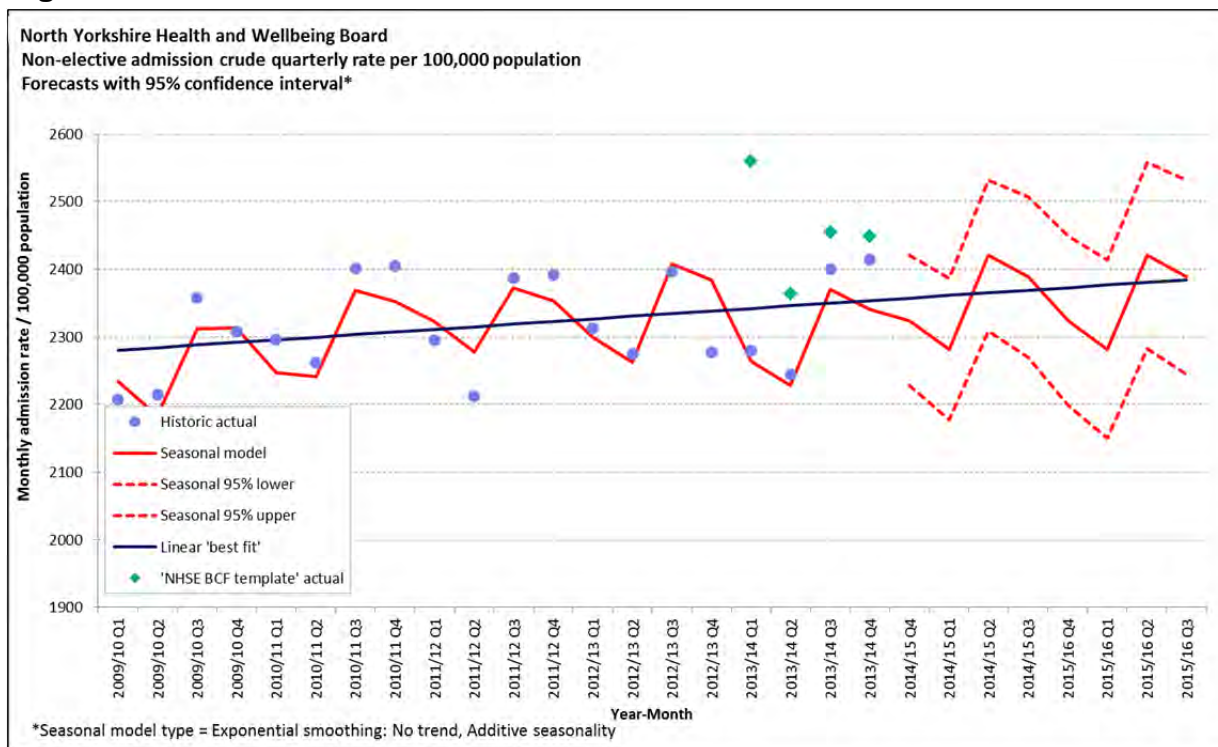
Service delivery is a challenge across the County especially as the funding settlements across public health, social care and health are significantly lower than other areas in the region. According to the Public Health England Spend and Outcomes Tool (2014)<sup>xii</sup> North Yorkshire spends £32 per head on Public Health in comparison to £57 nationally, £54 regionally and £38 by ONS cluster group. Similarly, North Yorkshire spends £245 per head on Adult Social Care compared with £281 nationally, £259 regionally and £264 by ONS cluster group.

The number and rate of Non-Elective Admissions (Acute and General) to hospital are a focus for the North Yorkshire system. In line with the national picture, North Yorkshire has a rising standardised trend of NEAs (Fig. 27). This rising trend, when coupled with an ageing population makes the challenge even greater to achieve an absolute reduction in the number of NEAs.

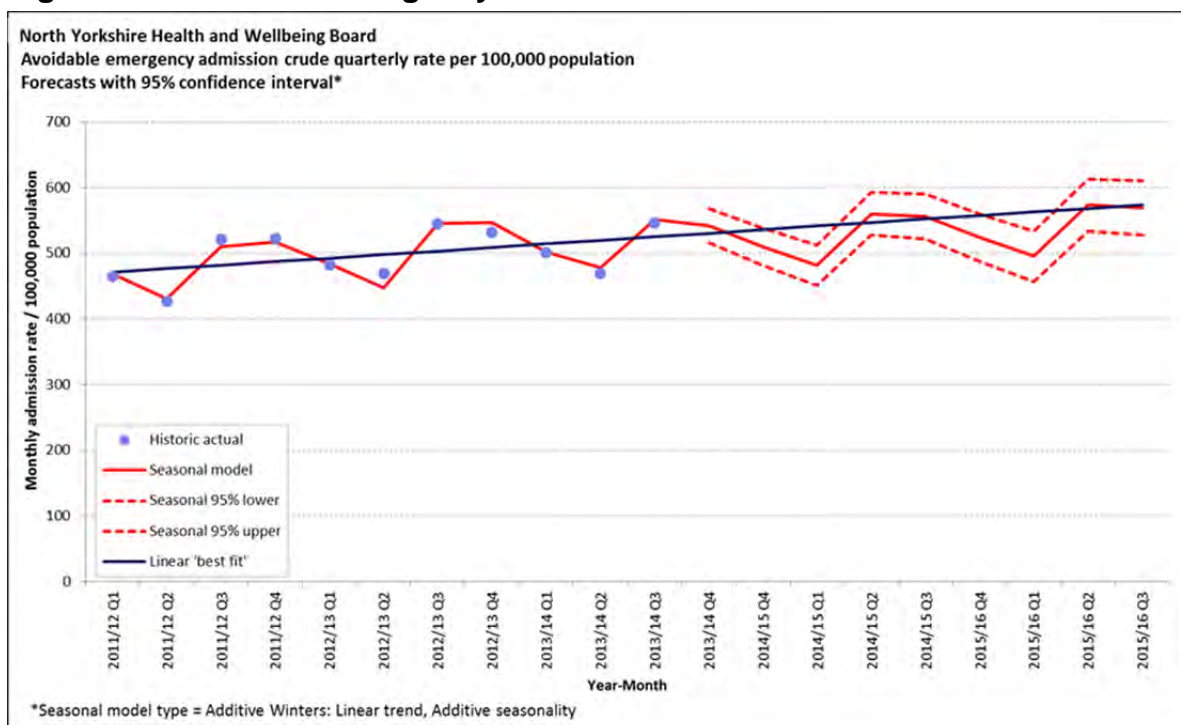
It is important to define the key features of these admissions to truly understand where change needs to happen. Not all NEAs are realistically avoidable. Approximately 25% of NEAs can be considered as “avoidable emergency admissions”.

As with NEAs, North Yorkshire has an increasing rate of avoidable emergency admissions. The North Yorkshire rate appears to be increasing more rapidly than the national rate.

**Figure 27 Non-elective Admissions**



**Figure 28 Avoidable Emergency Admissions**



Breaking down the 'avoidable emergency admissions' indicator into its constituent parts highlights where the greatest opportunity for change in North Yorkshire lies.

Ambulatory care sensitive conditions (ACSCs) are conditions where effective community care and case management can help prevent the need for hospital admission. Even if the ACSC episode itself is managed well, an emergency admission for an ACSC is often a sign of the poor overall quality of primary and community care.

North Yorkshire already starts from a good position on this indicator with a generally declining rate in chronic ACSC admissions. The current local rate sits in the second best quintile nationally at around the 22<sup>nd</sup> percentile.

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Around half of all ACS condition admissions in North Yorkshire relate to five conditions – this mirrors the national picture:

- Atrial fibrillation,
- Angina,
- Asthma,
- Heart Failure,
- COPD.

The long-term trend in improvement on this indicator appears to be slowing locally, when compared to the national trend. Therefore there are still opportunities to improve long-term condition management and this is a key tenet of our integration approach.

Emergency admissions for acute conditions that should not usually require hospital admission are for acute conditions such as:

- Ear, nose and throat infections,
- Kidney and urinary tract infections,
- Heart failure etc.

These are acute conditions that usually could have been avoided through better management in primary care.

This indicator is showing an increasing trend both locally and nationally. North Yorkshire currently sits in the top 40% of performers nationally, but this still illustrates that there is potential scope for local improvement, particularly against a rising upward trend. The main local drivers of this indicator are urinary tract infections (25%), gastroenteritis (19%) and influenza/pneumonia (18%). Greater support in primary care, improving the general health of the population, and providing specific self-care support to more vulnerable individuals such as people with long-term conditions needs to be the focus of local integration efforts.

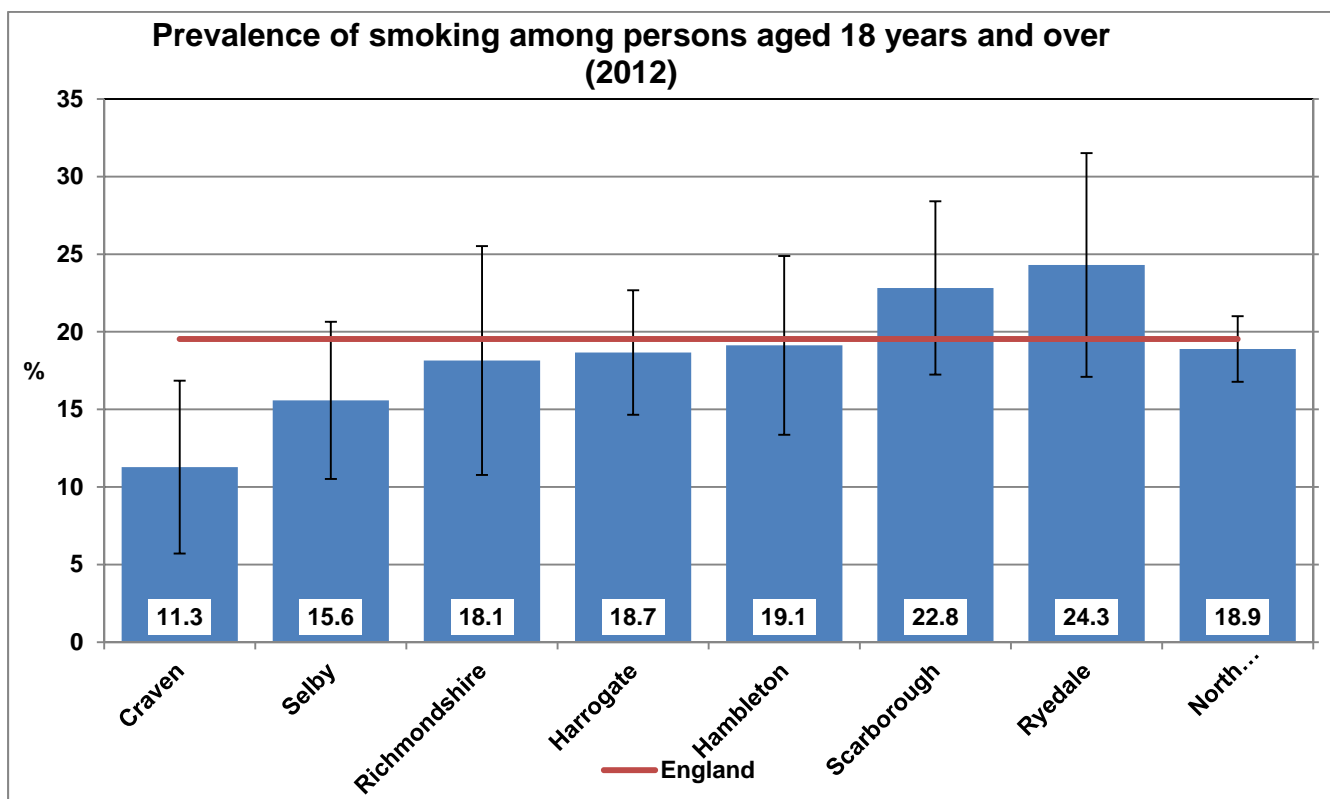
This is supported by evidence cited by NHS England that between 5% and 8% of unplanned emergency admissions in adults are due to avoidable issues related to medicines and between 30% and 50% of patients do not take their medicines as the prescriber intended.

### **7.3 Risks to health**

The risks to health also vary significantly from area to area, with the major risk factors clearly associated with the greatest burdens of disease in North Yorkshire. Again, on average North Yorkshire performs at around the national average for these indicators, but in absolute terms they offer a huge challenge to the County.

Smoking remains the single greatest preventable cause of death and disability in England. The inequalities in smoking prevalence is more of a concern with North Yorkshire sitting above the national average for smoking prevalence in routine and manual group. Harrogate has the highest prevalence amongst routine and manual labourers over aged 18 (41.8%, significantly higher than the England average) with Ryedale, Scarborough, Selby and Hambleton all sitting above the national average. In the Public Health Outcomes Framework North Yorkshire ranks 24 out of 27 shire counties.

**Figure 29 Prevalence of smoking among persons aged 18 years and over (2012)**



Source Tobacco Profile 2013

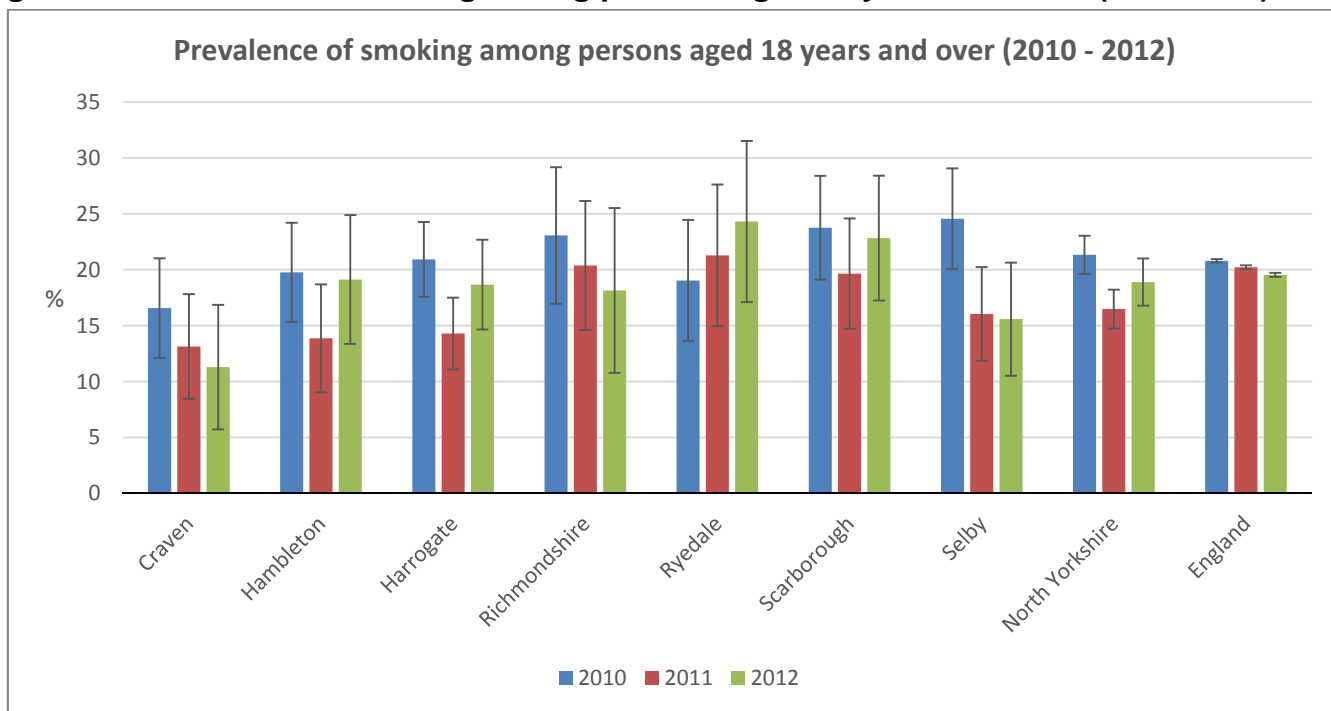
**Table 17 Estimated number of smokers, 2012**

District	Estimated number of smokers	Estimated number of smokers in the routine & manual group
Craven	3,168-9,345	3,862 – 20,600
Hambleton	11,991-22,332	14,868 – 39,202
Harrogate	23,237-35,969	48,639 – 83,811
Richmondshire	5,810-13,762	750 – 14,089
Ryedale	8,908-16,420	11,811 – 27,677
Scarborough	18,724-30,856	24,881 – 49,572
Selby	8,846-17,368	15,377 – 38,889
North Yorkshire	101,101-126,551	167,436 – 229,499

Source: [www.tobaccoprofiles.info](http://www.tobaccoprofiles.info)

Smoking prevalence is shown above with Craven district being the only area to significantly deviate from the national average, having a significantly lower average than the national. Ryedale has the highest rate however this is not significantly different from the national average.

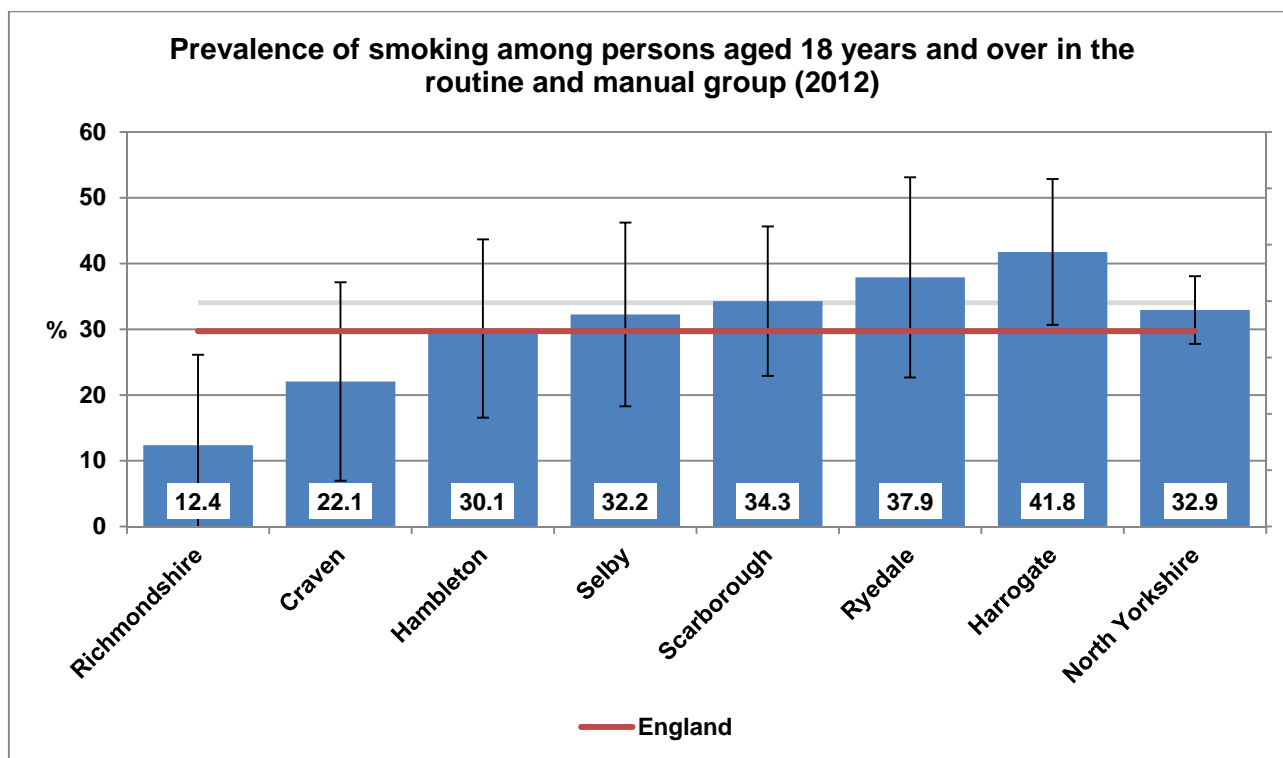
**Figure 30 Prevalence of smoking among persons aged 18 years and over (2010-2012)**



Source is Tobacco Profile 2013

The last three years trend data shows that there is significant variation in the direction seen in each district, most of it is not statistically significant the variation is worth discussing. Richmondshire has seen a stepped decrease in the value relative to Ryedale which has seen a stepped increase in the same period. Selby has very nearly seen a significant decrease in its rate since 2010. Craven has only recently become significantly lower in than the national average in 2012.

**Figure 31 Prevalence of smoking among persons aged 18 years and over in the routine and manual group (2012)**



Routine and manual groups have much higher smoking prevalence when compared to the wider population; Harrogate has a significantly higher rate of smoking prevalence in this group suggesting a real area of need.

Alcohol is another issue of concern in North Yorkshire with an estimated 125,000 people in North Yorkshire who regularly drink over recommended limits of no more than 3-4 units a day for men and no more than 2-3 units a day for women on a regular basis. This presents a significant challenge to the long term health of the population as well as the acute health and social consequences of alcohol.

**Table 18 Mid 2009 synthetic estimate of the percentage within the drinking population (not including abstainers) aged 16 years and over who report engaging in higher risk drinking. Higher risk drinking is classified as the regular consumption of more than 8 units a day for a man (more than 50 units a week) or more than 6 units per day for a woman (more than 35 units a week).**

	Mid 2009 synthetic estimate of the percentage within the drinking population (not including abstainers) aged 16 years and over who report engaging in higher risk drinking	Estimated number of people reported engaging in higher risk drinking (95% CI)
Craven	6.96	946 – 9,094
Hambleton	7.32	1,516 – 14,716
Harrogate	7.24	2,798 – 25,586
Richmondshire	7.82	972 – 9,163
Ryedale	7.56	980 – 9,640
Scarborough	6.84	1,945 – 17,019
Selby	6.70	1,371 – 12,407

Higher risk drinking (as a percentage of drinkers): Mid 2009 synthetic estimate of the percentage of drinkers in the population aged 16 years and over who report engaging in higher risk drinking (consuming more than 50 units of alcohol per week for males, and more than 35 units of alcohol per week for females). Estimates were derived from a statistical model developed to estimate the percentage of abstainers, lower risk (as a percentage of drinkers), increasing risk (as a percentage of drinkers) and higher risk drinkers (as a percentage of drinkers) in local authority populations. The Local Alcohol Profiles for England 2012 refresh for this indicator (and subsequent refreshes of data) was generated using an enhanced methodology (see metadata for details) and care should be taken when comparing these with previous estimates.

Obesity is another health risk factor of concern; in North Yorkshire it is estimated that there are between 398,000 and 419,000 adults who are either overweight or obese – some 67% of the adult population. North Yorkshire also ranks 24 out of 27 shire counties for this indicator.

**Table 19 Mid Adjusted prevalence of overweight, obese and excess weight adults aged 16 years and over in England, 2012**

	% Overweight (not including obese)	Estimated number of overweight (not including obese) adults	% Obese	Estimated number of obese adults	% Excess weight (overweight and obese)	Estimated number of excess weight (overweight and obese) adults
<b>Craven</b>	46.9%	23,380 – 28,587	18.9%	8,414 – 12,496	65.7%	33,962 – 38,916
<b>Hambleton</b>	41.8%	33,174 – 41,796	25.5%	19,081 – 26,701	67.3%	56,275 – 64,478
<b>Harrogate</b>	43.3%	61,239 – 76,237	21.4%	27,677 – 40,081	64.7%	95,386 – 109,850
<b>Richmondshire</b>	41.0%	19,571 – 24,675	22.2%	9,818 – 14,131	63.2%	31,595 – 36,600
<b>Ryedale</b>	50.8%	23,913 – 29,057	22.8%	9,735 – 14,054	73.7%	36,114 – 40,646
<b>Scarborough</b>	47.0%	45,864 – 56,185	24.1%	21,799 – 30,649	71.1%	72,562 – 81,936
<b>Selby</b>	44.5%	33,356 – 41,481	26.5%	18,702 – 25,919	71.0%	56,019 – 63,439
<b>North Yorkshire</b>	44.7%	258,602 – 280,409	23.2%	130,418 – 148,925	67.9%	398,939 – 419,416

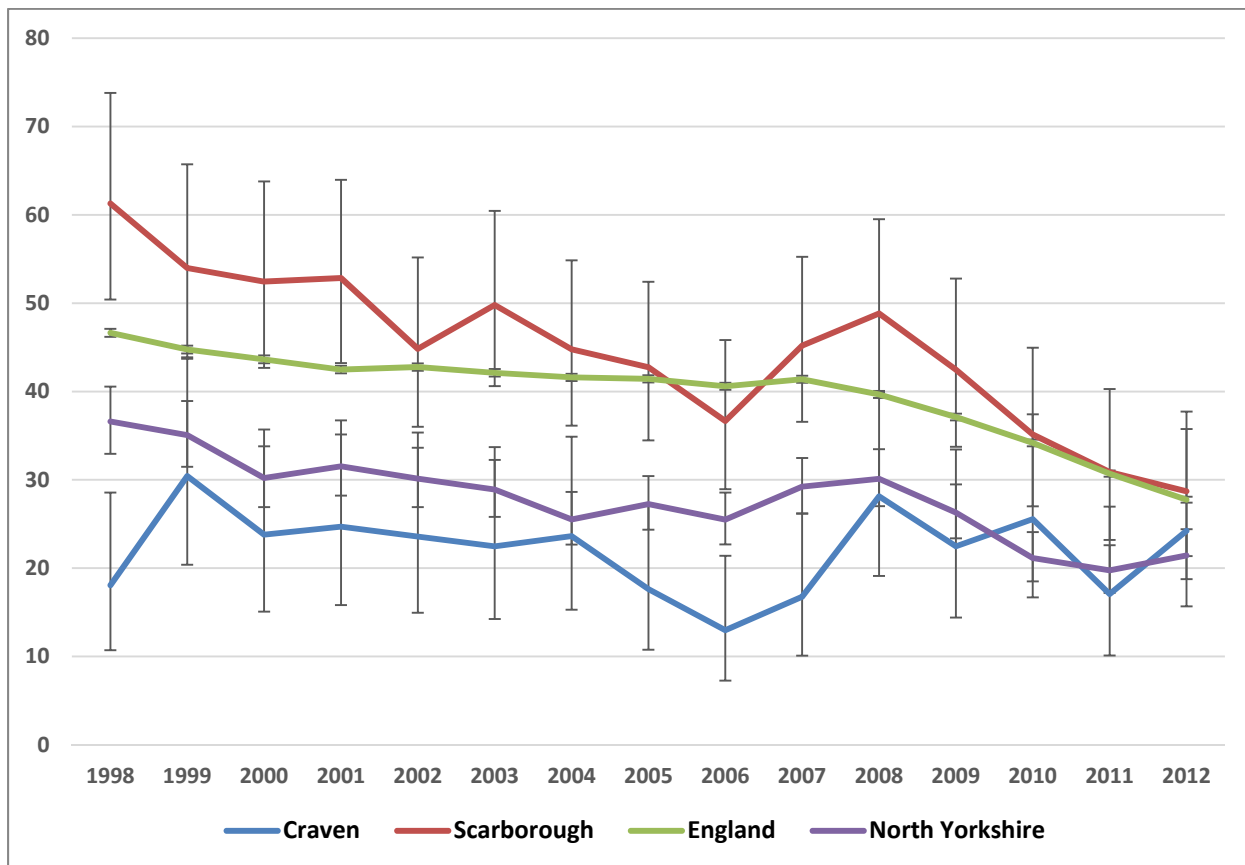
Source: Active People Survey

**Table 20 NDTMS Adult Partnership Performance Report**

	2010/11 Q4	2011/12 Q4	2012/13 Q4	2013/14 Q4
<b>Number of individuals in treatment previously or currently injecting (North Yorkshire)</b>	961	923	898	860
<b>District estimates calculated by population ratios:</b>				
Craven	87	83	80	77
Hambleton	141	136	132	127
Harrogate	252	243	235	224
Richmondshire	90	87	86	82
Ryedale	80	77	75	72
Scarborough	171	163	159	151
Selby	139	134	131	126

Source: National Drug Treatment Monitoring System

**Figure 32 Teen Conception rate for North Yorkshire's highest and lowest district**



Source: ONS 2014

Teen conception has been on a downward trend locally and nationally, with a steeper decline since 2008. For the most part Scarborough District has been significantly higher than the North Yorkshire average, however recently it has decreased in line with the national rate.

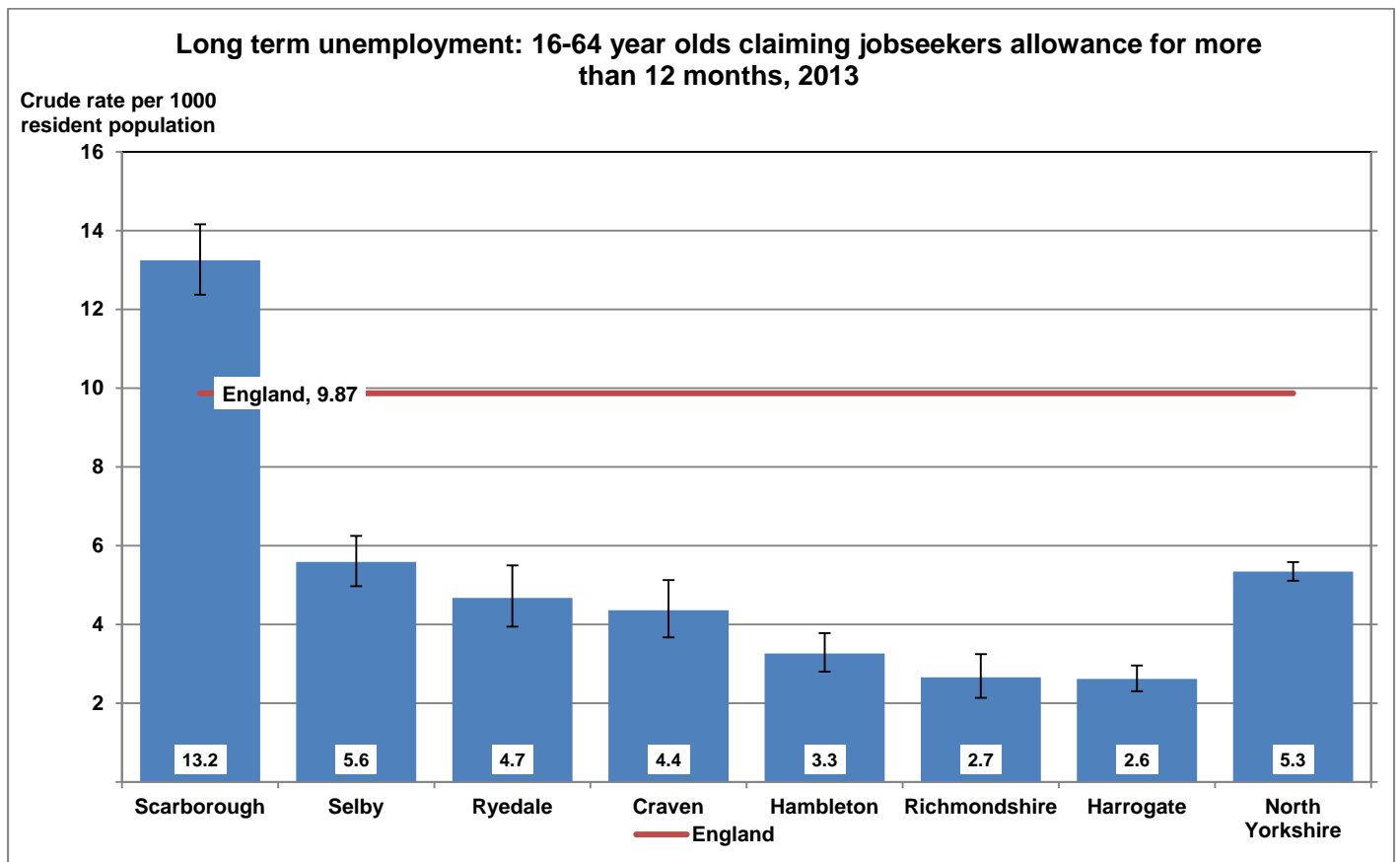


## 7.4 Wider determinants

There are a number of social and environmental factors that affect the need for and access to pharmaceutical services.

The proportion of people classified as being long term unemployed is a potential marker of both need, given the relationship between income and health, and also an indicator of access.

**Figure 33 Long term unemployment: 16-64 year olds claiming jobseekers allowance for more than 12 months, 2013**

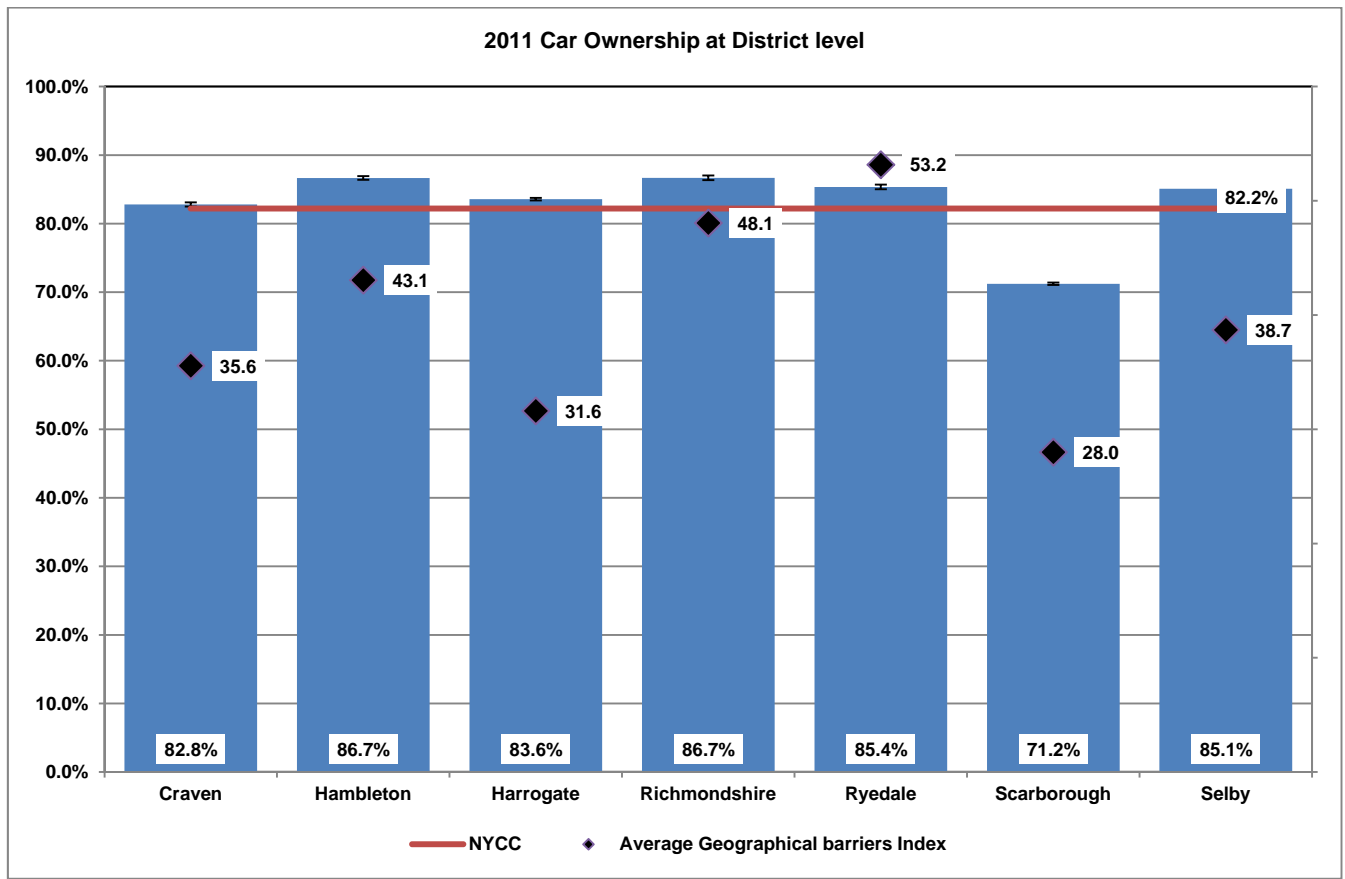


Source: Health Profiles 2014

The figures show that six out of the seven districts across North Yorkshire are significantly lower than the national rate of long term unemployment; Scarborough is significantly higher than the national average.

Census data on car ownership shows an interesting pattern that reflects the rurality of North Yorkshire with the Selby, Ryedale and Hambleton all having car ownership levels that are significantly higher than the 82.2% North Yorkshire and 74.3% England average.

**Figure 34 Census Car ownership 2011 and the geographical barriers index value by District (one or more cars in the Household)**



Source: ONS Census 2011

## 7.5 Public Questionnaires

In total 118 questionnaires were received, including 14 from community organisations. Although questionnaires were received from all areas, only small numbers (less than ten) were received from people living in Craven, Richmondshire or Selby. 70% of questionnaires were returned by women.

Although the number of questionnaires received would make it inappropriate for decisions to be made solely on the comments made, they do provide a useful indication of how people use and their views about pharmacy services in North Yorkshire.

### *Location of Pharmacy*

Most people said they normally used a pharmacy close to their home, or close to or at their GP practice. Although people still expressed a preference for using a pharmacy near their home, a large number expressed a preference for being able to use a pharmacy at their GP practice.

**Table 21 Pharmacy location preferences**

Pharmacy location	Generally visit	Prefer to visit
At my GP practice	15%	28%
At the supermarket	5%	2%
Close to my GP	18%	15%
Close to my home	37%	31%
Close to my work	4%	5%
Close to shops	16%	13%
No preference	0%	3%
Not answered	3%	2%
Other	2%	2%

### *Opening hours*

Most people (58%) said they normally visited a pharmacy on weekdays between 9am and 6pm or at no particular time (28%). Most people would also prefer to visit on weekdays between 9am and 6pm (40%) or at no particular time (32%). However 8% of people expressed a preference for being able to visit pharmacies after 6pm on weekdays and 9% on Saturdays.

Overall people said they could generally find a pharmacy open when needed (83% always or usually). However only 37% people said they could find a pharmacy open after 6pm on weekdays and only 31% open on Sundays.

Overall 56% of people rated availability of pharmacy services in their area to be good or very good and 26% adequate. However 10% rated availability as very poor.

### *Reasons for visiting a pharmacy for services other than prescription medicines*

Although the question only asked people who normally get their prescription medicines from a GP dispensary, the question was also answered by people who had stated that they got their prescription medicines from pharmacies or the internet.

**Table 22 Reasons for visiting a pharmacy for services other than prescription medicines**

Visit pharmacy for ...	Prescription medicines obtained from:		
	GP dispensary	Pharmacy	Internet
To buy over the counter medicine from the pharmacy	10	24	1
To get advice from the pharmacy	5	15	1
To access other pharmacy services e.g. stop smoking services, emergency contraception	0	0	0
To get my flu jab	1	1	0
To shop for nonmedical goods e.g. beauty products, toiletries, baby products etc.	6	15	1
Other	1	5	0

Comments were made on eleven questionnaires about other reasons for visiting a pharmacy. The most common reason was to buy other goods, including presents and veterinary products. Some people said they never visited the pharmacy because prescriptions were collected for them and their medicines were home delivered.

### ***Experienced recurrent problems when using usual pharmacy***

Fifty questionnaires contained between them 60 identifiable comments about problems when using their usual pharmacy. The most frequently mentioned problem (26 times) was medicines not being in stock, followed by delays waiting for medicines to be dispensed either in the pharmacy or waiting for repeat prescription requests to be processed through the “system” (11 times). Dispensing errors and a need for longer opening hours were both mentioned five times. Three comments were made about wanting to be able to use a GP dispensary.<sup>5</sup>

### ***Service use***

**Table 23 Service use**

	Prescription collection service from your GP surgery	Prescription medicines delivery service from pharmacy to home	Repeat prescription service at pharmacy	Stop Smoking Support Service	Chlamydia screening service	Healthy eating and living advice service	Medicines usage review service	New medicines service	Emergency contraception	Minor conditions advice e.g. sore throat, hay fever, thrush	Health checks, for example, blood pressure checks	Weight management / dietary advice	Information on health and social services	Vaccinations	Dispensing into monitored dose containers
Available: I have not used	23	39	23	36	19	20	20	12	24	26	28	22	18	19	13
Available: I have used	70	23	58	3	1	4	24	7	3	50	12	7	2	11	10
Don't know	6	27	18	58	76	75	61	83	71	22	54	71	77	62	75
Not available: I would not use this	2	8	3	11	11	5	3	5	9	5	6	6	8	11	5
Not available: I would use this	13	13	9	1	2	5	5	3	2	6	8	4	4	6	6
not answered	4	8	7	9	9	9	5	8	9	9	9	8	9	9	9

<sup>5</sup> NHS England complaints contact centre details – <http://www.england.nhs.uk/contact-us>

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Thirteen questionnaires contained comments about other services. Five people said they thought services should be offered either by their GP or at their GP practices i.e. not by pharmacies. Two people wanted to be able to use a GP dispensary.

### ***What do you like about your pharmacy?***

There were 102 questionnaires containing 124 identifiable comments about what people liked about their pharmacy. Most frequently mentioned (51 times) was good customer service (helpful, cheerful staff and efficient service), followed by the location of their pharmacy (37 times). Availability of advice and information was mentioned 13 times and good opening hours eight times. Ten people said there was either nothing or very little to like.

### ***What do you think could be improved?***

Ninety-seven questionnaires contained 117 identifiable comments about what people thought could be improved. Most frequently mentioned (18 times) was opening hours, closely followed by required medicines being in stocks (17 times). Better customer service and reduction in the times waiting for medicines to be dispensed were both mentioned 13 times. Improved privacy (8 times) and need for larger premises (seven times) were also mentioned. Five people felt that continuity of staff (i.e. high rate of staff turnover) should be improved. Nine people said they could think of nothing that needed improvement or no changes were required.

### ***Other comments about pharmacy services.***

Sixty-two questionnaires contained 68 identifiable other comments about pharmacy services. Twelve people commented that service was good compared with four saying service was bad or poor. Nine people would like longer opening hours, three people wanted more pharmacies/more competition and three thought there were too many pharmacies. Five people felt that continuity of staff (i.e. high rate of staff turnover) was a problem. Overall 29% of comments about services were positive, 58% negative and 13% neutral.

West Ayton and Snainton Patient Participation Group, and the East Ayton Parish council both expressed views that rules around GP dispensing limited the choice of patients who are classified as “non-dispensing patients”. Non-dispensing patients can’t access GP dispensing at Ayton and Snainton Practice and they must use a community pharmacy of their choice.

The rules around who is able to use a GP dispensary are determined by regulations created by national government and therefore not directly influenced through the PNA. NHS England has no local powers to change who is able to use GP dispensing services.

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## 7.6 Health and care professional's questionnaire

Twenty five people responded to the questionnaire and answered or made comments about one more questions. The following table gives a breakdown of the type of organisation the people worked for:

Organisation type	Number of responses
GP practice, including dispensing practices	3
NHS trust	6
Local authority	5
Dental services	3
Registered charity	3
Domiciliary care provider	1
Pharmacy	1

### *Availability of services*

Twenty people made comments which covered a range of issues. Four comments suggested longer opening hours were needed, while four said opening hours were alright. Four people thought access was good, one person felt there was room for improvement. Two people felt that availability of services including late opening was not being communicated very well to patients, although one person felt that out of hours arrangements were well publicised.

### *Quality of services*

Sixteen people commented on the quality of pharmacy services, eleven thought services were good, three that they varied and one that they were not good. (One person said they were unable to comment).

### *Service improvements*

Nineteen people made comments about service improvements covering a range of topics including:

- A need for better communications across service

- Clarity around a patient's hospital and GP prescriptions

- Longer opening hours

- More community services

- More standardisation of the range of services offered by pharmacies

- Better privacy within pharmacy

- Better communications within the pharmacy service

- Improvements to sexual health services

- Better staffing levels

## Problems Accessing Services

Seventeen people commented about problems accessing pharmacy services. Four people felt opening hours caused problems for some people. Two people commented on dispensing errors and one on long waiting list for services (i.e. smoking cessation).

Eight people said they were not aware of any problems.

## Services

**Table 24 Desired Services - Health and care professional**

	Prescription collection	Delivery service	Repeat prescriptions	Stop smoking	Chlamydia screening	healthy eating	Medicine review	emergency Contraception	minor conditions advice	health checks	weight manage	information	Vaccinations	Substance misuse
<b>Very desirable</b>	16	13	11	8	7	9	13	14	12	13	13	11	10	8
<b>Desirable</b>	5	7	7	11	9	9	6	5	9	6	8	8	8	9
<b>Not necessary</b>	2	3	5	4	6	5	4	3	2	4	2	3	5	5
<b>not answered</b>					1			1				1		1
<b>% Desirable + very desirable</b>	91%	87%	78%	83%	73%	78%	83%	86%	91%	83%	91%	86%	78%	77%

## Other services that could be provided by pharmacies?

Sixteen people commented including five who felt they were unable to suggest any additional services. Suggestions covered a range of topics including:

- Having a core/standard set of services available at all pharmacies
- Immunisation & BBV testing services
- Closer working of Pharmacies and GPs
- Commissioned (paid) community Medicines Dosing System supply for PivoTell MDS
- Medication information to be available to clients
- Medication prompting services
- More public awareness of services available from pharmacies
- Oral health advice
- Partnership working - medication for stable long term mental health conditions combined with delivery of physical health check
- Improved sexual health appointment arrangements.

## Additional comments

Three additional comments were made:

- Current and anticipated future needs are/will be met.
- Should push ahead with Healthy Living Pharmacies. GPs should be made to interact and collaborate with pharmacies for shared reward rather than shut us out and keep funds and commissioning to themselves. This is not in the interest of patients.
- There needs to be greater involvement of pharmacy in the primary care team.

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### ***Comments received separate to the questionnaire***

A separate email response was received from the Manager for GaTEWAY NY and st@y Selby (organisations who support and provide services for the Gypsy and Traveller community in North Yorkshire). GaTEWAY NY and st@y Selby have been working with AWC CCG about improving awareness, understanding and access to pharmacy services through their Pharmacy First scheme.

Through conducting this work it has become apparent that there is a lack of awareness and understanding of the services available through pharmacies. Because of this lack of awareness, there was a tendency for GRT to think that they needed to access GPs for such things as coughs, colds etc., which they can generally be reluctant to do due to the difficulty in some GP appointment systems, and anxieties over picking up the phone, followed by further difficulty and anxieties in the describing of symptoms etc. to clinical practitioners. This is something the GaTEWAY service now regularly provides support for. A similar approach to AWC CCG across the County would be beneficial in raising awareness of pharmacy services.

There also frequently appears to be a lack of understanding of prescribed medication. A number of clients accessing our service have been on large amounts of prescribed medication which they do not fully understand, for a number of ailments, often for very long periods without review. The service often has to explain the purposes of medication, and quite often support/accompany the client to return to their GP for a medication review.

We do, however, also find that due to the rurality of some GRT Sites, as well as Unauthorised Encampments, there can be some distance to the nearest pharmacy. Therefore accessibility in this way is also an issue, particularly for the most vulnerable members of the community, such as the elderly, or those without transport.



## 7.7 Strategic stakeholder's questionnaire

Questionnaires were received from the following organisations

**Table 25 Strategic stakeholder's questionnaire - Responding organisations**

Organisation	Department/lead area
City of York Council	Health and Wellbeing
East Ayton Parish Council	
Hambleton Richmondshire and Whitby CCG	
Harrogate and Rural District CCG	Prescribing and Medicines Management
North York Moors National Park	Planning
Scarborough Borough Council	Forward Planning
Vale of York CCG	Chief Clinical Officer
Vale of York CCG	Prescribing
York CVS, VCSE Member of the York Health and Wellbeing Board	
Not stated	

### **Overall service quality**

Of the seven organisations that answered the question about service quality, five said it was good and two adequate.

### **Availability of services**

Comments were received from five organisations. Positive comments were made about opening hours and/or the range of pharmacies, but concern was raised by one CCG about:

- Typically limited opening hours particularly with the future intentions to extend GP practice hours.
- Underuse of pharmacies, particularly in rural areas, to reduce the need for GP (including out of hours) and A&E attendance.
- Concern that if a CCG looks to commission a service the CCG may not find the process very easy.
- East Ayton Parish commented about patients wanting to be able to use their GP dispensary.

### **Quality of services**

Three organisations commented. Generally comments were positive although there were some concerns about variability.

- There have been no issues raised with the CCG over quality.
- Less negative feedback on the additional services commissioned nationally. Still not seen evidence that this investment of NHS resources is producing the potential benefits. While the principle is good, the standard of service is variable with anecdotal evidence that some pharmacies take easy pickings for their income while others give high quality interventional service in medication reviews and new drugs.
- Variable but in general good or better.

## Aspects that could be improved

Four responses were received to this question, providing the following comments:

- Closer integration with Primary/Community care to deliver specific health projects.
- At present pharmacies provide little in the way of expanded primary care role particularly around minor ailments.
- Removal of the 1.6km rule would enable the patients to have their prescriptions dispensed in the GP practice.
- Access hours.
- Effective working amongst local NHS dispensing contractors to greatest benefit of patients, e.g. opening hours, check if another pharmacy has an item in stock if they don't.
  - Telephone advice used more often.
  - Reducing need to attend A&E or Out-of-Hours (OOHs) for some conditions – collectively working to promote the services rather than passive.
  - Improved communication channels between pharmacies and primary care.

## Problems accessing services

Six people commented including three saying they were unaware of any problems.

- 78% of patients now choose to take their prescriptions to other pharmacies as a boycott of the local pharmacy because patient choice was removed.
- We have looked recently at availability of End-of-Life medications; this project has identified areas that will stock more of these medications in the future and link with existing systems to signpost patients and GPs to the correct pharmacy.
- Hours of opening and specific days:
  - More especially for less common items, including palliative care treatments at weekends.
  - All the above at longer public holidays like Christmas and especially Easter.

## Services

**Table 26 Desired services - Strategic stakeholder**

	Prescription collection service from your GP surgery	Prescription medicines delivery service from pharmacy to home	Repeat prescription service at pharmacy	Stop Smoking Support Service	Chlamydia screening service	Healthy eating and living advice service	Medicines use review service	Emergency contraception	Minor conditions advice, for example, sore throat, hay fever, thrush	Health checks, for example, blood pressure checks	Weight management / dietary	Information on health and social services	Vaccinations	Substance misuse services
<b>Very desirable</b>	3	2	1	2	2	5	5	5	4	4	3	4	2	3
<b>Desirable</b>	3	4	4	4	4	1	1	1	2	2	2	2	2	3
<b>Not necessary</b>			1								1		2	
<b>Not answered</b>	2	2	2	2	2	2	2	2	2	2	2	2	2	2

There was one additional comment stating that patient had expressed preference for a 'one-stop-shop' at their GP practice.

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### ***Other services that could be provided by pharmacies***

Six comments were made about services that could be provided by pharmacies.

- Nursing home reviews.
- It is essential that local pharmacies are involved in community developments that support people to manage their conditions effectively and help with early intervention and prevention.
- Referral to VCSE (voluntary, community and social enterprise) services.
- There is a need to increase access to primary care minor ailment assessment and treatment. GP services focus will need to focus on the increasing population with complex long-term conditions and the frail elderly. To help cope with this realignment there needs to be a service to respond to those with perceived urgent need (*who have*) more minor self-limiting illnesses.
- We are currently scoping a review of community pharmacy services. Areas for future consideration will include:
  - Medicines optimisation.
  - Pain management.
  - Inhaler use.
  - Weight management and dietary advice.
  - Alcohol awareness and counselling.
  - Vaccination and Immunisation.
  - Direct referral to hospital and secondary care.
  - 'Making every contact count' projects.
  - Engagement with schools and workplaces.
- Support to most vulnerable 'independent' patients or their sole carers following discharge to help ensure the patient/carer's use of their medication is fully informed, old medication removed and advice, support and checks applied to ensure they know how to take their medication.

### ***Additional Comments***

Three additional comments were made:

- The investment in the primary care side of pharmacy services has lagged behind other areas.
- Our concern is our GP practice has a dispensary and it continues to be a viable service open to all residents and that it can continue to provide good access and a range of services to local people as was the case before 2005.
- Believe that pharmacy continues to offer great potential but continues to fall short of that due to lack of national promotion. Any promotion of services should be national or regional and generic to highlight what more pharmacy could do, but all too often it looks to be left to individual corporate bodies and political statements.

## 8.0 Matters considered in making this assessment

### 8.1 District Housing Development Plans

The following information has been provided by North Yorkshire district councils based on their latest local plans or, for Ryedale, current approved plans.

#### 8.1.1 Craven

The Craven local plan strategy, which went out for consultation in summer 2014, concentrates housing growth in the three market towns of Bentham, Settle and Skipton. Over the next 15 years it is proposed that 200 houses will be built in Bentham, 211 in Settle and circa 800 in Skipton. Proposed housing growth is much lower at the other largest settlements of Glusburn/Cross Hills and Sutton-in-Craven close to the West Yorkshire boundary.

#### 8.1.2 Hambleton

It is envisaged in Hambleton's Local Development Framework that around 2,700 dwellings will be completed by 2019, although these figures could be revised upward with significant developments at Sowerby Gateway, Thirsk and North Northallerton. Easingwold and Bedale will also have a few hundred extra houses.

#### 8.1.3 Harrogate Borough

Harrogate Borough is unable to provide detailed information on anticipated population growth and location of major new housing developments at this point in time. Harrogate's Core Strategy includes planning for 390 new homes per year up to 2024. However, it is now likely that the growth figure will be higher than this; current evidence in the form of the Strategic Housing Market Assessment indicates a figure of 800-1,000 new homes per year. Work has been started to update this latest assessment and consultation on options for growth will take place during 2015.

#### 8.1.4 Richmondshire

The Richmondshire Local Plan Core Strategy anticipates approximately 1,168 homes will be completed by 2019 in the following areas:

**Table 27 Richmondshire housing plans till 2019**

<b>Central Richmondshire Sub-Area</b>	
Catterick Garrison	630
Richmond	91
Brompton on Swale, Scorton, Catterick Village	141
<b>Lower Wensleydale Sub-Area</b>	
Leyburn	160
Middleham	35
<b>North Richmondshire Sub-Area</b>	
Barton, Melsonby, Middleton Tyas	83
Aldbrough, Caldwell, Eppleby, Dalton, Newsham, Ravensworth, Gilling West, North Cowton	28

### 8.1.5 Ryedale

Within the Ryedale District plans have been approved (as of June 2014) for the following major housing developments:

<b>Malton:</b>	263 (plus a final approval awaited for a further 83 and an application for 500 being considered)
<b>Norton:</b>	286
<b>Kirkbymoorside:</b>	239
<b>Pickering:</b>	141

### 8.1.6 Scarborough

Scarborough Borough Council is in the midst of bringing forward its replacement Local Plan up to the period 2030. This will see the Borough planning for growth in housing with a requirement (if adopted) of between 415 and 485 dwellings per annum.

The current draft proposes the majority of housing will be in the Scarborough Urban Area with the following split:

**Table 28 Scarborough Borough Housing plans to 2030**

<b>North Scarborough (Scalby and Newby)</b>	
Approximately 1,000 dwellings plus 500 already approved at High Mill Farm, Scalby	
<b>South Scarborough</b>	
In addition to Middle Deepdale (Eastfield) development which has consent for 1350 dwellings there are potential sites for a further 1200 north of this site and 2500 to the south of Cayton	
<b>Whitby</b>	
Sites for a further approximately 700 in addition to those that already have consent, giving a total of circa 1,000 dwellings	
<b>Filey and Hunmanby</b>	
A smaller allocation of around 150 for each settlement, not including the Muston Road development currently under construction in Filey	
<b>There also draft plans for additional houses as follows:</b>	
Burniston	150
East and West Ayton	120
Sleights	15
Seamer	40

In addition to housing there are two proposals for doctor's surgeries. One in Newby/Scalby and land is to be retained for a possible expansion of the Filey surgery.

### 8.1.7 Selby

Selby district has proposals for 6,250 new dwellings (March 2014 – 2027). The largest numbers are 3,360 in Selby town, 710 in Sherburn in Elmet and 500 in Tadcaster

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## 9.0 Commissioning Intentions

The following is based on information provided by Clinical Commissioning Groups on any plans that might impact on the level of need for pharmaceutical services in their area.

### 9.1 Airedale Wharfedale and Craven

The Airedale Wharfedale and Craven CCG is commissioning a minor ailment scheme called Pharmacy First from pharmacies in the Craven area. This scheme allows patients to be treated for a specific list of minor ailments at NHS expense through the pharmacy rather than the GP.

### 9.2 Hambleton Richmondshire and Whitby

No information supplied.

### 9.3 Harrogate and Rural

No specific plans identified that could lead to any change in services provided by pharmacies.

### 9.4 Scarborough and Ryedale

Changes to legislation (Dec 2013) enables emergency supplies of repeat medications to be provided as an Enhanced Service and avoids the need to do PGD.

Currently visitors to the area who have forgotten or lost their medications are only able to obtain NHS prescriptions from:

- a) Primary care surgeries
- b) GP walk-in facility,
- c) A&E.

Community pharmacists can dispense most repeat items in the above circumstances if repeat prescription details are available or pharmacist has professionally assessed level of information, however the patient has to pay for the drugs ( private prescription) so the majority of patients are signposted to GPs, walk-in, or A&E.

The proposal is to develop an Enhanced Service through co-commissioning with NHS Area Team for Emergency supplies of repeat medications Enhanced Service.

A new urgent care service, based at Scarborough Hospital, is planned to commence in April 2015 and the minor injuries service at Malton Hospital will also be replaced by an urgent care service.

### 9.5 Vale of York

The following planned Anticoagulation service proposals may have impact on pharmaceutical services:

- To commission near patient testing to be based in the Community/Pharmacists/GP Practices.
- Provide more care and treatment in primary care and the community.
- Early diagnosis, management and treatment initiation.

It is uncertain at present whether the following will also impact on pharmaceutical services:

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### ***Gluten-free foods***

Historically, coeliac disease patients were entitled to receive a set amount of gluten free foods on prescription to help manage their condition, but changes in budgetary cuts have led to significant changes in prescription provision. This is currently being reviewed.

### ***Medicines Management Facilitator***

The medicines management facilitator role within a GP practice is administrative with designated responsibility for repeat prescribing and ordering, supported by the Medicines Management team. This is currently being reviewed.

### ***Respiratory formulary***

Review of formulary, pathways and protocols, education, associated disease conditions and home oxygen. This work is currently on-going.

### ***Sip Feeds***

Review of current provision and spend, against quality of services and products. This is currently being reviewed.

### ***Stoma Care***

Nationally the level of prescribing and spending for incontinence and stoma appliances is increasing. Some of the issues that can result from a lack of clinical review are inappropriate product choice, over-prescribing, poor patient experience and potentially compromised patient safety. This is currently being reviewed.

### ***Thickeners***

There is an on-going review of the use of adequate thickener or ready-to-use pre-thickened food and drink products versus the provision of good nutrition and hydration.

## **9.6 North Yorkshire County Council Public Health**

The Director of Public Health, on behalf of NYCC and with the support of the specialist public health team, is responsible for providing leadership across all partners in the County for topics which have a focus on the two overarching indicators for Public Health in North Yorkshire:

- Increase healthy life expectancy.
- Reducing differences in life expectancy and healthy life expectancy between communities.

Since April 2013 NYCC has been responsible for commissioning, through the public health ring fenced grant, public health services in North Yorkshire. This includes over 25 mandatory or locally selected services.

NYCC have recently finished engagement on a Tobacco Control Strategy which is now under public consultation. Within the Tobacco Control Strategy are details on the future commissioning intentions for stop smoking services.

Alcohol-related hospital admissions are increasing year on year, and nearly 200 people die in North Yorkshire every year as a result of alcohol. It is associated with crime, including domestic violence and sexual crime, and features in antisocial behaviour in particular with over a quarter of incidents associated with alcohol in some areas. It costs society through public services responding to the impacts, as well as on businesses affected by absenteeism and lost productivity. It impacts unfairly on children and families of people who are dependent on alcohol.

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NYCC have consulted on an Alcohol Strategy (2014-18) for the County. A recommendation within the strategy is to commission Identification and Brief Advice in primary care settings. The service will provide screening for adults (using the AUDIT-C or FAST tools) followed by information or further screening (using the full AUDIT) and advice or referral to specialist services; depending on their drinking level.



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## 10.0 County and district summary of need

Community pharmacy provides the following opportunities for the local health and care economy:

- Availability
  - Community pharmacies are located at the centre of communities; they are on the high street or in the local shopping centre and pharmacies are well used – on average around 14 times a year per person (11 times for health reasons),
  - The services are open access for advice. NHS England found 12% of respondents to their survey use pharmacies for health advice with only 1% using a pharmacy for urgent advice. Groups most likely to use a pharmacy for health advice are women and those aged 25-44,
  - Services are usually provided at hours convenient to the local population with good coverage on evenings and weekends.
- Quality
  - Pharmacies and pharmacy technicians are registered with the General Pharmaceutical Council,
  - Pharmacists are a highly trained and regulated workforce,
  - Pharmacies are networked with GPs and other primary care services,
  - Pharmacies work within an evidence-base that continues to grow in quantity and quality.
- Prevention
  - Pharmacies interact on a regular basis with large proportions of the population
  - They provide an expert conduit for information and advice particularly with regards to healthy lifestyles, self-care, and access to other services.
- Managing long-term conditions
  - Pharmacies provide services to promote self-care, manage medicines, support discharge from hospital,
  - Between 5% and 8% of unplanned emergency admissions in adults are due to avoidable issues related to medicines and between 30% and 50% of patients do not take their medicines as the prescriber intended.
- Supporting independence
  - Pharmacies could provide a conduit for information on care services e.g. telecare, paying for care,
  - Pharmacies can signpost to other services, such as Prevention Officers and other community activities,
  - Most pharmacies provide home delivery services for those who find access and transport difficult,
  - Pharmacies can provide support into settings such as Care Homes and Extracare Housing schemes.

Although dispensing practices also offer:

- High quality dispensing for eligible patients,
- Allowing eligible patients to access all the benefits of a standard general practice with the added convenience of being able to access dispensing of prescriptions,
- Providing access to drugs and devices in areas where a standard community pharmacy would not be viable.

### **Overall in North Yorkshire**

In summary, data from the JSNA, Director of Public Health Annual Report and NHS, Social Care and Public Health Profiles point towards the following as issues for North Yorkshire:

- The geography is large with only small centres of population which can cause issues with travel and access.
- The population is already, on average, older than the English population.
- The population is ageing at a quicker pace to that of England.
- Although, on average, the NY population is relatively affluent there are significant populations of deprivation, largely clustered in Scarborough and Whitby with smaller pockets in Selby, Harrogate and Skipton. In sheer number terms, the size of the deprived population (relative to England) in Scarborough is similar to that of Harrogate due to Harrogate having a greater population density.
- North Yorkshire has issues with smoking, obesity and alcohol use particularly linked to deprivation. These pockets also related to illness in the population.
- With an ageing population comes increasing numbers of people with one or more long-term conditions, and increasing numbers of people who are frail. Both of these issues lead to increased service usage, reduced quality of life and early mortality.
- Mental health problems are significantly associated with long-term conditions and multiple morbidities and they are a cause and consequence of episodes of ill health.
- Cancers and cardiovascular diseases are the main drivers of early death.
- The top 10% most deprived areas account for 25% of all potential years of life lost due to pneumonia.
- Emergency admissions in North Yorkshire continue to rise over time. Emergency admissions for acute conditions that should not usually require a hospital admission in particular are on the rise. The main drivers of these admissions are urinary tract infections (25%), gastroenteritis (19%) and influenza/pneumonia (18%).

The system of care locally must adjust to meet the challenges presented by an increasingly ageing, and therefore frailer, population. The system must also recognise the importance of deprivation and related common needs presented by mental health problems.

### **Public views**

Generally, respondents to the public questionnaire tend to access pharmaceutical services close to home (37%), close to their GP (18%) or at their GP (15%). When asked where they would prefer to attend, respondents said close to their home (31%), at their GP (28%) or close to their GP (15%).

Most people (58%) said they normally visited a pharmacy on weekdays between 9am and 6pm or at no particular time (28%). Most people would also prefer to visit on weekdays between 9am and 6pm (40%) or at no particular time (32%). Positively, respondents said they could generally find a pharmacy open when needed (83% always or usually). However only 37% people said they could find a pharmacy open after 6pm on weekdays and only 31% open on Sundays.

Overall 56% of people rated availability of pharmacy services in their area to be good or very good and 26% adequate. However 10% rated availability as very poor.

Fifty questionnaires contained between them 60 identifiable comments about problems when using their usual pharmacy. The most frequently mentioned problem (26 times) was medicines not being in stock, followed by delays waiting for medicines to be dispensed either in the pharmacy or waiting for repeat prescription requests to be processed.

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## **Future need**

In general demographic change in the County will continue to place a burden on public sector service provision as the population continues to age. Compared to other upper tier local authorities, North Yorkshire had a 2% higher proportion of people aged over 65 in 2013; a gap that will widen to 4% by 2037. The corresponding 2% increase is the equivalent of an additional 13,000 people aged over 65.

However, this change will be gradual and unlikely to put an immediate (before 2018) pressure on the delivery of pharmaceutical services. Likewise, responses from district and borough councils with regards to future housing developments do not highlight any significant changes which current necessary services couldn't meet.

The challenge for North Yorkshire appears to be less about the pressure on the availability of access to pharmaceutical services, but more about how primary care can be utilised to reduce pressure on hospital and social care services, improve access to care and keep people safe and independent at home.

Local aspirations for health and social care transformation, articulated in the North Yorkshire BCF plan, mean that over the next five years health and social care services will be reorienting service models to be structured around communities with the aim of providing care and support closer to home. This provides community pharmacy and primary care with an opportunity to enhance their role as community delivery agents. Community pharmacy provides some real potential to support North Yorkshire Health and Wellbeing Board's vision for North Yorkshire and the aspirations laid down in the Better Care Fund submission.

The collective vision for the health and social care economy is for:

***Care centred on the needs of the individual and their carers, empowering people to take control of their health and independence***

The Better Care Fund plan describes how shared investment between health, social care and district and borough councils will:

- Improve self-help and independence for North Yorkshire people;
- Invest in Primary Care and Community Services;
- Create a sustainable system by protecting Adult Social Care and by working with Secondary Care to secure the hospital, mental health and community services needed in North Yorkshire.

This means that in five years' time, as a result of the Better Care Fund and broader investment and service transformation, North Yorkshire people will benefit from:

- An integrated, locality driven Prevention Service which supports them and their carers to improve their lifestyle, improve health, reduce social isolation and use digital and personal-contact channels to obtain advice and information on how they can manage their situation
- A 24/7 fast response to assess their needs and wherever possible avoid a hospital admission should they become ill, and an integrated team approach to helping them get home again if they do go to hospital
- A joined up service to prevent and manage falls
- Support for people and families living with dementia
- Improved access to psychological therapies, fast response services and in-reach community services for people with mental health needs

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- Specialist support from community staff, good liaison between care staff and health staff, care at home for people living in a care home if they become ill
  - Support by a multi-disciplinary team for people with complex needs who know them well. They will have a named care coordinator and will be supported to avoid the need to go to or stay in hospital, to manage their conditions and to maintain social activity and contacts

In addition to this, there is a growing emphasis on providing comprehensive seven day, extended hours primary care and community services. Locally the details of how this vision will be enacted have not been developed, however it is a development that may come in the next five years and pharmaceutical services will need to respond to maintain or improve access to services.

### ***Current provision***

Most people visit a pharmacy close to where they live and the most common reasons for a pharmacy visit are to get medication prescribed by a doctor followed by over the counter medication. Current provision of dispensing in North Yorkshire is comprehensive with 97% of the population living within a 10 minute drive of either a community pharmacy or dispensing practice. This increased to 99% of the population when a 20 minute drive time is considered. This compares well with information from NHSE which estimates that 99% of the England population are within 20 minutes travel time of a community pharmacy with 96% walking or by public transport. As described in section 7.4 of this report, the majority of the English population can access a community pharmacy within a 20 minute walk and access is greater in areas of high deprivation.

This level of access is enhanced further with most pharmacies offering a home delivery service for patients, particularly those who are more vulnerable.

Another element of improve access and choice is the growth in distance (including internet) pharmacy provision. Distance selling pharmacies may provide advanced and enhanced services and they're required to do so to anyone in England who requests the service, regardless of the physical location of the service.

Distance selling pharmacies do have the limitation of the speed of response and the ability to dispatch items urgently. They are also limited by accessibility by individuals who are not IT literate or who do not have access to the internet.

## 10.1 By district

### 10.1.1 Craven

Current Need	Future Need
<p><b>Population</b></p> <p>Craven largely has a population structure in line with the North Yorkshire average. Craven has a smaller proportion of people aged 20-39 when compared to England, and is over represented in the 45+ age groups. Craven has a particularly high proportion of women aged 85+ (7% of women) when compared with England (3% of women).</p> <p><b>Illness and disability</b></p> <p>Craven has a significantly higher prevalence of chronic kidney disease (5.7%) than in the rest of England (4.3%). Craven district also has a high prevalence of coronary heart disease (4.3%) and stroke (2.4%) compared to the national average (3.3% and 1.7% respectively). It also has the highest prevalence of hypertension in the County.</p> <p><b>Risks to health</b></p> <p>Craven has an adult smoking prevalence of 11.3% which is significantly lower than the England average. Although this is a relatively low percentage it still equates to 5,000 people.</p> <p><b>Wider determinants</b></p> <p>Craven is a relatively prosperous district ranking 241 out of England's 326 local authorities for deprivation. However there are two Lower Super Output Areas within the Skipton South ward that are ranked within the 20% most deprived in England.</p> <p><b>Services</b></p> <p>Pharmacies: 13 Dispensing GP surgeries: 4 Out of hours service: GP Surgeries: 6 Hospitals: Main hospitals are the Airedale General at Steeton near Keighley and Harrogate Hospital (both outside of the district).</p>	<p><b>Population</b></p> <p>The North Yorkshire population is continuing to age. By 2020 in Craven the number of over 65 year olds will have increased from 14,300 to 16100, and the number of over 85 year olds will have increased from 2,100 to 2,500.</p> <p><b>Plans</b></p> <p>AWC CCG is commissioning a minor ailment scheme called Pharmacy First from pharmacies in the Craven area. This scheme allows patients to be treated for a specific list of minor ailments at NHS expense through the pharmacy rather than the GP.</p> <p>NYCC intends to commission Identification and Brief Advice services for alcohol in primary care settings, starting in 2015.</p>

Community services are provided from sites including Skipton and Castleberg (Settle) hospitals.	
<b>Provision</b>	
<p>Craven is served by 13 pharmacies and 4 dispensing practices giving a rate of 30.7 dispensing outlets per 100,000 population. This equates to, on average, 3,259 people per dispensing outlet. The rate of dispensing premises per head of population is slightly higher than the North Yorkshire average of 29.9.</p> <p>The provision of community pharmacy services per 100,000 population is 23.5, which is higher than the North Yorkshire average of 17.7 and the second highest in the County.</p> <p>Craven has the highest ratio of pharmacies to GP dispensaries at 3.3 meaning that the population is less reliant on dispensing practices than other parts on North Yorkshire.</p> <p>The range of opening hours in Craven is 8am to 11pm Monday to Saturday. On Sunday the range is 10am to 8pm provided between two pharmacies.</p>	
<b>Unmet Need – Current Gaps</b>	<b>Unmet Need – Future Gaps</b>
This assessment deems there to be no gaps in necessary provision.	At the time of writing, this assessment deems there to be no gaps in necessary provision to meet future need (up to April 2018).
<b>Areas for Improvement or Better Access</b>	
This assessment deems there to be no areas for improvement or better access.	

### 10.1.2 Hambleton

<b>Current Need</b>	<b>Future Need</b>
<p><b>Population</b>  Hambleton largely has a population structure in line with the North Yorkshire average. Hambleton has a lower than average proportion of the population within all five year age bands up to the age of 45 years compared to the whole of England.</p> <p><b>Illness and disability</b>  Hambleton has the highest prevalence of cancer in the County (2.8%) which exceeds the national average (1.9%) by a significant margin.</p> <p><b>Risks to health</b>  Hambleton has a higher rate of fuel poverty (21.8%) compared to the rest of England</p>	<p><b>Population</b>  The North Yorkshire population is continuing to age. By 2020 in Hambleton the number of over 65 year olds will have increased from 21,500 to 24600, and the number of over 85 year olds will have increased from 2,700 to 3,600.</p> <p><b>Plans</b>  NYCC intends to commission Identification and Brief Advice services for alcohol in primary care settings, starting in 2015.</p>

(18.4%). Modelled estimates of adults who are at increasing risk and higher risk drinking were higher in Hambleton (30.0%) than the North Yorkshire average (25.7%).

**Wider determinants**

Hambleton is a relatively prosperous district ranking 265 out of England’s 326 local authorities for deprivation. It has no Lower Super Output Areas ranked within the 20% most deprived in England. Northallerton North ward has a significantly higher rate of teenage pregnancy than the national average.

**Services**

Pharmacies: 13  
 Dispensing GP surgeries: 9  
 Out of hours service:  
 GP Surgeries: 11  
 Hospitals: The James Cook Hospital in Middlesbrough and the Friarage Hospital in Northallerton, providing district general hospital services for the local population

**Provision**

Hambleton is served by 13 pharmacies and 9 dispensing practices giving a rate of 24.7 dispensing outlets per 100,000 population. This equates to, on average, 4,052 people per dispensing outlet. The rate of dispensing premises per head of population is lower than the North Yorkshire average of 29.9 and second lowest in the County.

The provision of community pharmacy services per 100,000 population is 14.6, which is lower than the North Yorkshire average of 17.7 and the second lowest in the County.

Hambleton has a ratio of pharmacies to GP dispensaries of 1.4 meaning that the population has access to dispensing services through dispensing practices broadly similar to that of the North Yorkshire average.

The range of opening hours in Hambleton is 6.30am to 10.30pm Monday to Friday, and 6.30am to 10pm on Saturday. On Sunday the range is 10am to 4pm provided across three pharmacies.

**Unmet Need – Current Gaps**

This assessment deems there to be no gaps in necessary provision.

**Unmet Need – Future Gaps**

This assessment deems there to be no gaps in necessary provision to meet future need (up to April 2018).

**Areas for Improvement or Better Access**

Although there is large-scale housing development proposed in the Hambleton area, the sites of development are already within close proximity to existing services. Therefore, this assessment deems there to be adequate provision and access to existing pharmaceutical services.

### 10.1.3 Harrogate

Current Need	Future Need
<p><b>Population</b></p> <p>In absolute terms, Harrogate district has the largest population in North Yorkshire at 157,500. Harrogate has a higher than average proportion of 40+ adults when compared with England.</p> <p>Harrogate is North Yorkshire's most ethnically diverse district with 7.8% reporting an ethnic group other than White British.</p> <p><b>Illness and disability</b></p> <p>Harrogate has significantly higher recorded learning disability prevalence when compared with the national and North Yorkshire averages. It also has the highest prevalence of both depression and dementia in the County, which is also greater than the English average.</p> <p><b>Risks to health</b></p> <p>Children's participation in sport and physical activity in Harrogate is significantly lower than the national average.</p> <p><b>Wider determinants</b></p> <p>Harrogate is the least deprived district in North Yorkshire and ranks 283 out of England's 326 local authorities. More than 50% of the CCG's registered population are in the two least deprived quintiles in the County. However, there are pockets of deprivation and 7.1% of residents live in the most deprived quintile in North Yorkshire. There is one Lower Super Output Area within the ward of Woodfield which is ranked as within the 20% most deprived in England.</p> <p><b>Services</b></p> <p>Pharmacies: 26            Dispensing GP surgeries:20            Out of hours service:            GP Surgeries: 19            Hospitals: Harrogate District Hospital (396 beds)</p>	<p><b>Population</b></p> <p>The North Yorkshire population is continuing to age. By 2020 in Harrogate the number of over 65 year olds will have increased from 34,500 to 39,000, and the number of over 85 year olds will have increased from 5,200 to 6,400.</p> <p><b>Plans</b></p> <p>NYCC intends to commission Identification and Brief Advice services for alcohol in primary care settings, starting in 2015.</p>



## Provision

Harrogate has the largest number of dispensing outlets in North Yorkshire at 46. Harrogate is served by 26 pharmacies and 20 dispensing practices giving a rate of 29.1 dispensing outlets per 100,000 population. This equates to, on average, 3,432 people per dispensing outlet. The rate of dispensing premises per head of population is broadly similar to the North Yorkshire average of 29.9.

The provision of community pharmacy services per 100,000 population 16.5, which is slightly lower than the North Yorkshire average of 17.7 meaning that there are 6,072 people per pharmacy in Harrogate.

Harrogate has a ratio of pharmacies to GP dispensaries of 1.3 meaning that the population has access to dispensing services through dispensing practices broadly similar to that of the North Yorkshire average. Harrogate has the largest number of dispensing practices in North Yorkshire at 20; five more than Scarborough and double the number in each of the other districts.

The range of opening hours in Harrogate is 6.30am to midnight Monday to Friday, and 8am to 11pm on Saturday. On Sunday the range is 9.30am to 6pm provided across six pharmacies.

### Unmet Need – Current Gaps

This assessment deems there to be no gaps in necessary provision.

### Unmet Need – Future Gaps

This assessment deems there to be no gaps in necessary provision to meet future need (up to April 2018).

### Areas for Improvement or Better Access

This assessment deems there to be no areas for improvement or better access.

## 10.1.4 Richmondshire

### Current Need

#### **Population**

The Richmondshire population follows the national profile for over 55s. However it is under represented, particularly for males, from 30-54. There is a large over representation of males age 15-30 as this relates to the large military presence at Catterick Garrison.

#### **Illness and disability**

Richmondshire has a significantly higher rate of hip fracture in the population aged 65 due to falls (593.6 per 100,000 population) compared to the rest of the nation.

#### **Risks to health**

The district has the largest forecast increase in the prevalence of dementia within North Yorkshire. Richmondshire also has the highest number of homelessness acceptances (4.25 per

### Future Need

#### **Population**

The North Yorkshire population is continuing to age. By 2021 in Richmondshire the number of over 65 year olds will have increased from 10,400 to 11,700, and the number of over 85 year olds will have increased from 1,200 to 1,500.

#### **Plans**

NYCC intends to commission Identification and Brief Advice services for alcohol in primary care settings, starting in 2015.

1,000 households) in the County.

**Wider determinants**

Compared to the other districts in North Yorkshire, Richmondshire is the third least deprived district and is a prosperous district relative to the national average. It ranks as the 261 least deprived out of England's 326 local authorities.

**Services**

Pharmacies: 8

Dispensing GP surgeries: 8

Out of hours service:

GP Surgeries: 9

Hospitals: The James Cook Hospital in Middlesbrough and the Friarage Hospital in Northallerton, providing district general hospital services for the local population

**Provision**

Richmondshire has the second smallest population in North Yorkshire and is served by the smallest number of dispensing outlets. Richmondshire is served by eight pharmacies and eight dispensing practices giving a rate of 30.8 dispensing outlets per 100,000 population. This equates to, on average, 3,248 people per dispensing outlet. The rate of dispensing premises per head of population is broadly similar to the North Yorkshire average of 29.9.

The provision of community pharmacy services per 100,000 population is 15.4, which is slightly lower than the North Yorkshire average of 17.7 meaning that there are 6,496 people per pharmacy in Richmondshire.

Richmondshire has a ratio of pharmacies to GP dispensaries of one meaning that the population accesses dispensing services through an equal number of community pharmacies and dispensing practices. This fact is supported by evidence that more prescription items are dispensed by GPs in the Hambleton, Richmond and Whitby CCG area than any other CCG (35.6% compared to 22.2% for North Yorkshire). This illustrates that Richmondshire is more reliant on GP dispensing services than other areas of North Yorkshire.

The range of opening hours in Richmondshire is 6.30am to 10.30pm Monday to Friday, and 6.30am to 10pm on Saturday. On Sunday the range is 10am to 4pm provided across two pharmacies.

**Unmet Need – Current Gaps**

This assessment deems there to be no gaps in necessary provision.

**Unmet Need – Future Gaps**

This assessment deems there to be no gaps in necessary provision to meet future need (up to April 2018).

**Areas for Improvement or Better Access**

As Richmondshire is reliant on GP dispensing services it means that although access to dispensing services is adequate it does mean that access to the full range of “essential services” and any enhanced services may not be as good as other parts of North Yorkshire.

### 10.1.5 Ryedale

Current Need	Future Need
<p><b>Population</b> Ryedale has a large over representation in the 45+ population, mirroring the North Yorkshire pattern. It is a rural district with the lowest population density in the County (36 people per km<sup>2</sup>), and has no major towns or settlements with populations over 15,000.</p> <p><b>Illness and disability</b> Ryedale has a significantly higher prevalence of chronic kidney disease. Ryedale is the only district to have significantly lower recorded prevalence of dementia when compared with England.</p> <p><b>Risks to health</b> For Year 6 children, Ryedale had the second highest prevalence of obesity in the County (17.7%). It also has a much higher rate of households in fuel poverty (28.2%) compared to the rest of England (18.4%).</p> <p><b>Wider determinants</b> Ryedale is the second most deprived district in North Yorkshire and the majority of the population live in the top two most deprived quintiles within North Yorkshire.</p> <p><b>Services</b> Pharmacies: 8 Dispensing GP surgeries: 9 Out of hours service: GP Surgeries: 7 Hospitals: Main sites are Scarborough, Malton Whitby, York and Bridlington</p>	<p><b>Population</b> The North Yorkshire population is continuing to age. By 2020 in Ryedale the number of over 65 year olds will have increased from 13,400 to 14,700, and the number of over 85 year olds will have increased from 600 to 700.</p> <p><b>Plan</b> NYCC intends to commission Identification and Brief Advice services for alcohol in primary care settings, starting in 2015.</p>
<p><b>Provision</b></p>	
<p>Ryedale is served by eight pharmacies and nine dispensing practices giving a rate of 32.8 dispensing outlets per 100,000 population. The rate of dispensing premises per head of population is higher than the North Yorkshire average of 29.9.</p>	

The provision of community pharmacy services per 100,000 population is 15.5, which is slightly lower than the North Yorkshire average of 17.7 meaning that there are 6,469 people per pharmacy in Ryedale.

Ryedale has the lowest ratio of pharmacies to GP dispensaries in North Yorkshire at 0.9. This means that the population accesses dispensing services through a broadly equal number of community pharmacies and dispensing practices. Twenty per cent of prescription items are dispensed by GPs in the Scarborough and Ryedale CCG, however this percentage is likely to mask significant variation between residents of Ryedale and residents of Scarborough. It is likely that Ryedale residents are more reliant on GP dispensing services than other areas of North Yorkshire.

The range of community pharmacy opening hours in Ryedale are 8.30am to 6:30pm Monday to Friday, and 8.30am to 5.30pm on Saturday. On Sunday there is one pharmacy that is open 11am to 12pm via scheduled additional hours. The nearest longer opening pharmacies to Malton and Norton (the largest population densities in Ryedale) are Scarborough.

Unmet Need – Current Gaps	Unmet Need – Future Gaps
This assessment deems there to be no gaps in necessary provision.	This assessment deems there to be no gaps in necessary provision to meet future need (up to April 2018).

**Areas for Improvement or Better Access**  
 Access to pharmaceutical services on week day evenings, Saturday evenings and Sundays could be improved for Ryedale residents. This would also provide improved access to respond to planned housing developments, outlined above.

### 10.1.6 Scarborough

Current Need	Future Need
<p><b>Population</b>            Scarborough has a particular over representation of 50-69 year old males, and a general over representation of older men.</p> <p><b>Illness and disability</b>            Scarborough has significantly higher recorded learning disability prevalence when compared with the national and North Yorkshire averages. Scarborough has the highest prevalence in the County of depression, heart failure, coronary heart disease and asthma, with rates all exceeding the national average.</p> <p><b>Risks to health</b>            Scarborough has a higher smoking prevalence than England and the North Yorkshire Average. In 2012 around 22.8% of the over 18 population were smokers. However this figure is not</p>	<p><b>Population</b>            The North Yorkshire population is continuing to age. By 2020 in Scarborough the number of over 65 year olds will have increased from 27,600 to 30,200, and the number of over 85 year olds will have increased from 3,700 to 4,400.</p> <p><b>Plans</b>            NYCC intends to commission Identification and Brief Advice services for alcohol in primary care settings, starting in 2015.</p>

significantly worse than the England average. Scarborough has a high prevalence of obesity in Reception aged children (8.0%). The district also has the highest incidence of overcrowded housing in the County (4.95%), substantially higher than any other North Yorkshire district.

### ***Wider determinants***

Scarborough is the most deprived district in North Yorkshire and is the 83<sup>rd</sup> most deprived local authority when compared to England's 326. There are 14 Lower Super Output Areas that are ranked within the 20% most deprived in England. The CCG has over half its population living within the most deprived areas of North Yorkshire (most deprived quintile).

Scarborough District has the highest and Ryedale District the lowest crime levels in North Yorkshire.

Scarborough has almost double the percentage of children in poverty than the rest of North Yorkshire (21%).

### ***Services***

Pharmacies: 26

Dispensing GP surgeries: 15

Out of hours service:

GP Surgeries: 19

Hospitals: Main sites are Scarborough, Malton, Whitby, York and Bridlington.

A new urgent care service, based at Scarborough hospital, is scheduled to start during April 2015.

### **Provision**

Scarborough has the second largest number of dispensing outlets in North Yorkshire with 26 pharmacies and 15 dispensing practices giving a rate of 37.7 dispensing outlets per 100,000 population. The rate of dispensing premises per head of population is the highest in North Yorkshire.

The provision of community pharmacy services per 100,000 population is 23.9, which again is the highest in North Yorkshire, meaning that there are 4,184 people per pharmacy in Scarborough.

Scarborough relies less on GP dispensing practices than the North Yorkshire average with a ratio

of pharmacies to GP dispensaries in North Yorkshire of 1.7. This means that the population accesses dispensing services through a broadly equal number of community pharmacies and dispensing practices. Twenty per cent of prescription items are dispensed by GPs in the Scarborough and Ryedale CCG, however this percentage is likely to mask significant variation between residents of Ryedale and residents of Scarborough. It is likely that Scarborough residents are less reliant on GP dispensing services than other areas of North Yorkshire.

The range of community pharmacy opening hours in Scarborough are 7am to 11pm Monday to Saturday. On Sunday are four pharmacies available providing opening hours that range 10am to 11pm.

Unmet Need – Current Gaps	Unmet Need – Future Gaps
This assessment deems there to be no gaps in necessary provision.	This assessment deems there to be no gaps in necessary provision to meet future need (up to April 2018).

#### Areas for Improvement or Better Access

The significant housing developments proposed in Scalby could lead to the need for improved or better access to essential services within Scalby in the future.

Current provision is deemed sufficient to meet the developments planned in Eastfield and Cayton. People using the new urgent care service will be expected to use existing pharmacy services they normally use. However out of hours, the urgent care unit will be able to supply urgently needed prescription medicines to its patients.

### 10.1.7 Selby

Current Need	Future Need
<p><b>Population</b> Selby is overrepresented in the 50+ population when compared to England. This is particularly the case with females.</p> <p>Selby has the highest number of people classifying themselves as a white Gypsy or Irish Traveller. However as a proportion of the total population the ethnic group is very small at less than 0.2% of the population.</p> <p><b>Illness and disability</b> Selby has the highest prevalence of diabetes in North Yorkshire. The rate of obesity is also significantly higher than the national average (27.8% to 24.2%).</p> <p><b>Risks to health</b> Selby has a lower than England and North Yorkshire average prevalence of smoking (15.6%). However this is not statistically</p>	<p><b>Population</b> The North Yorkshire population is continuing to age. By 2020 in Selby the number of over 65 year olds will have increased from 16,000 to 19,100, and the number of over 85 year olds will have increased from 1,900 to 2,500.</p> <p><b>Plans</b> NYCC intends to commission Identification and Brief Advice services for alcohol in primary care settings, starting in 2015.</p>

significant. When examining the profile of smokers, Selby has 32.2% of people smoking from routine and manual backgrounds.

**Wider determinants**

Selby is the third most deprived district in the County, although is relatively prosperous compared to the national average, ranking 241 least deprived out of 326 English local authorities.

**Services**

Pharmacies: 12  
 Dispensing GP surgeries: 8  
 Out of hours service:  
 GP Surgeries: 7  
 Hospitals: Main sites Selby and York.

**Provision**

Selby has dispensing services provided by 12 pharmacies and eight dispensing practices giving a rate of 24 dispensing outlets per 100,000 population. The rate of dispensing premises per head of population is the lowest in North Yorkshire, meaning on average that each outlet serves 4,172 people.

The provision of community pharmacy services per 100,000 population is 14.4, which again is the lowest in North Yorkshire, meaning that there are 6,954 people per pharmacy in Selby. Selby does however have good road and rail access to major cities and towns, including York, Leeds, Wakefield, Pontefract and Goole; all of which have pharmacy provision.

Selby has the same ratio of pharmacies to GP dispensaries as the North Yorkshire average.

The range of community pharmacy opening hours in Selby are 8.30am to 8pm Monday to Friday, and 8.30am to 5.30pm on Saturday. On Sunday is one pharmacy available providing services 1pm to 2pm via scheduled additional hours.

Unmet Need – Current Gaps	Unmet Need – Future Gaps
This assessment deems there to be no gaps in necessary provision.	This assessment deems there to be no gaps in necessary provision to meet future need (up to April 2018).

**Areas for Improvement or Better Access**  
 Access to pharmaceutical services on Saturday evenings and Sundays could be improved for Selby residents.

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## 11.0 Maintenance and Review of this PNA

### 11.1 Supplementary statements

The North Yorkshire Health and Wellbeing Board has responsibility for ensuring that this assessment is up to date. This includes the requirement to issue supplementary statements.

#### What are “supplementary statements”?

Any changes to the availability of pharmaceutical services since the publication of the PNA, that are not so substantial as to justify production of a complete revision of the PNA, will be issued periodically in the form of supplementary statements.

### 11.2 Maps

There is a requirement that the Health and Wellbeing Board provide a map of premises at which pharmaceutical services are provided, and keep this map up to date without republishing the whole assessment or publish a supplementary statement.

Therefore the maps in this report will be checked and updated every six months, and published on the NY Partnerships website ([www.nypartnerships.org.uk/pna](http://www.nypartnerships.org.uk/pna)).

### 11.3 PNA Revision

The NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013 state that Health and Wellbeing Boards will be required to publish a revised assessment:

- Within three years of publication of their first assessment; and
- As soon as reasonably practical after identifying significant changes to the availability of pharmaceutical services since the publication of the PNA unless it is satisfied that making a revised assessment would be a disproportionate response to those changes.

Therefore North Yorkshire Health and Wellbeing Board will need to publish a revised assessment by **1 April 2018** unless the Health and Wellbeing Board becomes aware of significant changes to the availability of pharmaceutical services. Any changes to the availability of pharmaceutical services since the publication of this PNA, that are not so substantial as to cause a revision of the PNA, will be issued periodically in the form of supplementary statements



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## 12.0 Acknowledgements

Many thanks to everyone involved in the development of this needs assessment, in particular:

- The PNA Steering Group.
- The providers and contractors who provided information and data in support of the assessment.
- Members of the public who took time to complete questionnaires and provide us with invaluable information.
- The Public Health Intelligence Team for collating and analysing all the data and intelligence contained within this report.
- NYCC Corporate Information Systems Team, in particular Tim Townsend (Geographical Information Officer) for providing the mapping in this assessment.

Special thanks go to Nick Kemp (from North Yorkshire County Council) who worked tirelessly to co-ordinate and ultimately produce this assessment.

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## 13.0 Appendices

### Appendix 1 - Terms of Reference

#### Terms of Reference

##### City of York and North Yorkshire Pharmaceutical Needs Assessments Group

The group has been established on behalf of the City of York and the North Yorkshire Health and Wellbeing Boards (HWBs). The overall objective of this group is to inform and support the development of Pharmaceutical Needs Assessments (PNAs) for each of the Health and Wellbeing Board areas, monitor progress of the documents, identify gaps in services and form recommendations for commissioning in the future.

To oversee the production of PNAs on behalf of the two HWB for publication no later than 1 April 2015

To receive reports from the designated leads for the different elements of the PNA

To monitor progress against timescales and provide exception reports to the Health and Wellbeing Boards where problems are encountered

To contribute knowledge and experience to the PNA process regarding current working practices and services

To ensure that national policy is interpreted correctly and acted upon in the preparation of the PNAs

To incorporate views and opinions of other bodies, agencies or the public where appropriate

#### Membership

NY County Council

City of York Council

NHS England/LPN

Clinical Commissioning Groups (and the Commissioning Support Unit)

Local Medical Committee

Local Pharmaceutical Committee

Healthwatch

The group may co-opt members for specific pieces of work.

#### Reporting arrangements

The group will report progress and notes of its meetings will be circulated to the City of York HWB and, via its JSNA Editorial Group, to the North Yorkshire HWB.

#### Arrangements for meetings

The group will meet monthly initially but this will be reviewed as the production of the PNA progresses

## Appendix 2 - Community Pharmacies – by District

Pharmacy details, including opening times, were correct according to information held by NHS England in February 2015.

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Craven	Your Local Boots Pharmacy	9 Station Road GRASSINGTON BD23 5LS	Mon: 09:00-13:00; 13:20-18:00 Tue: 09:00-13:00; 13:20-18:00 Wed: 09:00-13:00; 13:20-18:00 Thu: 09:00-13:00; 13:20-18:00 Fri: 09:00-13:00; 13:20-18:00 Sat: 09:00-12:30 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
Craven	The Co-operative Pharmacy	Stafford House Main Street HIGH BENTHAM LA2 7HL	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-12:30; 13:30-18:00 Tue: 09:00-12:30; 13:30-18:00 Wed: 09:00-12:30; 13:30-18:00 Thu: 09:00-12:30; 15:30-18:00 Fri: 09:00-12:30; 13:30-18:00 Sat: 09:30-11:30 Sun:
Craven	Ingleton Pharmacy	Bank View 37 Main Street INGLETON LA6 3EH	Mon: 09:00-12:30; 13:30-17:30 Tue: 09:00-12:30; 13:30-17:30 Wed: 09:00-12:30; 13:30-17:30 Thu: 09:00-12:30 Fri: 09:00-12:30; 13:30-17:30 Sat: 09:00-12:30; 13:30-16:30 Sun:	Mon: 09:00-12:30; 13:30-17:30 Tue: 09:00-12:30; 13:30-17:30 Wed: 09:00-12:30; 13:30-17:30 Thu: 09:00-12:30 Fri: 09:00-12:30; 13:30-17:30 Sat: 09:00-12:30; 13:30-16:30 Sun:
Craven	Sutton in Craven Pharmacy	47 Main Street Sutton-in-Craven KEIGHLEY BD20 7HX	Mon: 09:00-12:45; 14:15-18:30 Tue: 09:00-12:45; 14:15-18:30 Wed: 09:00-12:45; 14:15-18:30 Thu: 09:00-12:45; 14:15-18:30 Fri: 09:00-12:45; 14:15-18:30 Sat: 09:00-12:30 Sun:	Mon: 09:00-12:45; 14:15-18:30 Tue: 09:00-12:45; 14:15-18:30 Wed: 09:00-12:45; 14:15-18:30 Thu: 09:00-12:45; 14:15-18:30 Fri: 09:00-12:45; 14:45-18:30 Sat: 09:00-09:30 Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Craven	Cross Hills Pharmacy	Holme Lane Crosshills NR KEIGHLEY BD20 7LG	Mon: 08:00-23:00 Tue: 08:00-23:00 Wed: 08:00-23:00 Thu: 08:00-23:00 Fri: 08:00-23:00 Sat: 08:00-23:00 Sun: 10:00-20:00	Mon: 08:00-23:00 Tue: 08:00-23:00 Wed: 08:00-23:00 Thu: 08:00-23:00 Fri: 08:00-23:00 Sat: 08:00-23:00 Sun: 10:00-20:00
Craven	Your Local Boots Pharmacy	12 Main Street Crosshills NR KEIGHLEY BD20 8TB	Mon: 08:45-13:30; 14:30-18:30 Tue: 08:45-13:30; 14:30-18:30 Wed: 08:45-13:30; 14:30-18:30 Thu: 08:45-13:30; 14:30-18:30 Fri: 08:45-13:30; 14:30-18:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:30; 14:30-18:00 Tue: 09:00-13:30; 14:30-18:00 Wed: 09:00-13:30; 14:30-18:00 Thu: 09:00-13:30; 14:30-18:00 Fri: 09:00-13:30; 14:30-18:00 Sat: Sun:
Craven	Your Local Boots Pharmacy	36 Market Place SETTLE BD24 9ED	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-17:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00 Sun:
Craven	Boots Pharmacy The Medical Centre	The Medical Centre Coach Street SKIPTON BD23 1LQ	Mon: 08:15-12:45; 13:45-18:30 Tue: 08:15-12:45; 13:45-18:30 Wed: 08:15-12:45; 13:45-18:30 Thu: 08:15-12:45; 13:45-18:30 Fri: 08:15-12:45; 13:45-18:30 Sat: Sun:	Mon: 09:00-12:45; 13:45-18:00 Tue: 09:00-12:45; 13:45-18:00 Wed: 09:00-12:45; 13:45-18:00 Thu: 09:00-12:45; 13:45-18:00 Fri: 09:00-12:45; 13:45-18:00 Sat: Sun:
Craven	Carleton In Craven Pharmacy	Old Cobblers Cottage West Road, Carleton In Craven SKIPTON BD23 3DT	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-12:30 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Craven	Lloyds Pharmacy	93 Caroline Square SKIPTON BD23 1DA	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun:	Mon: 09:00-12:30; 14:00-17:30 Tue: 09:00-12:30; 14:00-17:30 Wed: 09:00-12:30; 14:00-17:30 Thu: 09:00-12:30; 14:00-17:30 Fri: 09:00-12:30; 14:00-17:30 Sat: 09:00-12:30; 14:00-15:30 Sun:
Craven	Lloyds Pharmacy	36 Newmarket Street SKIPTON BD23 2JB	Mon: 08:30-18:00 Tue: 08:30-18:00 Wed: 08:30-20:00 Thu: 08:30-18:00 Fri: 08:30-18:00 Sat: 09:00-11:30 Sun:	Mon: 08:30-12:00; 14:00-18:00 Tue: 09:00-12:30; 14:00-18:00 Wed: 09:00-12:30; 14:00-18:00 Thu: 09:00-12:30; 14:00-18:00 Fri: 09:00-12:30; 14:00-18:00 Sat: 09:00-11:30 Sun:
Craven	Naylors Ltd	36 High Street Gargrave SKIPTON BD23 3RB	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-12:30; 14:00-17:30 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
Craven	Tesco Superstore	Craven Street SKIPTON BD23 2AG	Mon: 09:00-20:00 Tue: 09:00-20:00 Wed: 09:00-20:00 Thu: 09:00-20:00 Fri: 09:00-20:00 Sat: 09:00-20:00 Sun: 10:00-16:00	Mon: 09:00-13:00; 14:00-16:30 Tue: 09:00-13:00; 14:00-16:30 Wed: 09:00-13:00; 14:00-16:30 Thu: 09:00-13:00; 14:00-16:30 Fri: 09:00-13:00; 14:00-17:00 Sat: 09:00-13:00; 14:00-17:00 Sun:
Hambleton	Bedale Pharmacy	31 North End Market Place BEDALE DL8 1AF	Mon: 09:00-13:00; 13:20-17:30 Tue: 09:00-13:00; 13:20-17:30 Wed: 09:00-13:00; 13:20-17:30 Thu: 09:00-13:00; 13:20-17:30 Fri: 09:00-13:00; 13:20-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Hambleton	Mills Chemists	20 North End BEDALE DL8 1AB	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-12:30; 13:00-17:30 Tue: 09:00-12:30; 13:00-17:30 Wed: 09:00-12:30; 13:00-17:30 Thu: 09:00-12:30; 13:00-17:30 Fri: 09:00-12:30; 13:00-17:30 Sat: Sun:
Hambleton	Your Local Boots Pharmacy	Market Place EASINGWOLD YO61 3AD	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00; 14:00-17:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
Hambleton	Coopers Chemist Gt Ayton Ltd	131 High Street GREAT AYTON TS9 6BW	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:00 Sun:	Mon: 09:00-16:00 Tue: 09:00-16:00 Wed: 09:00-16:00 Thu: 09:00-16:00 Fri: 09:00-16:00 Sat: 09:00-14:00 Sun:
Hambleton	Boots UK Ltd	203-204 High Street NORTHALLERTON DL7 8LW	Mon: 09:00-13:30; 14:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-13:30; 14:00-17:30 Fri: 09:00-13:30; 14:00-17:30 Sat: 09:00-17:30 Sun: 10:30-13:00; 13:30-16:00	Mon: 09:00-13:30; 14:30-17:30 Tue: 09:00-13:30; 14:30-17:30 Wed: 09:00-13:30; 14:30-17:30 Thu: 09:00-13:30; 14:30-17:30 Fri: 09:00-13:30; 14:30-17:30 Sat: 09:00-11:30 Sun:
Hambleton	Mowbray House Surgery	Malpas Road NORTHALLERTON DL7 8FW	Mon: 08:30-17:30 Tue: 08:30-17:30 Wed: 08:30-17:30 Thu: 08:30-17:30 Fri: 08:30-17:30 Sat: 09:00-14:00 Sun:	Mon: 08:45-13:00; 14:00-17:30 Tue: 08:45-13:00; 14:00-17:30 Wed: 08:45-13:00; 14:00-17:30 Thu: 08:45-13:00; 14:00-17:30 Fri: 08:45-13:00; 14:00-17:30 Sat: 09:00-10:15 Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Hambleton	Tesco Superstore	East Road NORTHALLERTON DL6 1NP	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00
Hambleton	The Co-operative Pharmacy	Boroughbridge Road NORTHALLERTON DL7 8BN	Mon: 08:45-18:30 Tue: 08:45-18:30 Wed: 08:45-18:30 Thu: 08:45-18:30 Fri: 08:45-18:30 Sat: 09:00-12:30 Sun:	Mon: 08:45-12:45; 14:30-18:30 Tue: 08:45-12:45; 14:30-18:30 Wed: 08:45-12:45; 14:30-18:30 Thu: 08:45-12:45; 14:30-18:30 Fri: 08:45-12:45; 14:30-18:30 Sat: Sun:
Hambleton	Your Local Boots Pharmacy	10 High Street STOKESLEY TS9 5DQ	Mon: 08:00-13:00; 14:00-18:00 Tue: 08:30-13:00; 14:00-18:00 Wed: 08:30-13:00; 14:00-18:00 Thu: 08:30-13:00; 14:00-18:00 Fri: 08:30-13:00; 14:00-18:00 Sat: 09:00-13:00; 14:00-17:00 Sun:	Mon: 09:00-13:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00 Sun:
Hambleton	Boots UK Ltd	1 Chapel Street THIRSK YO7 1LU	Mon: 08:30-12:00; 13:00-18:30 Tue: 08:30-12:00; 13:00-18:30 Wed: 08:30-12:00; 13:00-18:30 Thu: 08:30-12:00; 13:00-18:30 Fri: 08:30-12:00; 13:00-18:30 Sat: Sun:	Mon: 08:30-12:00; 13:00-17:30 Tue: 08:30-12:00; 13:00-17:30 Wed: 08:30-12:00; 13:00-17:30 Thu: 08:30-12:00; 13:00-17:30 Fri: 08:30-12:00; 13:00-17:30 Sat: Sun:
Hambleton	Boots UK Ltd	28 Market Place THIRSK YO7 1LB	Mon: 09:00-14:00; 14:30-17:30 Tue: 09:00-14:00; 14:30-17:30 Wed: 09:00-14:00; 14:30-17:30 Thu: 09:00-14:00; 14:30-17:30 Fri: 09:00-14:00; 14:30-17:30 Sat: 09:30-14:00; 14:30-17:30 Sun:	Mon: 09:30-14:00; 15:00-17:30 Tue: 09:30-14:00; 15:00-17:30 Wed: 09:30-14:00; 15:00-17:30 Thu: 09:30-14:00; 15:00-17:30 Fri: 09:30-14:00; 15:00-17:30 Sat: 09:30-14:00; 15:00-15:30 Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Hambleton	Tesco Superstore	Station Road THIRSK YO7 1PZ	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00
Harrogate	DH & G Treharne Ltd	26 High Street BOROUGHBRIDGE YO51 9AW	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-17:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:00 Wed: 09:00-13:00; 14:00-17:00 Thu: 09:00-13:00; 14:00-17:00 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-13:00 Sun:
Harrogate	Asda Superstore	Bower Road HARROGATE HG1 5DE	Mon: 08:30-22:00 Tue: 08:30-22:00 Wed: 08:30-22:00 Thu: 08:30-22:00 Fri: 08:30-22:00 Sat: 08:30-22:00 Sun: 10:00-14:00	Mon: 08:30-22:00 Tue: 08:30-22:00 Wed: 08:30-22:00 Thu: 08:30-22:00 Fri: 08:30-22:00 Sat: 08:30-22:00 Sun: 10:00-14:00
Harrogate	Boots UK Ltd	26-28 Cambridge Street HARROGATE HG1 1RX	Mon: 08:30-17:45 Tue: 08:30-17:45 Wed: 08:30-17:45 Thu: 08:30-17:45 Fri: 08:30-17:45 Sat: 08:30-17:45 Sun: 10:30-16:30	Mon: 09:30-14:00; 15:00-17:00 Tue: 09:30-14:00; 15:00-17:00 Wed: 09:30-14:00; 15:00-17:00 Thu: 09:30-14:00; 15:00-17:30 Fri: 09:30-14:00; 15:00-17:30 Sat: 09:30-14:00; 15:00-17:00 Sun:
Harrogate	Cohens Chemist	Mowbray Square Medical Centre Myrtle Square HARROGATE HG1 5AR	Mon: 08:00-18:30 Tue: 08:00-18:30 Wed: 08:00-18:30 Thu: 08:00-18:30 Fri: 08:00-18:30 Sat: Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:



District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Harrogate	Cohens Chemist	52-54 King Edwards Drive HARROGATE HG1 4HL	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
Harrogate	Kings Road Pharmacy	28-30 Kings Road HARROGATE HG1 5JP	Mon: 08:00-18:30 Tue: 08:00-18:30 Wed: 08:00-18:30 Thu: 08:00-18:30 Fri: 08:00-18:30 Sat: 08:00-12:00 Sun:	Mon: 08:30-11:00; 13:30-18:30 Tue: 08:30-11:00; 13:30-18:30 Wed: 08:30-11:00; 13:30-18:30 Thu: 08:30-11:00; 13:30-18:30 Fri: 08:30-11:00; 13:30-18:30 Sat: 09:00-11:30 Sun:
Harrogate	Lloyds Pharmacy	156 Kings Road HARROGATE HG1 5HY	Mon: 08:30-18:30 Tue: 08:30-18:30 Wed: 08:30-18:30 Thu: 08:30-18:30 Fri: 08:30-18:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:30-18:00 Tue: 09:00-13:00; 14:30-18:00 Wed: 09:00-13:00; 14:30-18:00 Thu: 09:00-13:00; 14:30-18:00 Fri: 09:00-13:00; 14:30-18:00 Sat: 10:00-12:30 Sun:
Harrogate	Lloyds Pharmacy	54a High Street, Starbeck Starbeck HARROGATE HG2 7JE	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
Harrogate	Lloyds Pharmacy	123 Knaresborough Road HARROGATE HG2 7LY	Mon: 08:30-18:00 Tue: 08:30-18:00 Wed: 08:30-18:00 Thu: 08:30-18:00 Fri: 08:30-18:00 Sat: 09:00-12:30 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Harrogate	RS Marsden Chemist Ltd	85 Leeds Road HARROGATE HG2 8BE	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
Harrogate	Sainsbury's Pharmacy	Wetherby Road HARROGATE HG2 8QZ	Mon: 08:00-22:00 Tue: 08:00-22:00 Wed: 08:00-22:00 Thu: 08:00-22:00 Fri: 08:00-22:00 Sat: 08:00-22:00 Sun: 10:00-16:00	Mon: 09:00-12:00; 13:00-16:00 Tue: 09:00-12:00; 13:00-16:00 Wed: 09:00-12:00; 13:00-16:00 Thu: 09:00-12:00; 13:00-16:00 Fri: 09:00-12:00; 13:00-16:00 Sat: 09:00-13:00 Sun: 10:00-16:00
Harrogate	Superdrug Pharmacy	Unit One Nidderdale Lane 4-6 Cambridge Road HARROGATE HG1 1NS	Mon: 08:30-17:30 Tue: 08:30-17:30 Wed: 08:30-17:30 Thu: 08:30-17:30 Fri: 08:30-17:30 Sat: 09:00-13:30; 14:30-17:30 Sun:	Mon: 09:00-13:00; 15:00-17:30 Tue: 09:00-13:00; 15:00-17:30 Wed: 09:00-13:00; 15:00-17:30 Thu: 09:00-13:00; 15:00-17:30 Fri: 09:00-13:00; 15:00-17:30 Sat: 09:00-13:30; 14:30-17:30 Sun:
Harrogate	The Co-operative Pharmacy	111 Cold Bath Road HARROGATE HG2 0NU	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-12:00 Sun:
Harrogate	The Co-operative Pharmacy	Kingswood Medical Centre 14 Wetherby Road HARROGATE HG2 7SA	Mon: 06:30-22:00 Tue: 06:30-22:00 Wed: 06:30-22:00 Thu: 06:30-22:00 Fri: 06:30-22:00 Sat: 08:00-22:00 Sun: 09:30-18:00	Mon: 06:30-22:00 Tue: 06:30-22:00 Wed: 06:30-22:00 Thu: 06:30-22:00 Fri: 06:30-22:00 Sat: 08:00-22:00 Sun: 09:30-18:00

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Harrogate	Your Local Boots	NYCS Store Jennyfield Drive HARROGATE HG3 2XQ	Mon: 09:00-13:00; 14:00-18:30 Tue: 09:00-13:00; 14:00-18:30 Wed: 09:00-13:00; 14:00-18:30 Thu: 09:00-13:00; 14:00-18:30 Fri: 09:00-13:00; 14:00-18:30 Sat: 09:00-13:00; 14:00-17:00 Sun:	Mon: 09:00-13:00; 14:00-16:00 Tue: 09:00-13:00; 14:00-16:00 Wed: 09:00-13:00; 14:00-17:00 Thu: 09:00-13:00; 14:00-17:00 Fri: 09:00-13:00; 14:00-17:00 Sat: 09:00-13:00; 14:00-17:00 Sun:
Harrogate	Boots Pharmacy	Unit 4a St James Retail Park Grimbald Crag Road KNARESBOROUGH HG5 8PZ	Mon: 08:00-24:00 Tue: 08:00-24:00 Wed: 08:00-24:00 Thu: 08:00-24:00 Fri: 08:00-24:00 Sat: 09:00-23:00 Sun: 10:00-16:00	Mon: 08:00-24:00 Tue: 08:00-24:00 Wed: 08:00-24:00 Thu: 08:00-24:00 Fri: 08:00-24:00 Sat: 09:00-23:00 Sun: 10:00-16:00
Harrogate	Boots UK Ltd	22-28 Market Place KNARESBOROUGH HG5 8AG	Mon: 08:30-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 08:30-13:00; 14:00-17:30 Thu: 08:30-13:00; 14:00-17:30 Fri: 08:30-13:00; 14:00-17:30 Sat: 08:30-13:00; 14:00-17:30 Sun:	Mon: 09:00-13:00; 14:00-17:00 Tue: 09:00-13:00; 14:00-17:00 Wed: 09:00-13:00; 14:00-17:00 Thu: 09:00-13:00; 14:00-17:00 Fri: 09:00-13:00; 14:00-17:00 Sat: 09:00-13:00; 14:00-15:00 Sun:
Harrogate	Lloyds Pharmacy	34 High Street KNARESBOROUGH HG5 0EQ	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun:	Mon: 09:00-11:30; 13:30-17:30 Tue: 09:00-11:30; 13:30-17:30 Wed: 09:00-11:30; 13:30-17:30 Thu: 09:00-11:30; 13:30-17:30 Fri: 09:00-11:30; 13:30-17:30 Sat: 09:00-11:30; 12:30-17:30 Sun:
Harrogate	PR Naylor Chemist Ltd	40-42 Market Place KNARESBOROUGH HG5 8AG	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: Sun:	Mon: 09:30-17:30 Tue: 09:30-17:30 Wed: 09:30-17:30 Thu: 09:30-17:30 Fri: 09:30-17:30 Sat: Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Harrogate	Your Local Boots Pharmacy	NYCS Stores Ltd Chain Lane KNARESBOROUGH HG5 0DH	Mon: 09:00-13:30; 14:00-18:30 Tue: 09:00-13:00; 14:00-18:30 Wed: 09:00-13:00; 14:00-18:30 Thu: 09:00-13:00; 14:00-18:30 Fri: 09:00-13:00; 14:00-18:30 Sat: 09:00-13:00; 14:00-17:00 Sun:	Mon: 14:00-15:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00; 14:00-17:00 Sun:
Harrogate	Pateley Bridge Pharmacy	25 High Street PATELEY BRIDGE HG3 5AL	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-17:00 Sun:	Mon: 09:00-12:30; 13:30-17:00 Tue: 09:00-12:30; 13:30-17:00 Wed: 09:00-12:30; 13:30-17:00 Thu: 09:00-13:00 Fri: 09:00-12:30; 13:30-17:00 Sat: 09:00-17:00 Sun:
Harrogate	Boots UK Ltd	27 Market Place West RIPON HG4 1BN	Mon: 09:00-11:30; 12:30-17:30 Tue: 09:00-11:30; 12:30-17:30 Wed: 09:00-11:30; 12:30-17:30 Thu: 09:00-11:30; 12:30-17:30 Fri: 09:00-11:30; 12:30-17:30 Sat: 09:00-14:00; 15:00-17:30 Sun:	Mon: 09:30-11:30; 12:30-17:00 Tue: 09:00-11:30; 12:30-17:00 Wed: 09:00-11:30; 12:30-17:00 Thu: 09:00-11:30; 12:30-17:00 Fri: 09:00-11:30; 12:30-17:00 Sat: 09:30-14:00; 15:00-16:00 Sun:
Harrogate	Marsden Pharmacy	81 North Street RIPON HG4 1DP	Mon: 08:30-13:00; 14:00-17:30 Tue: 08:30-13:00; 14:00-17:30 Wed: 08:30-13:00; 14:00-17:30 Thu: 08:30-13:00; 14:00-17:30 Fri: 08:30-13:00; 14:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:00 Tue: 09:00-13:00; 14:00-17:00 Wed: 09:00-13:00; 14:00-17:00 Thu: 08:30-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:00 Sat: 09:00-13:00 Sun:
Harrogate	Morrisons Pharmacy	Harrogate Road Quarry Moor RIPON HG4 2SB	Mon: 09:00-20:00 Tue: 09:00-20:00 Wed: 09:00-20:00 Thu: 09:00-21:00 Fri: 09:00-21:00 Sat: 09:00-20:00 Sun: 11:00-14:00	Mon: 09:00-13:00; 14:00-17:00 Tue: 09:00-13:00; 14:00-17:00 Wed: 09:00-13:00; 14:00-17:00 Thu: 09:00-13:00; 14:00-17:00 Fri: 09:00-13:00; 14:00-17:00 Sat: 09:00-13:00; 14:00-15:00 Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Harrogate	R S Marsden (Chemist) Ltd	11 Market Place Masham RIPON HG4 4DZ	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00 Fri: 09:00-13:00; 13:30-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00 Fri: 09:00-13:00; 13:30-17:30 Sat: 09:00-13:00 Sun:
Harrogate	Spa Pharmacy	4 Westgate RIPON HG4 2AT	Mon: 08:45-12:30; 12:30-17:30 Tue: 08:45-12:30; 12:30-17:30 Wed: 08:45-12:30; 12:30-17:30 Thu: 08:45-12:30; 12:30-17:30 Fri: 08:45-12:30; 12:30-17:30 Sat: 08:45-13:00 Sun:	Mon: 09:00-12:30; 13:00-17:30 Tue: 09:00-12:30; 13:00-17:30 Wed: 09:00-12:30; 13:00-17:30 Thu: 09:00-12:30; 13:00-17:30 Fri: 09:00-12:30; 13:00-17:30 Sat: Sun:
Richmondshire	Boots UK Ltd	Unit2, Richmondshire Walk CATTERICK GARRISON DL9 3EN	Mon: 08:30-13:00; 14:00-17:30 Tue: 08:30-13:00; 14:00-17:30 Wed: 08:30-13:00; 14:00-17:30 Thu: 08:30-13:00; 14:00-17:30 Fri: 08:30-13:00; 14:00-17:30 Sat: 08:30-13:00; 14:00-17:30 Sun:	Mon: 09:00-13:00; 14:00-17:00 Tue: 09:00-13:00; 14:00-17:00 Wed: 09:00-13:00; 14:00-17:00 Thu: 09:00-13:00; 14:00-17:00 Fri: 09:00-13:00; 14:00-17:00 Sat: 09:00-13:00; 14:00-15:00 Sun:
Richmondshire	Tesco Superstore	Gough Road CATTERICK GARRISON DL9 3EN	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00
Richmondshire	Your Local Boots Pharmacy	19-20 The Broadway CATTERICK GARRISON DL9 4RF	Mon: 09:00-17:30 Tue: 09:00-18:00 Wed: 09:00-17:30 Thu: 09:00-18:00 Fri: 09:00-17:30 Sat: 10:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 10:00-12:30 Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Richmondshire	The Village Pharmacy	33 High Street CATTERICK VILLAGE DL10 7LL	Mon: 09:00-18:00 Tue: 09:00-17:30 Wed: 08:30-18:00 Thu: 09:00-17:30 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:30-12:00 Sun:
Richmondshire	J & E Hogg Ltd	Market Place HAWES DL8 3QX	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
Richmondshire	J S Langhorne	7 Market Place LEYBURN DL8 5BG	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-14:00 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-13:00; 14:00-16:00 Sun:
Richmondshire	Boots UK Ltd	15-16 Market Place RICHMOND DL10 4PX	Mon: 09:00-12:00; 13:00-17:30 Tue: 09:00-12:00; 13:00-17:30 Wed: 09:00-12:00; 13:00-17:30 Thu: 09:00-12:00; 13:00-17:30 Fri: 09:00-12:00; 13:00-17:30 Sat: 09:00-12:00; 13:00-17:30 Sun:	Mon: 09:00-12:00; 13:00-17:00 Tue: 09:00-12:00; 13:00-17:00 Wed: 09:00-12:00; 13:00-17:00 Thu: 09:00-12:00; 13:00-17:00 Fri: 09:00-12:00; 13:00-17:00 Sat: 09:00-12:00; 13:00-15:00 Sun:
Richmondshire	Richmond Pharmacy	20 King Street RICHMOND DL10 4HP	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun: 11:00-12:00	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 10:00-12:30 Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Ryedale	Helmsley Pharmacy	Helmsley medical Centre Carlton Road HELMSLEY YO62 5HD	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
Ryedale	Towler's Chemist Limited	10 Market Place KIRKBYMOORSIDE YO62 6DB	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-12:30 Fri: 09:00-18:00 Sat: 09:00-17:00 Sun:	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-12:30 Fri: 09:00-17:30 Sat: 09:00-11:30 Sun:
Ryedale	Beecham Pharmacy	33 Commercial Street Norton MALTON YO17 9HX	Mon: 09:00-13:00; 14:15-17:30 Tue: 09:00-13:00; 14:15-17:30 Wed: 09:00-13:00; 14:15-17:30 Thu: 09:00-13:00; 14:15-17:30 Fri: 09:00-13:00; 14:15-17:30 Sat: 09:00-13:00; 14:15-17:30 Sun:	Mon: 09:00-13:00; 14:15-17:30 Tue: 09:00-13:00; 14:15-17:30 Wed: 09:00-13:00; 14:15-17:30 Thu: 09:00-13:00; 14:15-17:30 Fri: 09:00-13:00; 14:15-17:30 Sat: 09:00-12:45 Sun:
Ryedale	Beecham Pharmacy	Derwent Surgery Norton Road MALTON YO17 9RF	Mon: 08:30-13:00; 14:15-17:30 Tue: 08:30-13:00; 14:15-17:30 Wed: 08:30-13:00; 14:15-17:30 Thu: 08:30-13:00; 14:15-17:30 Fri: 08:30-13:00; 14:15-17:30 Sat: 08:30-13:00 Sun:	Mon: 09:00-13:00; 14:15-17:30 Tue: 09:00-13:00; 14:15-17:30 Wed: 09:00-13:00; 14:15-17:30 Thu: 09:00-13:00; 14:15-17:30 Fri: 09:00-13:00; 14:15-17:30 Sat: 09:00-12:45 Sun:
Ryedale	Boots UK Ltd	31-33 Wheelgate MALTON YO17 7HT	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun:	Mon: 09:30-12:30; 13:30-17:30 Tue: 09:30-12:30; 13:30-17:30 Wed: 09:30-12:30; 13:30-17:30 Thu: 09:30-12:30; 13:30-17:30 Fri: 09:30-12:30; 13:30-17:30 Sat: 09:30-12:30; 13:30-15:30 Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Ryedale	Lloyds Pharmacy	24 Market Place MALTON YO17 7LX	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-16:00 Sun:	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-16:00 Sun:
Ryedale	Beckside Pharmacy	Maltongate Thornton Le Dale PICKERING YO18 7RJ	Mon: 09:00-18:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: Fri: 09:00-17:00 Sat: Sun:	Mon: 09:00-18:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: Fri: 09:00-17:00 Sat: Sun:
Ryedale	Pickering Pharmacy	22 Market Place PICKERING YO18 7AE	Mon: 09:00-18:30 Tue: 09:00-18:30 Wed: 09:00-18:30 Thu: 09:00-18:30 Fri: 09:00-18:30 Sat: 09:00-17:00 Sun: 11:00-12:00	Mon: 09:00-12:45; 14:00-17:30 Tue: 09:00-12:45; 14:00-17:30 Wed: 09:00-12:45; 14:00-17:30 Thu: 09:00-12:45; 14:00-17:30 Fri: 09:00-12:45; 14:00-17:30 Sat: 09:00-12:45 Sun:
Scarborough	Filey Bay Pharmacy	Sunrise Drive, The Bay FILEY YO14 9GE	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
Scarborough	Your Local Boots Pharmacy	32 Belle Vue Street FILEY YO14 9HY	Mon: 09:00-12:30; 13:30-17:30 Tue: 09:00-12:30; 13:30-17:30 Wed: 09:00-12:30; 13:30-17:30 Thu: 09:00-12:30; 13:30-17:30 Fri: 09:00-12:30; 13:30-17:30 Sat: 09:00-12:30; 13:30-17:30 Sun:	Mon: 09:00-12:30; 13:30-17:30 Tue: 09:00-12:30; 13:30-17:30 Wed: 09:00-12:30; 13:30-17:30 Thu: 09:00-12:30; 13:30-17:30 Fri: 09:00-12:30; 13:30-17:30 Sat: 09:00-11:30 Sun:



District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Scarborough	Your Local Boots Pharmacy	2 Murray Street FILEY YO14 9DG	Mon: 08:30-12:00; 13:00-18:00 Tue: 08:30-12:00; 13:00-18:00 Wed: 08:30-12:00; 13:00-18:00 Thu: 08:30-12:00; 13:00-18:00 Fri: 08:30-12:00; 13:00-18:00 Sat: 09:00-12:00; 13:00-17:30 Sun:	Mon: 09:00-12:00; 13:00-17:30 Tue: 09:00-12:00; 13:00-17:30 Wed: 09:00-12:00; 13:00-14:00 Thu: 09:00-12:00; 13:00-17:30 Fri: 09:00-12:00; 13:00-17:30 Sat: 09:00-12:00; 13:00-16:00 Sun:
Scarborough	Your Local Boots Pharmacy	32-34 Murray Street FILEY YO14 9DG	Mon: 09:00-12:00; 13:00-17:30 Tue: 09:00-12:00; 13:00-17:30 Wed: 09:00-12:00; 13:00-17:30 Thu: 09:00-12:00; 13:00-17:30 Fri: 09:00-12:00; 13:00-17:30 Sat: 09:00-12:00; 13:00-17:30 Sun: 13:00-16:00* *from Easter through to the first weekend in September.	Mon: 09:00-12:00; 13:00-17:30 Tue: 09:00-12:00; 13:00-17:30 Wed: 09:00-12:00; 13:00-17:30 Thu: 09:00-12:00; 13:00-17:30 Fri: 09:00-12:00; 13:00-17:30 Sat: 09:00-11:30 Sun:
Scarborough	Your Local Boots Pharmacy	24A Bridlington Street HUNMANBY YO14 0JR	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-17:00 Sun:	Mon: 09:00-12:30; 13:30-17:30 Tue: 09:00-12:30; 13:30-17:30 Wed: 09:00-12:30; 13:30-17:30 Thu: 09:00-12:30; 13:30-17:30 Fri: 09:00-12:30; 13:30-17:30 Sat: 09:00-11:30 Sun:
Scarborough	Aston Chemists Ltd	9-11 Gladstone Road SCARBOROUGH YO12 7BQ	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:30-12:30 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 10:00-12:30 Sun:
Scarborough	Aston Pharmacy	15 Ramshill Road SCARBOROUGH YO11 2LN	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00; 14:00-17:30 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Scarborough	Aston Pharmacy	91 Falsgrave Road SCARBOROUGH YO12 5EG	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
Scarborough	Barrowcliff Pharmacy	24 Wreyfield Drive Newby SCARBOROUGH YO12 6NN	Mon: 09:00-17:45 Tue: 09:00-17:45 Wed: 09:00-17:45 Thu: 09:00-17:45 Fri: 09:00-17:45 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:45-17:45 Tue: 09:00-13:00; 13:45-17:45 Wed: 09:00-13:00; 13:45-17:45 Thu: 09:00-13:00; 13:45-17:45 Fri: 09:00-13:00; 13:45-17:45 Sat: Sun:
Scarborough	Boots UK Ltd	100-101 Westborough SCARBOROUGH YO11 1LN	Mon: 08:30-12:30; 13:30-17:30 Tue: 08:30-12:30; 13:30-17:30 Wed: 08:30-12:30; 13:30-17:30 Thu: 08:30-12:30; 13:30-17:30 Fri: 08:30-12:30; 13:30-17:30 Sat: 08:30-12:30; 13:30-17:30 Sun: 10:30-16:30	Mon: 09:30-12:30; 13:30-17:30 Tue: 09:30-12:30; 13:30-17:30 Wed: 09:30-12:30; 13:30-17:30 Thu: 09:30-12:30; 13:30-17:30 Fri: 09:30-12:30; 13:30-17:30 Sat: 09:30-12:30; 13:30-15:30 Sun:
Scarborough	Cohens Chemist	1a Belgrave Crescent SCARBOROUGH YO11 1UB	Mon: 09:00-23:00 Tue: 08:00-23:00 Wed: 08:00-23:00 Thu: 08:00-23:00 Fri: 08:00-23:00 Sat: 09:00-23:00 Sun: 11:00-23:00	Mon: 09:00-23:00 Tue: 08:00-23:00 Wed: 08:00-23:00 Thu: 08:00-23:00 Fri: 08:00-23:00 Sat: 09:00-23:00 Sun: 11:00-23:00
Scarborough	Delivery Chemist Ltd	35 Main Street East Ayton SCARBOROUGH YO13 9HL	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Scarborough	J Sainsbury Store	Falsgrave Road SCARBOROUGH YO12 5EA	Mon: 07:00-23:00 Tue: 07:00-23:00 Wed: 07:00-23:00 Thu: 07:00-23:00 Fri: 07:00-23:00 Sat: 07:00-22:00 Sun: 10:00-16:00	Mon: 08:00-23:00 Tue: 07:00-23:00 Wed: 07:00-23:00 Thu: 07:00-23:00 Fri: 07:00-23:00 Sat: 07:00-22:00 Sun: 10:00-16:00
Scarborough	JG Squire Ltd	54 Falsgrave Road SCARBOROUGH YO12 5AX	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
Scarborough	Lincoln Co-Op Chemists Ltd	448 Scalby Road SCARBOROUGH YO12 6EE	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:45 Sat: 09:00-12:30 Sun:	Mon: 09:00-13:00; 14:15-17:30 Tue: 09:00-13:00; 14:15-17:30 Wed: 09:00-13:00; 14:15-17:30 Thu: 09:00-13:00; 14:15-17:30 Fri: 09:00-13:00; 14:15-17:45 Sat: 09:00-12:30 Sun:
Scarborough	Lincoln Co-Op Chemists Ltd	10-12 Aberdeen Walk SCARBOROUGH YO11 1XP	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 10:00-17:30 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 10:00-12:30 Sun:
Scarborough	Lincoln Co-Op Chemists Ltd	7 High Street Eastfield SCARBOROUGH YO11 3LL	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Scarborough	Lloyds Pharmacy	8 North Marine Road SCARBOROUGH YO12 7PD	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
Scarborough	Morrisons Pharmacy	Dunslow Road Crossgates SCARBOROUGH YO11 3YN	Mon: 08:30-20:00 Tue: 08:30-20:00 Wed: 08:30-20:00 Thu: 08:30-20:00 Fri: 08:30-20:00 Sat: 08:00-18:00 Sun: 10:00-16:00	Mon: 09:00-13:00; 14:00-17:00 Tue: 09:00-13:00; 14:00-17:00 Wed: 09:00-13:00; 14:00-17:00 Thu: 09:00-13:00; 14:00-17:00 Fri: 09:00-13:00; 14:00-17:00 Sat: 09:00-13:00; 14:00-15:00 Sun:
Scarborough	Northstead Pharmacy	1 Northleas Shops SCARBOROUGH YO12 6JG	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
Scarborough	Scarborough Delivery Chemist	13 Ramshill Road SCARBOROUGH YO11 2LN	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
Scarborough	Your Local Boots Pharmacy	3-4 York Place SCARBOROUGH YO11 2NP	Mon: 08:00-13:00; 14:00-19:15 Tue: 08:00-13:00; 14:00-18:30 Wed: 08:00-13:00; 14:00-19:15 Thu: 08:00-13:00; 14:00-18:30 Fri: 08:00-13:00; 14:00-19:15 Sat: 08:00-17:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Scarborough	Boots UK Ltd	64 Baxtergate WHITBY YO21 1BL	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun:	Mon: 09:30-14:00; 15:00-17:30 Tue: 09:30-14:00; 15:00-17:30 Wed: 09:30-14:00; 15:00-17:30 Thu: 09:30-14:00; 15:00-17:30 Fri: 09:30-14:00; 15:00-17:30 Sat: 09:30-14:00; 15:00-15:30 Sun:
Scarborough	Day Lewis PLC	61 Baxtergate WHITBY YO21 1BL	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
Scarborough	Rowlands Pharmacy	Rievaulx Road WHITBY YO21 1SD	Mon: 08:30-18:00 Tue: 08:30-20:00 Wed: 08:30-18:00 Thu: 08:30-20:00 Fri: 08:30-18:00 Sat: Sun: 10:00-16:00	Mon: 08:30-12:30; 16:00-18:00 Tue: 08:30-12:30; 16:00-20:00 Wed: 08:30-12:30; 16:00-18:00 Thu: 08:30-12:30; 16:00-20:00 Fri: 08:30-12:30; 16:00-18:00 Sat: Sun: 10:00-16:00
Scarborough	Your Local Boots Pharmacy	14 Skinner Street WHITBY YO21 3AJ	Mon: 09:00-13:30; 14:30-17:30 Tue: 09:00-13:30; 14:30-17:30 Wed: 09:00-13:30; 14:30-17:30 Thu: 09:00-13:30; 14:30-17:30 Fri: 09:00-13:30; 14:30-17:30 Sat: 09:00-12:00; 13:00-17:00 Sun:	Mon: 09:00-13:30; 14:30-17:30 Tue: 09:00-13:30; 14:30-17:30 Wed: 09:00-13:30; 14:30-17:30 Thu: 09:00-13:30; 14:30-17:30 Fri: 09:00-13:30; 14:30-17:30 Sat: 09:00-11:30 Sun:
Selby	Eggborough Pharmacy Ltd	87 Selby Road Eggborough KNOTTINGLEY DN14 0LJ	Mon: 09:00-12:30; 13:00-17:30 Tue: 09:00-12:30; 13:00-17:30 Wed: 09:00-12:30; 13:00-17:30 Thu: 09:00-12:30; 13:00-17:30 Fri: 09:00-12:30; 13:00-17:30 Sat: Sun:	Mon: 09:00-12:30; 13:00-17:30 Tue: 09:00-12:30; 13:00-17:30 Wed: 09:00-12:30; 13:00-17:30 Thu: 09:00-12:30; 13:00-17:30 Fri: 09:00-12:30; 13:00-17:30 Sat: Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Selby	Milford Pharmacy	14 High Street South Milford LEEDS LS25 5AA	Mon: 09:00-19:30 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
Selby	ARC Pharmacy	Portholme Road SELBY YO8 4QH	Mon: 08:45-20:00 Tue: 08:45-18:30 Wed: 08:45-18:30 Thu: 08:45-18:30 Fri: 08:45-18:30 Sat: Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
Selby	Barlby Pharmacy	65-67 Sycamore Rd Barlby SELBY YO8 5XD	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
Selby	Boots Uk Ltd	10 Market Place SELBY YO8 4PB	Mon: 08:30-12:00; 13:00-17:30 Tue: 08:30-12:00; 13:00-17:30 Wed: 08:30-12:00; 13:00-17:30 Thu: 08:30-12:00; 13:00-17:30 Fri: 08:30-12:00; 13:00-17:30 Sat: 08:30-12:00; 13:00-17:30 Sun:	Mon: 09:00-12:00; 13:00-17:00 Tue: 09:00-12:00; 13:00-17:00 Wed: 09:00-12:00; 13:00-17:00 Thu: 09:00-12:00; 13:00-17:00 Fri: 09:00-12:00; 13:00-17:00 Sat: 09:00-12:00; 13:00-15:00 Sun:
Selby	Rowlands Pharmacy	66 Doncaster Road SELBY YO8 9AJ	Mon: 08:45-18:00 Tue: 08:45-12:00; 13:00-18:00 Wed: 08:45-12:00; 13:00-18:00 Thu: 08:45-12:00; 13:00-18:00 Fri: 08:45-12:00; 13:00-18:00 Sat: Sun:	Mon: 09:00-12:00; 13:00-18:00 Tue: 09:00-12:00; 13:00-18:00 Wed: 09:00-12:00; 13:00-18:00 Thu: 13:00-12:00; 13:00-18:00 Fri: 09:00-12:00; 13:00-18:00 Sat: Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Selby	Scott Road Pharmacy	Scott Road SELBY YO8 4BL	Mon: 08:30-18:00 Tue: 08:30-18:00 Wed: 08:30-18:00 Thu: 08:30-18:00 Fri: 08:30-18:00 Sat: Sun:	Mon: 08:30-13:00; 14:00-17:30 Tue: 08:30-13:00; 14:00-17:30 Wed: 08:30-13:00; 14:00-17:30 Thu: 08:30-13:00; 14:00-17:30 Fri: 08:30-13:00; 14:00-17:30 Sat: Sun:
Selby	Thorpe Willoughby Pharmacy	26 Field Lane Thorpe Willoughby SELBY YO8 9FL	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
Selby	Your Local Boots Pharmacy	Unit 14 Market Cross Shopping Centre SELBY YO8 4JS	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-16:00 Sun:	Mon: 09:00-13:30; 14:00-17:30 Tue: 09:00-13:30; 14:00-17:30 Wed: 09:00-13:30; 14:00-17:30 Thu: 09:00-13:30; 14:00-17:30 Fri: 09:00-13:30; 14:00-17:30 Sat: Sun:
Selby	Your Local Boots Pharmacy	18 Finkle Hill SHERBURN IN ELMET LS25 6EA	Mon: 08:30-13:00; 14:00-18:00 Tue: 08:30-13:00; 14:00-18:00 Wed: 08:30-13:00; 14:00-18:00 Thu: 08:30-13:00; 14:00-18:00 Fri: 08:30-13:00; 14:00-18:00 Sat: 09:00-13:00; 14:00-17:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
Selby	Calcaria Pharmacy	7-9 High Street TADCASTER LS24 9AP	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-13:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-12:30 Sun:	Mon: 09:00-12:00; 12:30-17:30 Tue: 09:00-12:00; 12:30-17:30 Wed: 09:00-13:30 Thu: 09:00-12:00; 12:30-17:30 Fri: 09:00-12:00; 12:30-17:30 Sat: 09:00-12:30 Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
Selby	Kirkgate Pharmacy	7 Kirkgate TADCASTER LS24 9AQ	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-18:00 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-12:30; 13:00-17:30 Tue: 09:00-12:30; 13:00-17:30 Wed: 09:00-12:30; 13:00-17:30 Thu: 09:00-12:30; 13:00-17:30 Fri: 09:00-12:30; 13:00-17:30 Sat: Sun:
York	Alliance Pharmacy	6 Wyre Court Haxby YORK YO32 2ZB	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
York	Asda Superstore	Monks Cross Shopping Park Jockey Lane YORK YO32 9LF	Mon: 09:00-12:30; 14:30-21:00 Tue: 09:00-12:30; 14:30-21:00 Wed: 09:00-12:30; 14:30-21:00 Thu: 09:00-12:30; 14:30-21:00 Fri: 09:00-12:30; 14:30-21:00 Sat: 09:00-12:30; 14:30-21:00 Sun: 10:00-12:30; 14:30-16:00	Mon: 09:00-12:30; 14:30-18:00 Tue: 09:00-12:30; 14:30-18:00 Wed: 09:00-12:30; 14:30-18:00 Thu: 09:00-12:30; 14:30-18:00 Fri: 09:00-12:30; 14:30-18:00 Sat: 09:00-12:30; 14:30-16:00 Sun:
York	Badger Hill Pharmacy	35 Yarburgh Way Badger Hill YORK YO10 5HD	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-12:30 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
York	Bishopthorpe Pharmacy	22-24 Acaster Lane Bishopthorpe YORK YO23 2SJ	Mon: 09:00-13:00; 13:30-18:00 Tue: 09:00-13:00; 13:30-17:00 Wed: 09:00-13:00; 13:30-18:00 Thu: 09:00-13:00; 13:30-18:00 Fri: 09:00-13:00; 13:30-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: 09:00-13:00 Sun:



District	Trading Name	Address	Total Opening Hours	Core Opening Hours
York	Bishopthorpe Road Pharmacy	18 Bishopthorpe Road YORK YO23 1JJ	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
York	Boots the Chemist Ltd	5 Heworth Village YORK YO31 1AE	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-13:00; 14:00-17:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
York	Boots the Chemists	10 East Parade YORK YO31 7YJ	Mon: 09:00-12:30; 13:30-17:30 Tue: 09:00-12:30; 13:30-17:30 Wed: 09:00-12:30; 13:30-17:30 Thu: 09:00-12:30; 13:30-17:30 Fri: 09:00-12:30; 13:30-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-12:30; 13:30-17:30 Tue: 09:00-12:30; 13:30-17:30 Wed: 09:00-12:30; 13:30-17:30 Thu: 09:00-12:30; 13:30-17:30 Fri: 09:00-12:30; 13:30-17:30 Sat: 09:00-11:30 Sun:
York	Boots Uk Ltd	5, St Mary's Square The Coppergate Centre YORK YO1 9NY	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun: 10:30-16:30	Mon: 09:30-16:30 Tue: 09:30-16:30 Wed: 09:30-16:30 Thu: 09:30-16:30 Fri: 09:30-16:30 Sat: 09:30-14:30 Sun:
York	Boots Uk Ltd	2 Spurriergate (also known as 43 Coney Street) YORK YO1 9QR	Mon: 08:30-18:00 Tue: 08:30-18:00 Wed: 08:30-18:00 Thu: 08:30-18:00 Fri: 08:30-18:00 Sat: 08:30-18:00 Sun: 11:00-17:00	Mon: 09:30-16:00 Tue: 09:30-16:00 Wed: 09:30-16:00 Thu: 09:30-16:30 Fri: 09:30-16:30 Sat: 09:30-16:00 Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
York	Boots Uk Ltd	Unit 7, Monks Cross Shopping Park YORK YO32 9GX	Mon: 09:00-20:00 Tue: 09:00-20:00 Wed: 09:00-20:00 Thu: 09:00-20:00 Fri: 09:00-20:00 Sat: 09:00-19:00 Sun: 11:00-17:00	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
York	Boots Uk Ltd	1 Kings Square YORK YO1 8BH	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun: 11:00-16:00	Mon: 09:00-14:00; 15:00-16:30 Tue: 09:00-14:00; 15:00-16:30 Wed: 09:00-14:00; 15:00-16:30 Thu: 09:00-14:00; 15:00-16:30 Fri: 09:00-14:00; 15:00-17:30 Sat: 09:00-14:00; 15:00-16:30 Sun:
York	Boots Uk Ltd	2 The Old School Front Street, Acomb YORK YO24 3BN	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-14:00; 15:00-17:30 Sat: 09:00-14:00; 15:00-17:30 Sun:	Mon: 09:00-14:00; 15:00-16:30 Tue: 09:00-14:00; 15:00-16:30 Wed: 09:00-14:00; 15:00-16:30 Thu: 09:00-14:00; 15:00-16:30 Fri: 09:00-14:00; 15:00-17:30 Sat: 09:00-14:00; 15:00-16:30 Sun:
York	Cohens Chemist	22 Gillygate YORK YO31 7EQ	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-12:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
York	Copmanthorpe Pharmacy	8 Copmanthorpe Shopping Centre YORK YO23 3GG	Mon: 09:00-12:45; 13:45-18:00 Tue: 09:00-12:45; 13:45-18:00 Wed: 09:00-12:45; 13:45-18:00 Thu: 09:00-12:45; 13:45-18:00 Fri: 09:00-12:45; 13:45-18:00 Sat: Sun:	Mon: 09:00-12:45; 13:45-18:00 Tue: 09:00-12:45; 13:45-18:00 Wed: 09:00-12:45; 13:45-18:00 Thu: 09:00-12:45; 13:45-18:00 Fri: 09:00-12:45; 13:45-18:00 Sat: Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
York	Dunnington Pharmacy	35 York Street Dunnington YORK YO19 5QT	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-13:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-12:30 Sun:	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-13:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: Sun:
York	Gale Farm Pharmacy	109-119 Front Street Acomb YORK YO24 4LZ	Mon: 08:30-18:00 Tue: 08:30-18:00 Wed: 08:30-18:00 Thu: 08:30-18:00 Fri: 08:30-18:00 Sat: 08:30-12:00 Sun:	Mon: 09:00-11:00; 12:00-18:00 Tue: 09:00-11:00; 12:00-18:00 Wed: 09:00-11:00; 12:00-18:00 Thu: 09:00-11:00; 12:00-18:00 Fri: 09:00-11:00; 12:00-18:00 Sat: Sun:
York	Haxby Group Pharmacy	Haxby & Wigginton Health Centre YORK YO32 2LL	Mon: 07:30-22:30 Tue: 07:30-22:30 Wed: 07:30-22:30 Thu: 07:30-22:30 Fri: 07:30-22:30 Sat: 07:30-22:30 Sun: 09:00-19:00	Mon: 07:30-22:30 Tue: 07:30-22:30 Wed: 07:30-22:30 Thu: 07:30-22:30 Fri: 07:30-22:30 Sat: 07:30-22:30 Sun: 09:00-19:00
York	Huntington Pharmacy	Huntington Surgery 1-3 North Lane Huntington YORK YO32 9RU	Mon: 07:00-23:00 Tue: 07:00-23:00 Wed: 07:00-23:00 Thu: 07:00-23:00 Fri: 07:00-23:00 Sat: 07:00-19:00 Sun: 09:00-17:00	Mon: 07:00-23:00 Tue: 07:00-23:00 Wed: 07:00-23:00 Thu: 07:00-23:00 Fri: 07:00-23:00 Sat: 07:00-19:00 Sun: 09:00-17:00
York	Lloyds Pharmacy	3 Intake Avenue YORK YO30 6HB	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
York	Lloyds Pharmacy	412 Huntington Road YORK YO31 9HU	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-14:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
York	Lloyds Pharmacy	101 - 103 Green Lane Acomb YORK YO24 4PS	Mon: 08:45-17:30 Tue: 08:45-17:30 Wed: 08:45-17:30 Thu: 08:45-17:30 Fri: 08:45-17:30 Sat: Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
York	Lloyds Pharmacy	3 Wains Grove Dringhouses YORK YO24 2TU	Mon: 08:30-17:30 Tue: 08:30-17:30 Wed: 08:30-17:30 Thu: 08:30-17:30 Fri: 08:30-17:30 Sat: Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
York	Lloyds Pharmacy	210 Fulford Road Fishergate YORK YO10 4DX	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
York	M Hepworth (Chemists) Ltd	101 Main Street Fulford YORK YO10 4PN	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
York	M J Roberts Chemists Ltd	8 Boroughbridge Road YORK YO26 5RU	Mon: 08:30-12:30; 13:30-18:00 Tue: 08:30-12:30; 13:30-18:00 Wed: 08:30-12:30; 13:30-17:30 Thu: 08:30-12:30; 13:30-17:30 Fri: 08:30-12:30; 13:30-17:30 Sat: Sun:	Mon: 08:30-12:30; 13:30-17:30 Tue: 08:30-12:30; 13:30-17:30 Wed: 08:30-12:30; 13:30-17:30 Thu: 08:30-12:30; 13:30-17:30 Fri: 08:30-12:30; 13:30-17:30 Sat: Sun:
York	Marsden Pharmacy	67 Front Street Acomb YORK YO24 3BR	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
York	Monkbar Pharmacy	3 Goodramgate YORK YO1 7LJ	Mon: 07:30-22:30 Tue: 07:30-22:30 Wed: 07:30-22:30 Thu: 07:30-22:30 Fri: 07:30-22:30 Sat: 07:30-22:30 Sun: 08:30-18:30	Mon: 07:30-22:30 Tue: 07:30-22:30 Wed: 07:30-22:30 Thu: 07:30-22:30 Fri: 07:30-22:30 Sat: 07:30-22:30 Sun: 08:30-18:30
York	Monkton Road Pharmacy	71 Monkton Road YORK YO31 9AL	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
York	Parkers Pharmacy	61 North Moor Road Huntington YORK YO32 9QN	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
York	PT & HJ Richardson	57 Blossom Street YORK YO24 1AZ	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
York	S K F Lo (Chemist) Ltd	151 Beckfield Lane YORK YO26 5PJ	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
York	Sainsbury's Supermarkets Ltd	Monks Cross Shopping Park Jockey Lane YORK YO32 9LG	Mon: 08:00-21:00 Tue: 08:00-21:00 Wed: 08:00-21:00 Thu: 08:00-21:00 Fri: 08:00-21:00 Sat: 08:00-21:00 Sun: 10:00-16:00	Mon: 09:00-12:00; 13:00-16:00 Tue: 09:00-12:00; 13:00-17:00 Wed: 09:00-12:00; 13:00-17:00 Thu: 09:00-12:00; 13:00-17:00 Fri: 09:00-12:00; 13:00-17:00 Sat: 09:00-12:00; 13:00-16:00 Sun:
York	Tesco Instore Pharmacy	Askham Bar Tadcaster Road YORK YO24 1LW	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00
York	Tesco Superstore	9 Stirling Road Clifton Moor YORK YO30 4XZ	Mon: 08:00-21:00 Tue: 08:00-21:00 Wed: 08:00-21:00 Thu: 08:00-21:00 Fri: 08:00-21:00 Sat: 08:00-21:00 Sun: 10:00-16:00	Mon: 09:00-13:00; 14:00-17:00 Tue: 09:00-13:00; 14:00-17:00 Wed: 09:00-13:00; 14:00-16:30 Thu: 09:00-13:00; 14:00-16:30 Fri: 09:00-13:00; 14:00-16:30 Sat: 09:00-13:00; 14:00-16:30 Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
York	The Priory Pharmacy	Priory Medical Centre YORK YO24 3WX	Mon: 08:00-23:00 Tue: 08:00-23:00 Wed: 08:00-23:00 Thu: 08:00-23:00 Fri: 08:00-23:00 Sat: 08:00-23:00 Sun: 10:00-20:00	Mon: 08:00-23:00 Tue: 08:00-23:00 Wed: 08:00-23:00 Thu: 08:00-23:00 Fri: 08:00-23:00 Sat: 08:00-23:00 Sun: 10:00-20:00
York	Tower Court Pharmacy Ltd	Unit 1, Tower Court Oakdale Road, Clifton Moor YORK YO30 4WL	Mon: 09:00-13:00; 13:30-18:00 Tue: 09:00-13:00; 13:30-18:00 Wed: 09:00-13:00; 13:30-18:00 Thu: 09:00-13:00; 13:30-18:00 Fri: 09:00-13:00; 13:30-18:00 Sat: Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
York	Upper Poppleton Pharmacy	The Green Upper Poppleton YORK YO26 6DF	Mon: 09:00-12:45; 14:00-18:00 Tue: 09:00-12:45; 14:00-18:00 Wed: 09:00-12:45; 14:00-18:00 Thu: 09:00-12:45 Fri: 09:00-12:45; 14:00-18:00 Sat: Sun:	Mon: 09:00-12:45; 14:00-18:00 Tue: 09:00-12:45; 14:00-18:00 Wed: 09:00-12:45; 14:00-18:00 Thu: 09:00-12:45 Fri: 09:00-12:45; 14:00-18:00 Sat: Sun:
York	Whitworth Chemists Ltd	275 Melrosegate YORK YO10 3SN	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-16:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
York	York Medical Pharmacy	199 Acomb Road Acomb YORK YO24 4HD	Mon: 08:30-17:45 Tue: 08:30-17:45 Wed: 08:30-17:45 Thu: 08:30-17:45 Fri: 08:30-17:45 Sat: Sun:	Mon: 08:30-17:45 Tue: 08:30-17:45 Wed: 08:30-17:45 Thu: 08:30-17:45 Fri: 08:30-17:45 Sat: Sun:

District	Trading Name	Address	Total Opening Hours	Core Opening Hours
York	Your Local Boots Pharmacy	153a Tang Hall Lane YORK YO10 3SD	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
York	Your Local Boots Pharmacy	25b The Village Strensall YORK YO32 5XR	Mon: 08:45-13:30; 14:00-18:00 Tue: 08:45-13:30; 14:00-18:00 Wed: 08:45-13:30; 14:00-18:00 Thu: 08:45-13:30; 14:00-18:00 Fri: 08:45-13:30; 14:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
York	Your Local Boots Pharmacy	68 The Village Haxby YORK YO32 2HX	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: 09:00-13:00; 13:30-17:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
York	Your Local Boots Pharmacy	66 Clarence Street YORK YO31 7EW	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:00 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
York	Your Local Boots Pharmacy	86 Clifton YORK YO30 6BA	Mon: 09:00-14:00; 14:30-17:30 Tue: 09:00-14:00; 14:30-17:30 Wed: 09:00-14:00; 14:30-17:30 Thu: 09:00-14:00; 14:30-17:30 Fri: 09:00-14:00; 14:30-17:30 Sat: 09:00-14:00; 14:30-17:00 Sun:	Mon: 09:00-13:30; 14:30-17:30 Tue: 09:00-13:30; 14:30-17:30 Wed: 09:00-13:30; 14:30-17:30 Thu: 09:00-13:30; 14:30-17:30 Fri: 09:00-13:30; 14:30-17:30 Sat: 09:00-11:30 Sun:



## Appendix 3 - Community Pharmacies – by Clinical Commissioning Group (CCG)

Pharmacy details, including opening times, were correct according to information held by NHS England in February 2015.

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Airedale, Wharfedale and Craven	Your Local Boots Pharmacy	9 Station Road GRASSINGTON BD23 5LS	Mon: 09:00-13:00; 13:20-18:00 Tue: 09:00-13:00; 13:20-18:00 Wed: 09:00-13:00; 13:20-18:00 Thu: 09:00-13:00; 13:20-18:00 Fri: 09:00-13:00; 13:20-18:00 Sat: 09:00-12:30 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
NHS Airedale, Wharfedale and Craven	Sutton in Craven Pharmacy	47 Main Street Sutton-in-Craven KEIGHLEY BD20 7HX	Mon: 09:00-12:45; 14:15-18:30 Tue: 09:00-12:45; 14:15-18:30 Wed: 09:00-12:45; 14:15-18:30 Thu: 09:00-12:45; 14:15-18:30 Fri: 09:00-12:45; 14:15-18:30 Sat: 09:00-12:30 Sun:	Mon: 09:00-12:45; 14:15-18:30 Tue: 09:00-12:45; 14:15-18:30 Wed: 09:00-12:45; 14:15-18:30 Thu: 09:00-12:45; 14:15-18:30 Fri: 09:00-12:45; 14:45-18:30 Sat: 09:00-09:30 Sun:
NHS Airedale, Wharfedale and Craven	Cross Hills Pharmacy	Holme Lane Crosshills NR KEIGHLEY BD20 7LG	Mon: 08:00-23:00 Tue: 08:00-23:00 Wed: 08:00-23:00 Thu: 08:00-23:00 Fri: 08:00-23:00 Sat: 08:00-23:00 Sun: 10:00-20:00	Mon: 08:00-23:00 Tue: 08:00-23:00 Wed: 08:00-23:00 Thu: 08:00-23:00 Fri: 08:00-23:00 Sat: 08:00-23:00 Sun: 10:00-20:00
NHS Airedale, Wharfedale and Craven	Your Local Boots Pharmacy	12 Main Street Crosshills NR KEIGHLEY BD20 8TB	Mon: 08:45-13:30; 14:30-18:30 Tue: 08:45-13:30; 14:30-18:30 Wed: 08:45-13:30; 14:30-18:30 Thu: 08:45-13:30; 14:30-18:30 Fri: 08:45-13:30; 14:30-18:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:30; 14:30-18:00 Tue: 09:00-13:30; 14:30-18:00 Wed: 09:00-13:30; 14:30-18:00 Thu: 09:00-13:30; 14:30-18:00 Fri: 09:00-13:30; 14:30-18:00 Sat: Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Airedale, Wharfedale and Craven	Your Local Boots Pharmacy	36 Market Place SETTLE BD24 9ED	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-17:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00 Sun:
NHS Airedale, Wharfedale and Craven	Boots Pharmacy The Medical Centre	The Medical Centre Coach Street SKIPTON BD23 1LQ	Mon: 08:15-12:45; 13:45-18:30 Tue: 08:15-12:45; 13:45-18:30 Wed: 08:15-12:45; 13:45-18:30 Thu: 08:15-12:45; 13:45-18:30 Fri: 08:15-12:45; 13:45-18:30 Sat: Sun:	Mon: 09:00-12:45; 13:45-18:00 Tue: 09:00-12:45; 13:45-18:00 Wed: 09:00-12:45; 13:45-18:00 Thu: 09:00-12:45; 13:45-18:00 Fri: 09:00-12:45; 13:45-18:00 Sat: Sun:
NHS Airedale, Wharfedale and Craven	Carleton In Craven Pharmacy	Old Cobblers Cottage West Road, Carleton In Craven SKIPTON BD23 3DT	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-12:30 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
NHS Airedale, Wharfedale and Craven	Lloyds Pharmacy	93 Caroline Square SKIPTON BD23 1DA	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun:	Mon: 09:00-12:30; 14:00-17:30 Tue: 09:00-12:30; 14:00-17:30 Wed: 09:00-12:30; 14:00-17:30 Thu: 09:00-12:30; 14:00-17:30 Fri: 09:00-12:30; 14:00-17:30 Sat: 09:00-12:30; 14:00-15:30 Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Airedale, Wharfedale and Craven	Lloyds Pharmacy	36 Newmarket Street SKIPTON BD23 2JB	Mon: 08:30-18:00 Tue: 08:30-18:00 Wed: 08:30-20:00 Thu: 08:30-18:00 Fri: 08:30-18:00 Sat: 09:00-11:30 Sun:	Mon: 08:30-12:00; 14:00-18:00 Tue: 09:00-12:30; 14:00-18:00 Wed: 09:00-12:30; 14:00-18:00 Thu: 09:00-12:30; 14:00-18:00 Fri: 09:00-12:30; 14:00-18:00 Sat: 09:00-11:30 Sun:
NHS Airedale, Wharfedale and Craven	Naylors Ltd	36 High Street Gargrave SKIPTON BD23 3RB	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-12:30; 14:00-17:30 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
NHS Airedale, Wharfedale and Craven	Tesco Superstore	Craven Street SKIPTON BD23 2AG	Mon: 09:00-20:00 Tue: 09:00-20:00 Wed: 09:00-20:00 Thu: 09:00-20:00 Fri: 09:00-20:00 Sat: 09:00-20:00 Sun: 10:00-16:00	Mon: 09:00-13:00; 14:00-16:30 Tue: 09:00-13:00; 14:00-16:30 Wed: 09:00-13:00; 14:00-16:30 Thu: 09:00-13:00; 14:00-16:30 Fri: 09:00-13:00; 14:00-17:00 Sat: 09:00-13:00; 14:00-17:00 Sun:
NHS Cumbria	The Co-operative Pharmacy	Stafford House Main Street HIGH BENTHAM LA2 7HL	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-12:30; 13:30-18:00 Tue: 09:00-12:30; 13:30-18:00 Wed: 09:00-12:30; 13:30-18:00 Thu: 09:00-12:30; 15:30-18:00 Fri: 09:00-12:30; 13:30-18:00 Sat: 09:30-11:30 Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Cumbria	Ingleton Pharmacy	Bank View 37 Main Street INGLETON LA6 3EH	Mon: 09:00-12:30; 13:30-17:30 Tue: 09:00-12:30; 13:30-17:30 Wed: 09:00-12:30; 13:30-17:30 Thu: 09:00-12:30 Fri: 09:00-12:30; 13:30-17:30 Sat: 09:00-12:30; 13:30-16:30 Sun:	Mon: 09:00-12:30; 13:30-17:30 Tue: 09:00-12:30; 13:30-17:30 Wed: 09:00-12:30; 13:30-17:30 Thu: 09:00-12:30 Fri: 09:00-12:30; 13:30-17:30 Sat: 09:00-12:30; 13:30-16:30 Sun:
NHS Hambleton, Richmondshire and Whitby	Bedale Pharmacy	31 North End Market Place BEDALE DL8 1AF	Mon: 09:00-13:00; 13:20-17:30 Tue: 09:00-13:00; 13:20-17:30 Wed: 09:00-13:00; 13:20-17:30 Thu: 09:00-13:00; 13:20-17:30 Fri: 09:00-13:00; 13:20-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
NHS Hambleton, Richmondshire and Whitby	Mills Chemists	20 North End BEDALE DL8 1AB	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-12:30; 13:00-17:30 Tue: 09:00-12:30; 13:00-17:30 Wed: 09:00-12:30; 13:00-17:30 Thu: 09:00-12:30; 13:00-17:30 Fri: 09:00-12:30; 13:00-17:30 Sat: Sun:
NHS Hambleton, Richmondshire and Whitby	Boots UK Ltd	Unit2, Richmondshire Walk CATTERICK GARRISON DL9 3EN	Mon: 08:30-13:00; 14:00-17:30 Tue: 08:30-13:00; 14:00-17:30 Wed: 08:30-13:00; 14:00-17:30 Thu: 08:30-13:00; 14:00-17:30 Fri: 08:30-13:00; 14:00-17:30 Sat: 08:30-13:00; 14:00-17:30 Sun:	Mon: 09:00-13:00; 14:00-17:00 Tue: 09:00-13:00; 14:00-17:00 Wed: 09:00-13:00; 14:00-17:00 Thu: 09:00-13:00; 14:00-17:00 Fri: 09:00-13:00; 14:00-17:00 Sat: 09:00-13:00; 14:00-15:00 Sun:
NHS Hambleton, Richmondshire and Whitby	Tesco Superstore	Gough Road CATTERICK GARRISON DL9 3EN	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Hambleton, Richmondshire and Whitby	Your Local Boots Pharmacy	19-20 The Broadway CATTERICK GARRISON DL9 4RF	Mon: 09:00-17:30 Tue: 09:00-18:00 Wed: 09:00-17:30 Thu: 09:00-18:00 Fri: 09:00-17:30 Sat: 10:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 10:00-12:30 Sun:
NHS Hambleton, Richmondshire and Whitby	The Village Pharmacy	33 High Street CATTERICK VILLAGE DL10 7LL	Mon: 09:00-18:00 Tue: 09:00-17:30 Wed: 08:30-18:00 Thu: 09:00-17:30 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:30-12:00 Sun:
NHS Hambleton, Richmondshire and Whitby	Coopers Chemist Gt Ayton Ltd	131 High Street GREAT AYTON TS9 6BW	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:00 Sun:	Mon: 09:00-16:00 Tue: 09:00-16:00 Wed: 09:00-16:00 Thu: 09:00-16:00 Fri: 09:00-16:00 Sat: 09:00-14:00 Sun:
NHS Hambleton, Richmondshire and Whitby	J & E Hogg Ltd	Market Place HAWES DL8 3QX	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
NHS Hambleton, Richmondshire and Whitby	J S Langhorne	7 Market Place LEYBURN DL8 5BG	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-14:00 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-13:00; 14:00-16:00 Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Hambleton, Richmondshire and Whitby	Boots UK Ltd	203-204 High Street NORTHALLERTON DL7 8LW	Mon: 09:00-13:30; 14:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-13:30; 14:00-17:30 Fri: 09:00-13:30; 14:00-17:30 Sat: 09:00-17:30 Sun: 10:30-13:00; 13:30-16:00	Mon: 09:00-13:30; 14:30-17:30 Tue: 09:00-13:30; 14:30-17:30 Wed: 09:00-13:30; 14:30-17:30 Thu: 09:00-13:30; 14:30-17:30 Fri: 09:00-13:30; 14:30-17:30 Sat: 09:00-11:30 Sun:
NHS Hambleton, Richmondshire and Whitby	Mowbray House Surgery	Malpas Road NORTHALLERTON DL7 8FW	Mon: 08:30-17:30 Tue: 08:30-17:30 Wed: 08:30-17:30 Thu: 08:30-17:30 Fri: 08:30-17:30 Sat: 09:00-14:00 Sun:	Mon: 08:45-13:00; 14:00-17:30 Tue: 08:45-13:00; 14:00-17:30 Wed: 08:45-13:00; 14:00-17:30 Thu: 08:45-13:00; 14:00-17:30 Fri: 08:45-13:00; 14:00-17:30 Sat: 09:00-10:15 Sun:
NHS Hambleton, Richmondshire and Whitby	Tesco Superstore	East Road NORTHALLERTON DL6 1NP	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00
NHS Hambleton, Richmondshire and Whitby	The Co-operative Pharmacy	Boroughbridge Road NORTHALLERTON DL7 8BN	Mon: 08:45-18:30 Tue: 08:45-18:30 Wed: 08:45-18:30 Thu: 08:45-18:30 Fri: 08:45-18:30 Sat: 09:00-12:30 Sun:	Mon: 08:45-12:45; 14:30-18:30 Tue: 08:45-12:45; 14:30-18:30 Wed: 08:45-12:45; 14:30-18:30 Thu: 08:45-12:45; 14:30-18:30 Fri: 08:45-12:45; 14:30-18:30 Sat: Sun:
NHS Hambleton, Richmondshire and Whitby	Boots UK Ltd	15-16 Market Place RICHMOND DL10 4PX	Mon: 09:00-12:00; 13:00-17:30 Tue: 09:00-12:00; 13:00-17:30 Wed: 09:00-12:00; 13:00-17:30 Thu: 09:00-12:00; 13:00-17:30 Fri: 09:00-12:00; 13:00-17:30 Sat: 09:00-12:00; 13:00-17:30 Sun:	Mon: 09:00-12:00; 13:00-17:00 Tue: 09:00-12:00; 13:00-17:00 Wed: 09:00-12:00; 13:00-17:00 Thu: 09:00-12:00; 13:00-17:00 Fri: 09:00-12:00; 13:00-17:00 Sat: 09:00-12:00; 13:00-15:00 Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Hambleton, Richmondshire and Whitby	Richmond Pharmacy	20 King Street RICHMOND DL10 4HP	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun: 11:00-12:00	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 10:00-12:30 Sun:
NHS Hambleton, Richmondshire and Whitby	Your Local Boots Pharmacy	10 High Street STOKESLEY TS9 5DQ	Mon: 08:00-13:00; 14:00-18:00 Tue: 08:30-13:00; 14:00-18:00 Wed: 08:30-13:00; 14:00-18:00 Thu: 08:30-13:00; 14:00-18:00 Fri: 08:30-13:00; 14:00-18:00 Sat: 09:00-13:00; 14:00-17:00 Sun:	Mon: 09:00-13:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00 Sun:
NHS Hambleton, Richmondshire and Whitby	Boots UK Ltd	1 Chapel Street THIRSK YO7 1LU	Mon: 08:30-12:00; 13:00-18:30 Tue: 08:30-12:00; 13:00-18:30 Wed: 08:30-12:00; 13:00-18:30 Thu: 08:30-12:00; 13:00-18:30 Fri: 08:30-12:00; 13:00-18:30 Sat: Sun:	Mon: 08:30-12:00; 13:00-17:30 Tue: 08:30-12:00; 13:00-17:30 Wed: 08:30-12:00; 13:00-17:30 Thu: 08:30-12:00; 13:00-17:30 Fri: 08:30-12:00; 13:00-17:30 Sat: Sun:
NHS Hambleton, Richmondshire and Whitby	Boots UK Ltd	28 Market Place THIRSK YO7 1LB	Mon: 09:00-14:00; 14:30-17:30 Tue: 09:00-14:00; 14:30-17:30 Wed: 09:00-14:00; 14:30-17:30 Thu: 09:00-14:00; 14:30-17:30 Fri: 09:00-14:00; 14:30-17:30 Sat: 09:30-14:00; 14:30-17:30 Sun:	Mon: 09:30-14:00; 15:00-17:30 Tue: 09:30-14:00; 15:00-17:30 Wed: 09:30-14:00; 15:00-17:30 Thu: 09:30-14:00; 15:00-17:30 Fri: 09:30-14:00; 15:00-17:30 Sat: 09:30-14:00; 15:00-15:30 Sun:
NHS Hambleton, Richmondshire and Whitby	Tesco Superstore	Station Road THIRSK YO7 1PZ	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Hambleton, Richmondshire and Whitby	Boots UK Ltd	64 Baxtergate WHITBY YO21 1BL	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun:	Mon: 09:30-14:00; 15:00-17:30 Tue: 09:30-14:00; 15:00-17:30 Wed: 09:30-14:00; 15:00-17:30 Thu: 09:30-14:00; 15:00-17:30 Fri: 09:30-14:00; 15:00-17:30 Sat: 09:30-14:00; 15:00-15:30 Sun:
NHS Hambleton, Richmondshire and Whitby	Day Lewis PLC	61 Baxtergate WHITBY YO21 1BL	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
NHS Hambleton, Richmondshire and Whitby	Rowlands Pharmacy	Rievaulx Road WHITBY YO21 1SD	Mon: 08:30-18:00 Tue: 08:30-20:00 Wed: 08:30-18:00 Thu: 08:30-20:00 Fri: 08:30-18:00 Sat: Sun: 10:00-16:00	Mon: 08:30-12:30; 16:00-18:00 Tue: 08:30-12:30; 16:00-20:00 Wed: 08:30-12:30; 16:00-18:00 Thu: 08:30-12:30; 16:00-20:00 Fri: 08:30-12:30; 16:00-18:00 Sat: Sun: 10:00-16:00
NHS Hambleton, Richmondshire and Whitby	Your Local Boots Pharmacy	14 Skinner Street WHITBY YO21 3AJ	Mon: 09:00-13:30; 14:30-17:30 Tue: 09:00-13:30; 14:30-17:30 Wed: 09:00-13:30; 14:30-17:30 Thu: 09:00-13:30; 14:30-17:30 Fri: 09:00-13:30; 14:30-17:30 Sat: 09:00-12:00; 13:00-17:00 Sun:	Mon: 09:00-13:30; 14:30-17:30 Tue: 09:00-13:30; 14:30-17:30 Wed: 09:00-13:30; 14:30-17:30 Thu: 09:00-13:30; 14:30-17:30 Fri: 09:00-13:30; 14:30-17:30 Sat: 09:00-11:30 Sun:
NHS Harrogate and Rural District	DH & G Treharne Ltd	26 High Street BOROUGHBRIDGE YO51 9AW	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-17:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:00 Wed: 09:00-13:00; 14:00-17:00 Thu: 09:00-13:00; 14:00-17:00 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-13:00 Sun:



CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Harrogate and Rural District	Asda Superstore	Bower Road HARROGATE HG1 5DE	Mon: 08:30-22:00 Tue: 08:30-22:00 Wed: 08:30-22:00 Thu: 08:30-22:00 Fri: 08:30-22:00 Sat: 08:30-22:00 Sun: 10:00-14:00	Mon: 08:30-22:00 Tue: 08:30-22:00 Wed: 08:30-22:00 Thu: 08:30-22:00 Fri: 08:30-22:00 Sat: 08:30-22:00 Sun: 10:00-14:00
NHS Harrogate and Rural District	Boots UK Ltd	26-28 Cambridge Street HARROGATE HG1 1RX	Mon: 08:30-17:45 Tue: 08:30-17:45 Wed: 08:30-17:45 Thu: 08:30-17:45 Fri: 08:30-17:45 Sat: 08:30-17:45 Sun: 10:30-16:30	Mon: 09:30-14:00; 15:00-17:00 Tue: 09:30-14:00; 15:00-17:00 Wed: 09:30-14:00; 15:00-17:00 Thu: 09:30-14:00; 15:00-17:30 Fri: 09:30-14:00; 15:00-17:30 Sat: 09:30-14:00; 15:00-17:00 Sun:
NHS Harrogate and Rural District	Cohens Chemist	Mowbray Square Medical Centre Myrtle Square HARROGATE HG1 5AR	Mon: 08:00-18:30 Tue: 08:00-18:30 Wed: 08:00-18:30 Thu: 08:00-18:30 Fri: 08:00-18:30 Sat: Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
NHS Harrogate and Rural District	Cohens Chemist	52-54 King Edwards Drive HARROGATE HG1 4HL	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
NHS Harrogate and Rural District	Kings Road Pharmacy	28-30 Kings Road HARROGATE HG1 5JP	Mon: 08:00-18:30 Tue: 08:00-18:30 Wed: 08:00-18:30 Thu: 08:00-18:30 Fri: 08:00-18:30 Sat: 08:00-12:00 Sun:	Mon: 08:30-11:00; 13:30-18:30 Tue: 08:30-11:00; 13:30-18:30 Wed: 08:30-11:00; 13:30-18:30 Thu: 08:30-11:00; 13:30-18:30 Fri: 08:30-11:00; 13:30-18:30 Sat: 09:00-11:30 Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Harrogate and Rural District	Lloyds Pharmacy	156 Kings Road HARROGATE HG1 5HY	Mon: 08:30-18:30 Tue: 08:30-18:30 Wed: 08:30-18:30 Thu: 08:30-18:30 Fri: 08:30-18:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:30-18:00 Tue: 09:00-13:00; 14:30-18:00 Wed: 09:00-13:00; 14:30-18:00 Thu: 09:00-13:00; 14:30-18:00 Fri: 09:00-13:00; 14:30-18:00 Sat: 10:00-12:30 Sun:
NHS Harrogate and Rural District	Lloyds Pharmacy	54a High Street, Starbeck Starbeck HARROGATE HG2 7JE	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
NHS Harrogate and Rural District	Lloyds Pharmacy	123 Knaresborough Road HARROGATE HG2 7LY	Mon: 08:30-18:00 Tue: 08:30-18:00 Wed: 08:30-18:00 Thu: 08:30-18:00 Fri: 08:30-18:00 Sat: 09:00-12:30 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
NHS Harrogate and Rural District	RS Marsden Chemist Ltd	85 Leeds Road HARROGATE HG2 8BE	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
NHS Harrogate and Rural District	Sainsbury's Pharmacy	Wetherby Road HARROGATE HG2 8QZ	Mon: 08:00-22:00 Tue: 08:00-22:00 Wed: 08:00-22:00 Thu: 08:00-22:00 Fri: 08:00-22:00 Sat: 08:00-22:00 Sun: 10:00-16:00	Mon: 09:00-12:00; 13:00-16:00 Tue: 09:00-12:00; 13:00-16:00 Wed: 09:00-12:00; 13:00-16:00 Thu: 09:00-12:00; 13:00-16:00 Fri: 09:00-12:00; 13:00-16:00 Sat: 09:00-13:00 Sun: 10:00-16:00

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Harrogate and Rural District	Superdrug Pharmacy	Unit One Nidderdale Lane 4-6 Cambridge Road HARROGATE HG1 1NS	Mon: 08:30-17:30 Tue: 08:30-17:30 Wed: 08:30-17:30 Thu: 08:30-17:30 Fri: 08:30-17:30 Sat: 09:00-13:30; 14:30-17:30 Sun:	Mon: 09:00-13:00; 15:00-17:30 Tue: 09:00-13:00; 15:00-17:30 Wed: 09:00-13:00; 15:00-17:30 Thu: 09:00-13:00; 15:00-17:30 Fri: 09:00-13:00; 15:00-17:30 Sat: 09:00-13:30; 14:30-17:30 Sun:
NHS Harrogate and Rural District	The Co-operative Pharmacy	111 Cold Bath Road HARROGATE HG2 0NU	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-12:00 Sun:
NHS Harrogate and Rural District	The Co-operative Pharmacy	Kingswood Medical Centre 14 Wetherby Road HARROGATE HG2 7SA	Mon: 06:30-22:00 Tue: 06:30-22:00 Wed: 06:30-22:00 Thu: 06:30-22:00 Fri: 06:30-22:00 Sat: 08:00-22:00 Sun: 09:30-18:00	Mon: 06:30-22:00 Tue: 06:30-22:00 Wed: 06:30-22:00 Thu: 06:30-22:00 Fri: 06:30-22:00 Sat: 08:00-22:00 Sun: 09:30-18:00
NHS Harrogate and Rural District	Your Local Boots	NYCS Store Jennyfield Drive HARROGATE HG3 2XQ	Mon: 09:00-13:00; 14:00-18:30 Tue: 09:00-13:00; 14:00-18:30 Wed: 09:00-13:00; 14:00-18:30 Thu: 09:00-13:00; 14:00-18:30 Fri: 09:00-13:00; 14:00-18:30 Sat: 09:00-13:00; 14:00-17:00 Sun:	Mon: 09:00-13:00; 14:00-16:00 Tue: 09:00-13:00; 14:00-16:00 Wed: 09:00-13:00; 14:00-17:00 Thu: 09:00-13:00; 14:00-17:00 Fri: 09:00-13:00; 14:00-17:00 Sat: 09:00-13:00; 14:00-17:00 Sun:
NHS Harrogate and Rural District	Boots Pharmacy	Unit 4a St James Retail Park Grimbald Crag Road KNARESBOROUGH HG5 8PZ	Mon: 08:00-24:00 Tue: 08:00-24:00 Wed: 08:00-24:00 Thu: 08:00-24:00 Fri: 08:00-24:00 Sat: 09:00-23:00 Sun: 10:00-16:00	Mon: 08:00-24:00 Tue: 08:00-24:00 Wed: 08:00-24:00 Thu: 08:00-24:00 Fri: 08:00-24:00 Sat: 09:00-23:00 Sun: 10:00-16:00

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Harrogate and Rural District	Boots UK Ltd	22-28 Market Place KNARESBOROUGH HG5 8AG	Mon: 08:30-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 08:30-13:00; 14:00-17:30 Thu: 08:30-13:00; 14:00-17:30 Fri: 08:30-13:00; 14:00-17:30 Sat: 08:30-13:00; 14:00-17:30 Sun:	Mon: 09:00-13:00; 14:00-17:00 Tue: 09:00-13:00; 14:00-17:00 Wed: 09:00-13:00; 14:00-17:00 Thu: 09:00-13:00; 14:00-17:00 Fri: 09:00-13:00; 14:00-17:00 Sat: 09:00-13:00; 14:00-15:00 Sun:
NHS Harrogate and Rural District	Lloyds Pharmacy	34 High Street KNARESBOROUGH HG5 0EQ	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun:	Mon: 09:00-11:30; 13:30-17:30 Tue: 09:00-11:30; 13:30-17:30 Wed: 09:00-11:30; 13:30-17:30 Thu: 09:00-11:30; 13:30-17:30 Fri: 09:00-11:30; 13:30-17:30 Sat: 09:00-11:30; 12:30-17:30 Sun:
NHS Harrogate and Rural District	PR Naylor Chemist Ltd	40-42 Market Place KNARESBOROUGH HG5 8AG	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: Sun:	Mon: 09:30-17:30 Tue: 09:30-17:30 Wed: 09:30-17:30 Thu: 09:30-17:30 Fri: 09:30-17:30 Sat: Sun:
NHS Harrogate and Rural District	Your Local Boots Pharmacy	NYCS Stores Ltd Chain Lane KNARESBOROUGH HG5 0DH	Mon: 09:00-13:30; 14:00-18:30 Tue: 09:00-13:00; 14:00-18:30 Wed: 09:00-13:00; 14:00-18:30 Thu: 09:00-13:00; 14:00-18:30 Fri: 09:00-13:00; 14:00-18:30 Sat: 09:00-13:00; 14:00-17:00 Sun:	Mon: 14:00-15:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00; 14:00-17:00 Sun:
NHS Harrogate and Rural District	Pateley Bridge Pharmacy	25 High Street PATELEY BRIDGE HG3 5AL	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-17:00 Sun:	Mon: 09:00-12:30; 13:30-17:00 Tue: 09:00-12:30; 13:30-17:00 Wed: 09:00-12:30; 13:30-17:00 Thu: 09:00-13:00 Fri: 09:00-12:30; 13:30-17:00 Sat: 09:00-17:00 Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Harrogate and Rural District	Boots UK Ltd	27 Market Place West RIPON HG4 1BN	Mon: 09:00-11:30; 12:30-17:30 Tue: 09:00-11:30; 12:30-17:30 Wed: 09:00-11:30; 12:30-17:30 Thu: 09:00-11:30; 12:30-17:30 Fri: 09:00-11:30; 12:30-17:30 Sat: 09:00-14:00; 15:00-17:30 Sun:	Mon: 09:30-11:30; 12:30-17:00 Tue: 09:00-11:30; 12:30-17:00 Wed: 09:00-11:30; 12:30-17:00 Thu: 09:00-11:30; 12:30-17:00 Fri: 09:00-11:30; 12:30-17:00 Sat: 09:30-14:00; 15:00-16:00 Sun:
NHS Harrogate and Rural District	Marsden Pharmacy	81 North Street RIPON HG4 1DP	Mon: 08:30-13:00; 14:00-17:30 Tue: 08:30-13:00; 14:00-17:30 Wed: 08:30-13:00; 14:00-17:30 Thu: 08:30-13:00; 14:00-17:30 Fri: 08:30-13:00; 14:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:00 Tue: 09:00-13:00; 14:00-17:00 Wed: 09:00-13:00; 14:00-17:00 Thu: 08:30-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:00 Sat: 09:00-13:00 Sun:
NHS Harrogate and Rural District	Morrisons Pharmacy	Harrogate Road Quarry Moor RIPON HG4 2SB	Mon: 09:00-20:00 Tue: 09:00-20:00 Wed: 09:00-20:00 Thu: 09:00-21:00 Fri: 09:00-21:00 Sat: 09:00-20:00 Sun: 11:00-14:00	Mon: 09:00-13:00; 14:00-17:00 Tue: 09:00-13:00; 14:00-17:00 Wed: 09:00-13:00; 14:00-17:00 Thu: 09:00-13:00; 14:00-17:00 Fri: 09:00-13:00; 14:00-17:00 Sat: 09:00-13:00; 14:00-15:00 Sun:
NHS Harrogate and Rural District	R S Marsden (Chemist) Ltd	11 Market Place Masham RIPON HG4 4DZ	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00 Fri: 09:00-13:00; 13:30-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00 Fri: 09:00-13:00; 13:30-17:30 Sat: 09:00-13:00 Sun:
NHS Harrogate and Rural District	Spa Pharmacy	4 Westgate RIPON HG4 2AT	Mon: 08:45-12:30; 12:30-17:30 Tue: 08:45-12:30; 12:30-17:30 Wed: 08:45-12:30; 12:30-17:30 Thu: 08:45-12:30; 12:30-17:30 Fri: 08:45-12:30; 12:30-17:30 Sat: 08:45-13:00 Sun:	Mon: 09:00-12:30; 13:00-17:30 Tue: 09:00-12:30; 13:00-17:30 Wed: 09:00-12:30; 13:00-17:30 Thu: 09:00-12:30; 13:00-17:30 Fri: 09:00-12:30; 13:00-17:30 Sat: Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Scarborough and Ryedale	Filey Bay Pharmacy	Sunrise Drive, The Bay FILEY YO14 9GE	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
NHS Scarborough and Ryedale	Your Local Boots Pharmacy	32 Belle Vue Street FILEY YO14 9HY	Mon: 09:00-12:30; 13:30-17:30 Tue: 09:00-12:30; 13:30-17:30 Wed: 09:00-12:30; 13:30-17:30 Thu: 09:00-12:30; 13:30-17:30 Fri: 09:00-12:30; 13:30-17:30 Sat: 09:00-12:30; 13:30-17:30 Sun:	Mon: 09:00-12:30; 13:30-17:30 Tue: 09:00-12:30; 13:30-17:30 Wed: 09:00-12:30; 13:30-17:30 Thu: 09:00-12:30; 13:30-17:30 Fri: 09:00-12:30; 13:30-17:30 Sat: 09:00-11:30 Sun:
NHS Scarborough and Ryedale	Your Local Boots Pharmacy	2 Murray Street FILEY YO14 9DG	Mon: 08:30-12:00; 13:00-18:00 Tue: 08:30-12:00; 13:00-18:00 Wed: 08:30-12:00; 13:00-18:00 Thu: 08:30-12:00; 13:00-18:00 Fri: 08:30-12:00; 13:00-18:00 Sat: 09:00-12:00; 13:00-17:30 Sun:	Mon: 09:00-12:00; 13:00-17:30 Tue: 09:00-12:00; 13:00-17:30 Wed: 09:00-12:00; 13:00-14:00 Thu: 09:00-12:00; 13:00-17:30 Fri: 09:00-12:00; 13:00-17:30 Sat: 09:00-12:00; 13:00-16:00 Sun:
NHS Scarborough and Ryedale	Your Local Boots Pharmacy	32-34 Murray Street FILEY YO14 9DG	Mon: 09:00-12:00; 13:00-17:30 Tue: 09:00-12:00; 13:00-17:30 Wed: 09:00-12:00; 13:00-17:30 Thu: 09:00-12:00; 13:00-17:30 Fri: 09:00-12:00; 13:00-17:30 Sat: 09:00-12:00; 13:00-17:30 Sun: 13:00-16:00* *from Easter through to the first weekend in September.	Mon: 09:00-12:00; 13:00-17:30 Tue: 09:00-12:00; 13:00-17:30 Wed: 09:00-12:00; 13:00-17:30 Thu: 09:00-12:00; 13:00-17:30 Fri: 09:00-12:00; 13:00-17:30 Sat: 09:00-11:30 Sun:
NHS Scarborough and Ryedale	Your Local Boots Pharmacy	24A Bridlington Street HUNMANBY YO14 0JR	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-17:00 Sun:	Mon: 09:00-12:30; 13:30-17:30 Tue: 09:00-12:30; 13:30-17:30 Wed: 09:00-12:30; 13:30-17:30 Thu: 09:00-12:30; 13:30-17:30 Fri: 09:00-12:30; 13:30-17:30 Sat: 09:00-11:30 Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Scarborough and Ryedale	Beecham Pharmacy	33 Commercial Street Norton MALTON YO17 9HX	Mon: 09:00-13:00; 14:15-17:30 Tue: 09:00-13:00; 14:15-17:30 Wed: 09:00-13:00; 14:15-17:30 Thu: 09:00-13:00; 14:15-17:30 Fri: 09:00-13:00; 14:15-17:30 Sat: 09:00-13:00; 14:15-17:30 Sun:	Mon: 09:00-13:00; 14:15-17:30 Tue: 09:00-13:00; 14:15-17:30 Wed: 09:00-13:00; 14:15-17:30 Thu: 09:00-13:00; 14:15-17:30 Fri: 09:00-13:00; 14:15-17:30 Sat: 09:00-12:45 Sun:
NHS Scarborough and Ryedale	Beecham Pharmacy	Derwent Surgery Norton Road MALTON YO17 9RF	Mon: 08:30-13:00; 14:15-17:30 Tue: 08:30-13:00; 14:15-17:30 Wed: 08:30-13:00; 14:15-17:30 Thu: 08:30-13:00; 14:15-17:30 Fri: 08:30-13:00; 14:15-17:30 Sat: 08:30-13:00 Sun:	Mon: 09:00-13:00; 14:15-17:30 Tue: 09:00-13:00; 14:15-17:30 Wed: 09:00-13:00; 14:15-17:30 Thu: 09:00-13:00; 14:15-17:30 Fri: 09:00-13:00; 14:15-17:30 Sat: 09:00-12:45 Sun:
NHS Scarborough and Ryedale	Boots UK Ltd	31-33 Wheelgate MALTON YO17 7HT	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun:	Mon: 09:30-12:30; 13:30-17:30 Tue: 09:30-12:30; 13:30-17:30 Wed: 09:30-12:30; 13:30-17:30 Thu: 09:30-12:30; 13:30-17:30 Fri: 09:30-12:30; 13:30-17:30 Sat: 09:30-12:30; 13:30-15:30 Sun:
NHS Scarborough and Ryedale	Lloyds Pharmacy	24 Market Place MALTON YO17 7LX	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-16:00 Sun:	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-16:00 Sun:
NHS Scarborough and Ryedale	Aston Chemists Ltd	9-11 Gladstone Road SCARBOROUGH YO12 7BQ	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:30-12:30 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 10:00-12:30 Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Scarborough and Ryedale	Aston Pharmacy	15 Ramshill Road SCARBOROUGH YO11 2LN	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00; 14:00-17:30 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
NHS Scarborough and Ryedale	Aston Pharmacy	91 Falsgrave Road SCARBOROUGH YO12 5EG	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
NHS Scarborough and Ryedale	Barrowcliff Pharmacy	24 Wreyfield Drive Newby SCARBOROUGH YO12 6NN	Mon: 09:00-17:45 Tue: 09:00-17:45 Wed: 09:00-17:45 Thu: 09:00-17:45 Fri: 09:00-17:45 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:45-17:45 Tue: 09:00-13:00; 13:45-17:45 Wed: 09:00-13:00; 13:45-17:45 Thu: 09:00-13:00; 13:45-17:45 Fri: 09:00-13:00; 13:45-17:45 Sat: Sun:
NHS Scarborough and Ryedale	Boots UK Ltd	100-101 Westborough SCARBOROUGH YO11 1LN	Mon: 08:30-12:30; 13:30-17:30 Tue: 08:30-12:30; 13:30-17:30 Wed: 08:30-12:30; 13:30-17:30 Thu: 08:30-12:30; 13:30-17:30 Fri: 08:30-12:30; 13:30-17:30 Sat: 08:30-12:30; 13:30-17:30 Sun: 10:30-16:30	Mon: 09:30-12:30; 13:30-17:30 Tue: 09:30-12:30; 13:30-17:30 Wed: 09:30-12:30; 13:30-17:30 Thu: 09:30-12:30; 13:30-17:30 Fri: 09:30-12:30; 13:30-17:30 Sat: 09:30-12:30; 13:30-15:30 Sun:
NHS Scarborough and Ryedale	Cohens Chemist	1a Belgrave Crescent SCARBOROUGH YO11 1UB	Mon: 09:00-23:00 Tue: 08:00-23:00 Wed: 08:00-23:00 Thu: 08:00-23:00 Fri: 08:00-23:00 Sat: 09:00-23:00 Sun: 11:00-23:00	Mon: 09:00-23:00 Tue: 08:00-23:00 Wed: 08:00-23:00 Thu: 08:00-23:00 Fri: 08:00-23:00 Sat: 09:00-23:00 Sun: 11:00-23:00



CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Scarborough and Ryedale	Delivery Chemist Ltd	35 Main Street East Ayton SCARBOROUGH YO13 9HL	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
NHS Scarborough and Ryedale	J Sainsbury Store	Falsgrave Road SCARBOROUGH YO12 5EA	Mon: 07:00-23:00 Tue: 07:00-23:00 Wed: 07:00-23:00 Thu: 07:00-23:00 Fri: 07:00-23:00 Sat: 07:00-22:00 Sun: 10:00-16:00	Mon: 08:00-23:00 Tue: 07:00-23:00 Wed: 07:00-23:00 Thu: 07:00-23:00 Fri: 07:00-23:00 Sat: 07:00-22:00 Sun: 10:00-16:00
NHS Scarborough and Ryedale	JG Squire Ltd	54 Falsgrave Road SCARBOROUGH YO12 5AX	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun
NHS Scarborough and Ryedale	Lincoln Co-Op Chemists Ltd	448 Scalby Road SCARBOROUGH YO12 6EE	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:45 Sat: 09:00-12:30 Sun:	Mon: 09:00-13:00; 14:15-17:30 Tue: 09:00-13:00; 14:15-17:30 Wed: 09:00-13:00; 14:15-17:30 Thu: 09:00-13:00; 14:15-17:30 Fri: 09:00-13:00; 14:15-17:45 Sat: 09:00-12:30 Sun:
NHS Scarborough and Ryedale	Lincoln Co-Op Chemists Ltd	10-12 Aberdeen Walk SCARBOROUGH YO11 1XP	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 10:00-17:30 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 10:00-12:30 Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Scarborough and Ryedale	Lincoln Co-Op Chemists Ltd	7 High Street Eastfield SCARBOROUGH YO11 3LL	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
NHS Scarborough and Ryedale	Lloyds Pharmacy	8 North Marine Road SCARBOROUGH YO12 7PD	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
NHS Scarborough and Ryedale	Morrisons Pharmacy	Dunslow Road Crossgates SCARBOROUGH YO11 3YN	Mon: 08:30-20:00 Tue: 08:30-20:00 Wed: 08:30-20:00 Thu: 08:30-20:00 Fri: 08:30-20:00 Sat: 08:00-18:00 Sun: 10:00-16:00	Mon: 09:00-13:00; 14:00-17:00 Tue: 09:00-13:00; 14:00-17:00 Wed: 09:00-13:00; 14:00-17:00 Thu: 09:00-13:00; 14:00-17:00 Fri: 09:00-13:00; 14:00-17:00 Sat: 09:00-13:00; 14:00-15:00 Sun:
NHS Scarborough and Ryedale	Northstead Pharmacy	1 Northleas Shops SCARBOROUGH YO12 6JG	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
NHS Scarborough and Ryedale	Scarborough Delivery Chemist	13 Ramshill Road SCARBOROUGH YO11 2LN	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Scarborough and Ryedale	Your Local Boots Pharmacy	3-4 York Place SCARBOROUGH YO11 2NP	Mon: 08:00-13:00; 14:00-20:00 Tue: 08:00-13:00; 14:00-20:00 Wed: 08:00-13:00; 14:00-20:00 Thu: 08:00-13:00; 14:00-20:00 Fri: 08:00-13:00; 14:00-20:00 Sat: 08:00-20:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
NHS Vale of York	Your Local Boots Pharmacy	Market Place EASINGWOLD YO61 3AD	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00; 14:00-17:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
NHS Vale of York	Helmsley Pharmacy	Helmsley medical Centre Carlton Road HELMSLEY YO62 5HD	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
NHS Vale of York	Towler's Chemist Limited	10 Market Place KIRKBYMOORSIDE YO62 6DB	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-12:30 Fri: 09:00-18:00 Sat: 09:00-17:00 Sun:	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-12:30 Fri: 09:00-17:30 Sat: 09:00-11:30 Sun:
NHS Vale of York	Eggborough Pharmacy Ltd	87 Selby Road Eggborough KNOTTINGLEY DN14 0LJ	Mon: 09:00-12:30; 13:00-17:30 Tue: 09:00-12:30; 13:00-17:30 Wed: 09:00-12:30; 13:00-17:30 Thu: 09:00-12:30; 13:00-17:30 Fri: 09:00-12:30; 13:00-17:30 Sat: Sun:	Mon: 09:00-12:30; 13:00-17:30 Tue: 09:00-12:30; 13:00-17:30 Wed: 09:00-12:30; 13:00-17:30 Thu: 09:00-12:30; 13:00-17:30 Fri: 09:00-12:30; 13:00-17:30 Sat: Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Vale of York	Milford Pharmacy	14 High Street South Milford LEEDS LS25 5AA	Mon: 09:00-19:30 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
NHS Vale of York	Beckside Pharmacy	Maltongate Thornton Le Dale PICKERING YO18 7RJ	Mon: 09:00-18:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: Fri: 09:00-17:00 Sat: Sun:	Mon: 09:00-18:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: Fri: 09:00-17:00 Sat: Sun:
NHS Vale of York	Pickering Pharmacy	22 Market Place PICKERING YO18 7AE	Mon: 09:00-18:30 Tue: 09:00-18:30 Wed: 09:00-18:30 Thu: 09:00-18:30 Fri: 09:00-18:30 Sat: 09:00-17:00 Sun: 11:00-12:00	Mon: 09:00-12:45; 14:00-17:30 Tue: 09:00-12:45; 14:00-17:30 Wed: 09:00-12:45; 14:00-17:30 Thu: 09:00-12:45; 14:00-17:30 Fri: 09:00-12:45; 14:00-17:30 Sat: 09:00-12:45 Sun:
NHS Vale of York	ARC Pharmacy	Portholme Road SELBY YO8 4QH	Mon: 08:45-20:00 Tue: 08:45-18:30 Wed: 08:45-18:30 Thu: 08:45-18:30 Fri: 08:45-18:30 Sat: Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
NHS Vale of York	Barlby Pharmacy	65-67 Sycamore Rd Barlby SELBY YO8 5XD	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Vale of York	Boots Uk Ltd	10 Market Place SELBY YO8 4PB	Mon: 08:30-12:00; 13:00-17:30 Tue: 08:30-12:00; 13:00-17:30 Wed: 08:30-12:00; 13:00-17:30 Thu: 08:30-12:00; 13:00-17:30 Fri: 08:30-12:00; 13:00-17:30 Sat: 08:30-12:00; 13:00-17:30 Sun:	Mon: 09:00-12:00; 13:00-17:00 Tue: 09:00-12:00; 13:00-17:00 Wed: 09:00-12:00; 13:00-17:00 Thu: 09:00-12:00; 13:00-17:00 Fri: 09:00-12:00; 13:00-17:00 Sat: 09:00-12:00; 13:00-15:00 Sun:
NHS Vale of York	Rowlands Pharmacy	66 Doncaster Road SELBY YO8 9AJ	Mon: 08:45-18:00 Tue: 08:45-12:00; 13:00-18:00 Wed: 08:45-12:00; 13:00-18:00 Thu: 08:45-12:00; 13:00-18:00 Fri: 08:45-12:00; 13:00-18:00 Sat: Sun:	Mon: 09:00-12:00; 13:00-18:00 Tue: 09:00-12:00; 13:00-18:00 Wed: 09:00-12:00; 13:00-18:00 Thu: 13:00-12:00; 13:00-18:00 Fri: 09:00-12:00; 13:00-18:00 Sat: Sun:
NHS Vale of York	Scott Road Pharmacy	Scott Road SELBY YO8 4BL	Mon: 08:30-18:00 Tue: 08:30-18:00 Wed: 08:30-18:00 Thu: 08:30-18:00 Fri: 08:30-18:00 Sat: Sun:	Mon: 08:30-13:00; 14:00-17:30 Tue: 08:30-13:00; 14:00-17:30 Wed: 08:30-13:00; 14:00-17:30 Thu: 08:30-13:00; 14:00-17:30 Fri: 08:30-13:00; 14:00-17:30 Sat: Sun:
NHS Vale of York	Thorpe Willoughby Pharmacy	26 Field Lane Thorpe Willoughby SELBY YO8 9FL	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
NHS Vale of York	Your Local Boots Pharmacy	Unit 14 Market Cross Shopping Centre SELBY YO8 4JS	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-16:00 Sun:	Mon: 09:00-13:30; 14:00-17:30 Tue: 09:00-13:30; 14:00-17:30 Wed: 09:00-13:30; 14:00-17:30 Thu: 09:00-13:30; 14:00-17:30 Fri: 09:00-13:30; 14:00-17:30 Sat: Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Vale of York	Your Local Boots Pharmacy	18 Finkle Hill SHERBURN IN ELMET LS25 6EA	Mon: 08:30-13:00; 14:00-18:00 Tue: 08:30-13:00; 14:00-18:00 Wed: 08:30-13:00; 14:00-18:00 Thu: 08:30-13:00; 14:00-18:00 Fri: 08:30-13:00; 14:00-18:00 Sat: 09:00-13:00; 14:00-17:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
NHS Vale of York	Calcaria Pharmacy	7-9 High Street TADCASTER LS24 9AP	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-13:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-12:30 Sun:	Mon: 09:00-12:00; 12:30-17:30 Tue: 09:00-12:00; 12:30-17:30 Wed: 09:00-13:30 Thu: 09:00-12:00; 12:30-17:30 Fri: 09:00-12:00; 12:30-17:30 Sat: 09:00-12:30 Sun:
NHS Vale of York	Kirkgate Pharmacy	7 Kirkgate TADCASTER LS24 9AQ	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-18:00 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-12:30; 13:00-17:30 Tue: 09:00-12:30; 13:00-17:30 Wed: 09:00-12:30; 13:00-17:30 Thu: 09:00-12:30; 13:00-17:30 Fri: 09:00-12:30; 13:00-17:30 Sat: Sun:
NHS Vale of York	Alliance Pharmacy	6 Wyre Court Haxby YORK YO32 2ZB	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
NHS Vale of York	Asda Superstore	Monks Cross Shopping Park Jockey Lane YORK YO32 9LF	Mon: 09:00-12:30; 14:30-21:00 Tue: 09:00-12:30; 14:30-21:00 Wed: 09:00-12:30; 14:30-21:00 Thu: 09:00-12:30; 14:30-21:00 Fri: 09:00-12:30; 14:30-21:00 Sat: 09:00-12:30; 14:30-21:00 Sun: 10:00-12:30; 14:30-16:00	Mon: 09:00-12:30; 14:30-18:00 Tue: 09:00-12:30; 14:30-18:00 Wed: 09:00-12:30; 14:30-18:00 Thu: 09:00-12:30; 14:30-18:00 Fri: 09:00-12:30; 14:30-18:00 Sat: 09:00-12:30; 14:30-16:00 Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Vale of York	Badger Hill Pharmacy	35 Yarburgh Way Badger Hill YORK YO10 5HD	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-12:30 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
NHS Vale of York	Bishopthorpe Pharmacy	22-24 Acaster Lane Bishopthorpe YORK YO23 2SJ	Mon: 09:00-13:00; 13:30-18:00 Tue: 09:00-13:00; 13:30-17:00 Wed: 09:00-13:00; 13:30-18:00 Thu: 09:00-13:00; 13:30-18:00 Fri: 09:00-13:00; 13:30-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: 09:00-13:00 Sun:
NHS Vale of York	Bishopthorpe Road Pharmacy	18 Bishopthorpe Road YORK YO23 1JJ	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
NHS Vale of York	Boots the Chemist Ltd	5 Heworth Village YORK YO31 1AE	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-13:00; 14:00-17:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
NHS Vale of York	Boots the Chemists	10 East Parade YORK YO31 7YJ	Mon: 09:00-12:30; 13:30-17:30 Tue: 09:00-12:30; 13:30-17:30 Wed: 09:00-12:30; 13:30-17:30 Thu: 09:00-12:30; 13:30-17:30 Fri: 09:00-12:30; 13:30-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-12:30; 13:30-17:30 Tue: 09:00-12:30; 13:30-17:30 Wed: 09:00-12:30; 13:30-17:30 Thu: 09:00-12:30; 13:30-17:30 Fri: 09:00-12:30; 13:30-17:30 Sat: 09:00-11:30 Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Vale of York	Boots Uk Ltd	5, St Mary's Square The Coppergate Centre YORK YO1 9NY	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun: 10:30-16:30	Mon: 09:30-16:30 Tue: 09:30-16:30 Wed: 09:30-16:30 Thu: 09:30-16:30 Fri: 09:30-16:30 Sat: 09:30-14:30 Sun:
NHS Vale of York	Boots Uk Ltd	2 Spurriergate (also known as 43 Coney Street) YORK YO1 9QR	Mon: 08:30-18:00 Tue: 08:30-18:00 Wed: 08:30-18:00 Thu: 08:30-18:00 Fri: 08:30-18:00 Sat: 08:30-18:00 Sun: 11:00-17:00	Mon: 09:30-16:00 Tue: 09:30-16:00 Wed: 09:30-16:00 Thu: 09:30-16:30 Fri: 09:30-16:30 Sat: 09:30-16:00 Sun:
NHS Vale of York	Boots Uk Ltd	Unit 7, Monks Cross Shopping Park YORK YO32 9GX	Mon: 09:00-20:00 Tue: 09:00-20:00 Wed: 09:00-20:00 Thu: 09:00-20:00 Fri: 09:00-20:00 Sat: 09:00-19:00 Sun: 11:00-17:00	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
NHS Vale of York	Boots Uk Ltd	1 Kings Square YORK YO1 8BH	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:30 Sun: 11:00-16:00	Mon: 09:00-14:00; 15:00-16:30 Tue: 09:00-14:00; 15:00-16:30 Wed: 09:00-14:00; 15:00-16:30 Thu: 09:00-14:00; 15:00-16:30 Fri: 09:00-14:00; 15:00-17:30 Sat: 09:00-14:00; 15:00-16:30 Sun:
NHS Vale of York	Boots Uk Ltd	2 The Old School Front Street, Acomb YORK YO24 3BN	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-14:00; 15:00-17:30 Sat: 09:00-14:00; 15:00-17:30 Sun:	Mon: 09:00-14:00; 15:00-16:30 Tue: 09:00-14:00; 15:00-16:30 Wed: 09:00-14:00; 15:00-16:30 Thu: 09:00-14:00; 15:00-16:30 Fri: 09:00-14:00; 15:00-17:30 Sat: 09:00-14:00; 15:00-16:30 Sun:



CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Vale of York	Cohens Chemist	22 Gillygate YORK YO31 7EQ	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-12:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
NHS Vale of York	Copmanthorpe Pharmacy	8 Copmanthorpe Shopping Centre YORK YO23 3GG	Mon: 09:00-12:45; 13:45-18:00 Tue: 09:00-12:45; 13:45-18:00 Wed: 09:00-12:45; 13:45-18:00 Thu: 09:00-12:45; 13:45-18:00 Fri: 09:00-12:45; 13:45-18:00 Sat: Sun:	Mon: 09:00-12:45; 13:45-18:00 Tue: 09:00-12:45; 13:45-18:00 Wed: 09:00-12:45; 13:45-18:00 Thu: 09:00-12:45; 13:45-18:00 Fri: 09:00-12:45; 13:45-18:00 Sat: Sun:
NHS Vale of York	Dunnington Pharmacy	35 York Street Dunnington YORK YO19 5QT	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-13:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-12:30 Sun:	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-13:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: Sun:
NHS Vale of York	Gale Farm Pharmacy	109-119 Front Street Acomb YORK YO24 4LZ	Mon: 08:30-18:00 Tue: 08:30-18:00 Wed: 08:30-18:00 Thu: 08:30-18:00 Fri: 08:30-18:00 Sat: 08:30-12:00 Sun:	Mon: 09:00-11:00; 12:00-18:00 Tue: 09:00-11:00; 12:00-18:00 Wed: 09:00-11:00; 12:00-18:00 Thu: 09:00-11:00; 12:00-18:00 Fri: 09:00-11:00; 12:00-18:00 Sat: Sun:
NHS Vale of York	Haxby Group Pharmacy	Haxby & Wigginton Health Centre YORK YO32 2LL	Mon: 07:30-22:30 Tue: 07:30-22:30 Wed: 07:30-22:30 Thu: 07:30-22:30 Fri: 07:30-22:30 Sat: 07:30-22:30 Sun: 09:00-19:00	Mon: 07:30-22:30 Tue: 07:30-22:30 Wed: 07:30-22:30 Thu: 07:30-22:30 Fri: 07:30-22:30 Sat: 07:30-22:30 Sun: 09:00-19:00

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Vale of York	Huntington Pharmacy	Huntington Surgery 1-3 North Lane Huntington YORK YO32 9RU	Mon: 07:00-23:00 Tue: 07:00-23:00 Wed: 07:00-23:00 Thu: 07:00-23:00 Fri: 07:00-23:00 Sat: 07:00-19:00 Sun: 09:00-17:00	Mon: 07:00-23:00 Tue: 07:00-23:00 Wed: 07:00-23:00 Thu: 07:00-23:00 Fri: 07:00-23:00 Sat: 07:00-19:00 Sun: 09:00-17:00
NHS Vale of York	Lloyds Pharmacy	3 Intake Avenue YORK YO30 6HB	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
NHS Vale of York	Lloyds Pharmacy	412 Huntington Road YORK YO31 9HU	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-14:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
NHS Vale of York	Lloyds Pharmacy	101 - 103 Green Lane Acomb YORK YO24 4PS	Mon: 08:45-17:30 Tue: 08:45-17:30 Wed: 08:45-17:30 Thu: 08:45-17:30 Fri: 08:45-17:30 Sat: Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
NHS Vale of York	Lloyds Pharmacy	3 Wains Grove Dringhouses YORK YO24 2TU	Mon: 08:30-17:30 Tue: 08:30-17:30 Wed: 08:30-17:30 Thu: 08:30-17:30 Fri: 08:30-17:30 Sat: Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Vale of York	Lloyds Pharmacy	210 Fulford Road Fishergate YORK YO10 4DX	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
NHS Vale of York	M Hepworth (Chemists) Ltd	101 Main Street Fulford YORK YO10 4PN	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
NHS Vale of York	M J Roberts Chemists Ltd	8 Boroughbridge Road YORK YO26 5RU	Mon: 08:30-12:30; 13:30-18:00 Tue: 08:30-12:30; 13:30-18:00 Wed: 08:30-12:30; 13:30-17:30 Thu: 08:30-12:30; 13:30-17:30 Fri: 08:30-12:30; 13:30-17:30 Sat: Sun:	Mon: 08:30-12:30; 13:30-17:30 Tue: 08:30-12:30; 13:30-17:30 Wed: 08:30-12:30; 13:30-17:30 Thu: 08:30-12:30; 13:30-17:30 Fri: 08:30-12:30; 13:30-17:30 Sat: Sun:
NHS Vale of York	Marsden Pharmacy	67 Front Street Acomb YORK YO24 3BR	Mon: 09:00-18:00 Tue: 09:00-18:00 Wed: 09:00-18:00 Thu: 09:00-18:00 Fri: 09:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
NHS Vale of York	Monkbar Pharmacy	3 Goodramgate YORK YO1 7LJ	Mon: 07:30-22:30 Tue: 07:30-22:30 Wed: 07:30-22:30 Thu: 07:30-22:30 Fri: 07:30-22:30 Sat: 07:30-22:30 Sun: 08:30-18:30	Mon: 07:30-22:30 Tue: 07:30-22:30 Wed: 07:30-22:30 Thu: 07:30-22:30 Fri: 07:30-22:30 Sat: 07:30-22:30 Sun: 08:30-18:30

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Vale of York	Monkton Road Pharmacy	71 Monkton Road YORK YO31 9AL	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
NHS Vale of York	Parkers Pharmacy	61 North Moor Road Huntington YORK YO32 9QN	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
NHS Vale of York	PT & HJ Richardson	57 Blossom Street YORK YO24 1AZ	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-17:30 Tue: 09:00-13:00; 14:00-17:30 Wed: 09:00-13:00; 14:00-17:30 Thu: 09:00-13:00; 14:00-17:30 Fri: 09:00-13:00; 14:00-17:30 Sat: 09:00-11:30 Sun:
NHS Vale of York	S K F Lo (Chemist) Ltd	151 Beckfield Lane YORK YO26 5PJ	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00 Sun	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
NHS Vale of York	Sainsbury's Supermarkets Ltd	Monks Cross Shopping Park Jockey Lane YORK YO32 9LG	Mon: 08:00-21:00 Tue: 08:00-21:00 Wed: 08:00-21:00 Thu: 08:00-21:00 Fri: 08:00-21:00 Sat: 08:00-21:00 Sun: 10:00-16:00	Mon: 09:00-12:00; 13:00-16:00 Tue: 09:00-12:00; 13:00-17:00 Wed: 09:00-12:00; 13:00-17:00 Thu: 09:00-12:00; 13:00-17:00 Fri: 09:00-12:00; 13:00-17:00 Sat: 09:00-12:00; 13:00-16:00 Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Vale of York	Tesco Instore Pharmacy	Askham Bar Tadcaster Road YORK YO24 1LW	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00	Mon: 08:00-22:30 Tue: 06:30-22:30 Wed: 06:30-22:30 Thu: 06:30-22:30 Fri: 06:30-22:30 Sat: 06:30-22:00 Sun: 10:00-16:00
NHS Vale of York	Tesco Superstore	9 Stirling Road Clifton Moor YORK YO30 4XZ	Mon: 08:00-21:00 Tue: 08:00-21:00 Wed: 08:00-21:00 Thu: 08:00-21:00 Fri: 08:00-21:00 Sat: 08:00-21:00 Sun: 10:00-16:00	Mon: 09:00-13:00; 14:00-17:00 Tue: 09:00-13:00; 14:00-17:00 Wed: 09:00-13:00; 14:00-16:30 Thu: 09:00-13:00; 14:00-16:30 Fri: 09:00-13:00; 14:00-16:30 Sat: 09:00-13:00; 14:00-16:30 Sun:
NHS Vale of York	The Priory Pharmacy	Priory Medical Centre YORK YO24 3WX	Mon: 08:00-23:00 Tue: 08:00-23:00 Wed: 08:00-23:00 Thu: 08:00-23:00 Fri: 08:00-23:00 Sat: 08:00-23:00 Sun: 10:00-20:00	Mon: 08:00-23:00 Tue: 08:00-23:00 Wed: 08:00-23:00 Thu: 08:00-23:00 Fri: 08:00-23:00 Sat: 08:00-23:00 Sun: 10:00-20:00
NHS Vale of York	Tower Court Pharmacy Ltd	Unit 1, Tower Court Oakdale Road, Clifton Moor YORK YO30 4WL	Mon: 09:00-13:00; 13:30-18:00 Tue: 09:00-13:00; 13:30-18:00 Wed: 09:00-13:00; 13:30-18:00 Thu: 09:00-13:00; 13:30-18:00 Fri: 09:00-13:00; 13:30-18:00 Sat: Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:
NHS Vale of York	Upper Poppleton Pharmacy	The Green Upper Poppleton YORK YO26 6DF	Mon: 09:00-12:45; 14:00-18:00 Tue: 09:00-12:45; 14:00-18:00 Wed: 09:00-12:45; 14:00-18:00 Thu: 09:00-12:45 Fri: 09:00-12:45; 14:00-18:00 Sat: Sun:	Mon: 09:00-12:45; 14:00-18:00 Tue: 09:00-12:45; 14:00-18:00 Wed: 09:00-12:45; 14:00-18:00 Thu: 09:00-12:45 Fri: 09:00-12:45; 14:00-18:00 Sat: Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Vale of York	Whitworth Chemists Ltd	275 Melrosegate YORK YO10 3SN	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-16:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
NHS Vale of York	York Medical Pharmacy	199 Acomb Road Acomb YORK YO24 4HD	Mon: 08:30-17:45 Tue: 08:30-17:45 Wed: 08:30-17:45 Thu: 08:30-17:45 Fri: 08:30-17:45 Sat: Sun:	Mon: 08:30-17:45 Tue: 08:30-17:45 Wed: 08:30-17:45 Thu: 08:30-17:45 Fri: 08:30-17:45 Sat: Sun:
NHS Vale of York	Your Local Boots Pharmacy	153a Tang Hall Lane YORK YO10 3SD	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
NHS Vale of York	Your Local Boots Pharmacy	25b The Village Strensall YORK YO32 5XR	Mon: 08:45-13:30; 14:00-18:00 Tue: 08:45-13:30; 14:00-18:00 Wed: 08:45-13:30; 14:00-18:00 Thu: 08:45-13:30; 14:00-18:00 Fri: 08:45-13:30; 14:00-18:00 Sat: 09:00-13:00 Sun:	Mon: 09:00-13:00; 14:00-18:00 Tue: 09:00-13:00; 14:00-18:00 Wed: 09:00-13:00; 14:00-18:00 Thu: 09:00-13:00; 14:00-18:00 Fri: 09:00-13:00; 14:00-18:00 Sat: Sun:
NHS Vale of York	Your Local Boots Pharmacy	68 The Village Haxby YORK YO32 2HX	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: 09:00-13:00; 13:30-17:00 Sun:	Mon: 09:00-13:00; 13:30-17:30 Tue: 09:00-13:00; 13:30-17:30 Wed: 09:00-13:00; 13:30-17:30 Thu: 09:00-13:00; 13:30-17:30 Fri: 09:00-13:00; 13:30-17:30 Sat: Sun:

CCG	Trading Name	Address	Total Opening Hours	Core Opening Hours
NHS Vale of York	Your Local Boots Pharmacy	66 Clarence Street YORK YO31 7EW	Mon: 09:00-17:30 Tue: 09:00-17:30 Wed: 09:00-17:30 Thu: 09:00-17:30 Fri: 09:00-17:30 Sat: 09:00-17:00 Sun:	Mon: 09:00-17:00 Tue: 09:00-17:00 Wed: 09:00-17:00 Thu: 09:00-17:00 Fri: 09:00-17:00 Sat: Sun:
NHS Vale of York	Your Local Boots Pharmacy	86 Clifton YORK YO30 6BA	Mon: 09:00-14:00; 14:30-17:30 Tue: 09:00-14:00; 14:30-17:30 Wed: 09:00-14:00; 14:30-17:30 Thu: 09:00-14:00; 14:30-17:30 Fri: 09:00-14:00; 14:30-17:30 Sat: 09:00-14:00; 14:30-17:00 Sun:	Mon: 09:00-13:30; 14:30-17:30 Tue: 09:00-13:30; 14:30-17:30 Wed: 09:00-13:30; 14:30-17:30 Thu: 09:00-13:30; 14:30-17:30 Fri: 09:00-13:30; 14:30-17:30 Sat: 09:00-11:30 Sun:

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## Appendix 4 - Dispensing Appliance Contractors

**Charles Bullen Stomacare Ltd**, Unit 5 London Ebor Bus Park, Milfield Lane, York YO26 6RY

**Fittleworth Medical Ltd**, 5-7 Cheltenham Mount, Harrogate HG1 1DW

**Fittleworth Medical Ltd**, Ground Floor Unit 4, Concept Court, Kettlestring Lane, Clifton Moor, York YO30 4XF



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## Appendix 5 - Distance Selling and Internet Pharmacies

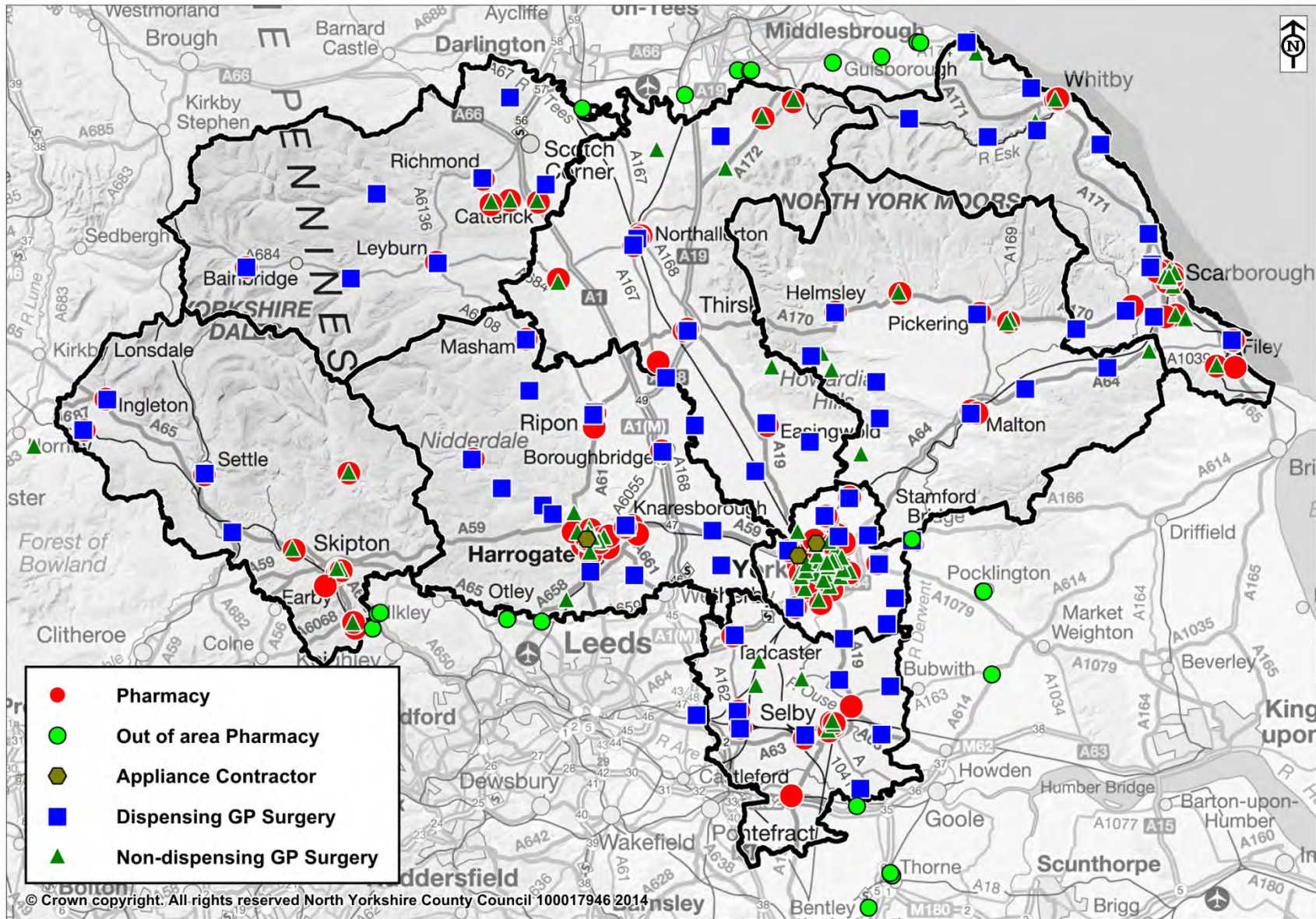
**Homecare (Yorkshire) Ltd**, Unit AA, Alanbrook Industrial Park, Station Road, Topcliffe YO7 3SE

Telephone: 01845 578879 Internet: [www.hcyl.co.uk](http://www.hcyl.co.uk)

## Appendix 6 - Services provided in each locality

	NYCC Public Health Services				Advanced Services			
District	Stop Smoking Service	Emergency Hormonal Contraception	Supervised Consumption	Needle and Syringe Exchange Service	Medicine Use Review Service	New Medicine Service	Appliance Use Review Service	Stoma Appliance Customisation
Craven	7	6	9	2	13	10	2	2
Hambleton	5	9	12	5	11	10	0	1
Harrogate	19	19	26	7	21	22	6	5
Richmondshire	4	3	8	4	6	6	0	0
Ryedale	4	5	7	3	8	8	1	1
Scarborough	17	18	23	5	25	25	1	1
Selby	9	7	11	4	11	10	0	1

Appendix 7– Pharmacy, dispensing GP practice and non-dispensing GP practice locations



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## Appendix 8 – Controlled locality boundaries

Maps can be down loaded from [www.nypartnerships.org.uk/pna](http://www.nypartnerships.org.uk/pna)

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## Appendix 9 - Reserved locations

Maps can be down loaded from [www.nypartnerships.org.uk/pna](http://www.nypartnerships.org.uk/pna)

### Pharmacy Users Questionnaire



### York and North Yorkshire Pharmaceutical Needs Assessments Pharmacy Users Questionnaire

Every Health and Wellbeing Board in England has a statutory responsibility to publish and keep up-to-date a statement of the needs for pharmaceutical services for the population in its area, referred to as a Pharmaceutical Needs Assessment (PNA). The PNA is used to inform decisions about where to site pharmacies (some people call them chemists), opening hours and what services are provided.

**Pharmacy** - some people call them chemists but in this survey we use the word pharmacy. By a pharmacy, we mean a place you would use to get a prescription dispensed or buy medicines some of which you cannot buy anywhere else.

**GP Practice** (Dispensing Doctor) - some GP practices dispense medicines at the practice building to patients who live in a rural area. This is different to GP practice buildings in which there is also a full pharmacy within the building.

During the next few months we will be collecting information with the aim of publishing draft PNAs for North Yorkshire and for York in October 2014 and final versions in March 2015. To help produce the PNAs we want to hear about your experiences and opinions about the pharmacy services in your area, and whether there is anything you feel could be changed or improved

This questionnaire is for completion by people who use are users of pharmaceutical services, for example to get their prescriptions dispensed. Other questionnaires are available for completion by:

- Health or social care service providers and practitioners
- Strategic Partners - Organisations that commission services or plan other aspects of communities (e.g. housing, transport, etc.) that could impact on the need for pharmaceutical services.

Further details can be found at [www.nypartnerships.org.uk/pna](http://www.nypartnerships.org.uk/pna) or email [jsna@northyorks.gov.uk](mailto:jsna@northyorks.gov.uk)

An additional questionnaire for organisations providing pharmaceutical services has been sent directly to pharmacies and dispensing GP practices.

---

**1. In what capacity are you responding? (Please choose which of the following is most appropriate)**

As a member of the public

In what town, village or post code area do you live?

In which town or village is the pharmacy that you normally use?

As a member of a voluntary or community organisation

Name of organisation

What area is covered by your group? Please state town, district or whole county:

Does your organisation represent any particular group of people? If so please give details:

**Thinking about when you collect prescription medicines, buy other medicines, get advice about prescribed and other medicines or for other pharmacy services:**

**2. Where do you generally visit a pharmacy?**

Close to my home

Close to my work

Close to school/nursery

Close to the shops I use

Close to my GP practice

At my GP practice

At the supermarket I use

**3. Where would you prefer to visit a pharmacy?**

Close my home

Close to my work

Close to the school or nursery my children use

Close to the shops I use

Close to my GP practice

At my GP practice

At the supermarket I use

Other

No preference

**4. When do you usually visit a pharmacy?**

Weekdays before 9am

weekdays between 9am - 6pm

weekdays after 6pm

Saturdays

Sundays

no particular time

**5. When would you prefer to visit a pharmacy?**

Weekdays before 9am

weekdays between 9am - 6pm

weekdays after 6pm

Saturdays

Sundays

no particular time

**6. On average, how often do you use a pharmacy?**

Weekly                      monthly                      every 3 months                      every 6 months                      other

**7. How do you usually travel to your pharmacy?**

By public transport                      by car                      on foot                      by cycle                      other

**8. Do you normally get your prescriptions medicines?**

- Pharmacy
- GP practice dispensary
- Internet

**9. If you normally get your prescriptions from a GP practice dispensary, please indicate if you also visit a pharmacy for other services (tick all that apply):**

- To buy over-the-counter medicine from the pharmacy
- To get advice from the pharmacy
- To access other pharmacy services e.g. stop smoking services, emergency contraception  To get my flu jab
- To shop for non-medical goods (e.g. beauty products, toiletries, baby products, etc.)

Other (please give details):

**10. Overall, I consider that:**

	Always	Usually	Don't know	Sometimes	Never
I can find a pharmacy open when needed					
I can find a pharmacy open after 6pm, Monday to Friday					
I can find a pharmacy open on Saturday mornings					
I can find a pharmacy open on Sundays					
I can find a pharmacy open on Saturday afternoons					
The pharmacy offers advice to help me have a healthier lifestyle					
When I visit a pharmacy I can get the medication I need					
There is some privacy when I want to speak to a member of the staff					

**11. Overall, how would you rate the availability of pharmacy services in your area:**

Very good                      Good                      Adequate                      Poor                      Very Poor

**12. In the last 12 months, have you experienced any recurrent problems when using your usual pharmacy or one close by?**



---

Yes

No

If you answered 'Yes', please tell us why:

**13. Please tell us which of the services listed below is available at your local pharmacy and which ones you have used or would find useful.**

Please note that some of the services listed below may not be funded by the NHS or may not be available from your pharmacy at present

Service	AVAILABLE		NOT AVAILABLE		Don't know
	I have used	I have not used	I would use this	I would not use this	
Prescription collection service from your GP surgery					
Prescription medicines delivery service from pharmacy to home					
Repeat prescription service at pharmacy					
Stop Smoking Support Service					
Chlamydia screening service					
Healthy eating and living advice service					
Medicines usage review service					
New medicines service					
Emergency contraception					
Minor conditions advice e.g. sore throat, hay fever, thrush					
Health checks, for example, blood pressure checks					
Weight management / dietary advice					
Information on health and social services					
Vaccinations					
Dispensing into monitored dose containers					
Other (please give details):					

**14. What do you like about your pharmacy?**

---

**15. What do you think could be improved about your pharmacy?**

**16. Is there anything else you would like to tell us about Pharmacy services in your area?**

---

## 17. About You

### Your Age

- 18 or under
- 19-29
- 30-59
- 60-74
- 75 or over

### Over the last 12 months, how would you say your health has been?

- Very good
- Good
- Fair
- Bad
- Very Bad

### Do you consider yourself to be a carer, contributing to the care needs of a friend or relative?

- Yes
- No

### Are you:

- Male
- Female

### Do you have any long-term illness, health problem or disability which limits your daily activities or the work you can do?

- Yes
- No

Thank you for completing this questionnaire. Your views will help us to produce the Pharmaceutical Needs Assessments for York and for North Yorkshire, scheduled to be published in draft form in October 2014. This will then be consulted on until December 2014. The final versions of the reports are scheduled for publication in March 2015. The draft and final reports will be available on-line at [www.nypartnerships.org.uk/pna](http://www.nypartnerships.org.uk/pna) (North Yorkshire) and [www.york.gov.uk](http://www.york.gov.uk) (York)

**Please feel free to forward this questionnaire to anyone you think can contribute to the Pharmaceutical Needs Assessments for York and North Yorkshire**

**Please return completed questionnaires by 18 July 2014**

email to: [jsna@northyorks.gov.uk](mailto:jsna@northyorks.gov.uk)

or by post to: Pharmaceutical Needs Assessment, North Yorkshire County Council, North Yorkshire House, 442-444 Scalby Road, Scarborough YO12 6EE



### **York and North Yorkshire Pharmaceutical Needs Assessments** **Questionnaire for health or social care service providers and practitioners**

Every Health and Wellbeing Board (HWB) in England has a statutory responsibility to publish and keep up-to-date a statement of the needs for pharmaceutical services for the population in its area, referred to as a Pharmaceutical Needs Assessment (PNA). The PNA is used to inform decisions about where to site pharmacies (some people call them chemists), opening hours and what services are provided.

During the next few months we will be collecting information with the aim of publishing draft PNAs for North Yorkshire and for York in October 2014 and final versions in March 2015. To help produce the PNAs we want to find out your opinions about local pharmacy services, and whether there is anything you feel should be changed or could be improved.

This questionnaire is for health or social care service providers and practitioners. Other questionnaires are available for completion by:

- Strategic Partners - Organisations that commission services or plan other aspects of communities (e.g. housing, transport, etc.) that could impact on the need for pharmaceutical services.
- Users of pharmaceutical services

Further details can be found at [www.nypartnerships.org.uk/pna](http://www.nypartnerships.org.uk/pna) or email [jsna@northyorks.gov.uk](mailto:jsna@northyorks.gov.uk)

A special questionnaire for organisations providing pharmaceutical services has been sent directly to pharmacies and dispensing GP practices.

**Organisation:**

**Job description:**

**Service area (e.g., primary health, social care, public health, etc.):**

---

**In which area(s) do you operate?**

- All of North Yorkshire
- City of York**
- Craven District
- Hambleton District
- Harrogate Borough
- Richmondshire District
- Ryedale District
- Scarborough Borough
- Selby District

Other (please give details):

---

**1. How good do you consider pharmacy services are in North Yorkshire or York as a whole and/or in your area of North Yorkshire or York?**

**Your overall rating**

very good    good    adequate    Poor    very poor

**Availability of services**

*– open hours/days and location, range of additional services available, variation/equitable of services in different areas, etc.*

**Quality of services**

**2. Are there any aspects that you feel should be improved?**

---

**3. Are you aware of any particular problems people have had accessing pharmacy services or may have in the futures?**

**4. How desirable is availability of the following services at local pharmacies?**

	Very desirable	Desirable	Not necessary
Prescription collection service from your GP surgery			
Prescription medicines delivery service from pharmacy to home			
Repeat prescription service at pharmacy			
Stop Smoking Support Service			
Chlamydia screening service			
Healthy eating and living advice service			
Medicines use review service			
Emergency contraception			
Minor conditions advice, for example, sore throat, hay fever, thrush			
Health checks, for example, blood pressure checks			
Weight management / dietary			
Information on health and social services			
Vaccinations			
<b>Substance misuse services</b>			

Other (please give details):

**5. Are there any other services you think could be provided by pharmacies?**



---

*We are particularly interested in innovative suggestions for services for local communities that would not normally be provided, but could be provided, by pharmacies.*

**6. Have you any other comments about pharmaceutical services in York and North Yorkshire including development to meet current and future needs??**

---

Thank you for completing this questionnaire. Your views will help produced the PNA for the York and for North Yorkshire scheduled to be published in draft form in October 2014 for consultation until December. The final versions of the reports are scheduled for publication in March 2015. The draft and final reports will be available on-line at [www.nypartnerships.org.uk/pna](http://www.nypartnerships.org.uk/pna) (North Yorkshire) and [www.york.gov.uk](http://www.york.gov.uk) (York)

**Please feel free to forward this questionnaire to anyone you think can contribute to the PNA for York and North Yorkshire.**

**Please return completed questionnaires by 18 July 2014**

email to: [jsna@northyorks.gov.uk](mailto:jsna@northyorks.gov.uk)

or by post to: Pharmaceutical Needs Assessment, North Yorkshire County Council, North Yorkshire House, 442-444 Scalby Road, Scarborough YO12 6EE

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## Strategic Partners Questionnaire

Health and Wellbeing Board  
North Yorkshire



# York and North Yorkshire Pharmaceutical Needs Assessments

## Strategic Partners Questionnaire

Every Health and Wellbeing Board (HWB) in England has a statutory responsibility to publish and keep up-to-date a statement of the needs for pharmaceutical services for the population in its area, referred to as a Pharmaceutical Needs Assessment (PNA). The PNA is used to inform decisions about where to site pharmacies (some people call them chemists), opening hours and what services are provided.

During the next few months we will be collecting information with the aim of publishing draft PNAs for North Yorkshire and for York in October 2014 and final versions in March 2015. To help produce the PNAs we want to find out your opinions about local pharmacy services, and whether there is anything you feel should be changed or could be improved.

This questionnaire is for people and organisations that commission services or plan other aspects of communities (e.g. housing, transport, etc.) that could impact on the need for pharmaceutical services in particular areas. Other questionnaires are available for completion by:

- Health or social care service providers and practitioners
- Users of pharmaceutical services

Further details can be found at [www.nypartnerships.org.uk/pna](http://www.nypartnerships.org.uk/pna) or email [jsna@northyorks.gov.uk](mailto:jsna@northyorks.gov.uk)

A special questionnaire for organisations providing pharmaceutical services has been sent directly to pharmacies and dispensing GP practices.

**Department or lead area:**

**Organisation:**

**In which area(s) do you operate?**

- All of North Yorkshire
- City of York

- 
- Craven District
  - Hambleton District
  - Harrogate Borough
  - Richmondshire District
  - Ryedale District
  - Scarborough Borough
  - Selby District
- Other (please give details):

**1. How good do you consider pharmacy services are in North Yorkshire or York as a whole and / or in your area of North Yorkshire or York?**

**Your overall rating**

- very good    good    adequate    Poor    very poor

**Availability of services**

*– open hours/days and location, range of additional services available, variation/equitable of services in different areas, gaps in service, etc.*

**Quality of services**

---

**2. Are there any aspects that you feel should be improved?**

**3. Are you aware of any particular problems people have had accessing pharmacy services?**

**4. How desirable is availability of the following services at local pharmacies?**

	Very desirable	Desirable	Not necessary
Prescription collection service from your GP surgery			
Prescription medicines delivery service from pharmacy to home			
Repeat prescription service at pharmacy			
Stop Smoking Support Service			

Chlamydia screening service			
Healthy eating and living advice service			
Medicines use review service			
Emergency contraception			
Minor conditions advice, for example, sore throat, hay fever, thrush			
Health checks, for example, blood pressure checks			
Weight management / dietary			
Information on health and social services			
Vaccinations			
<b>Substance misuse services</b>			

Other (please give details):

**5. Are there any other services you think could be provided by pharmacies? Are there any you are considering commissioning?**

*We are particularly interested in innovative suggestions for services for local communities that would not normally be provided, but could be provided, by pharmacies.*

**6. Does your organisation have any plans or are you aware of any other plans that are likely to have an impact on the need for pharmaceutical services during the next five years? If so please give details**

---

*e.g. quantity, location, type of service*

**7. Have you any other comments about pharmaceutical services in York and North Yorkshire?**

Thank you for completing this questionnaire. Your views will help produced the Pharmaceutical Needs Assessments for the York and for North Yorkshire scheduled to be published in draft form in October 2014 for consultation until December. The final versions of the reports are scheduled for publication in March 2015. The draft and final reports will be available on-line at [www.nypartnerships.org.uk/pna](http://www.nypartnerships.org.uk/pna) (North Yorkshire) and [www.york.gov.uk](http://www.york.gov.uk) (York)

**Please feel free to forward this questionnaire to anyone you think can contribute to the Pharmaceutical Needs Assessments for York and North Yorkshire.**

**Please return completed questionnaires by 18 July 2014**

email to: [jsna@northyorks.gov.uk](mailto:jsna@northyorks.gov.uk)

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or by post to: Pharmaceutical Needs Assessment, North Yorkshire County Council, North Yorkshire House, 442-444 Scalby Road,  
Scarborough YO12 6EE



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## Pharmacies Questionnaire

Health and Wellbeing Board  
North Yorkshire



### Pharmaceutical Needs Assessment – Community Pharmacy Questionnaire

Date of completion

Name of contractor

Address of contractor

Trading name

Is this a distance selling pharmacy?

No

Yes

Pharmacy email address

---

Pharmacy phone number

Pharmacy fax

Pharmacy website address

Can we store the above information to contact you and to share with other commissioners?

Yes

No

### Opening hours

Please complete the box below with your current opening hours

#### Core hours

Day	Open	Close	Open	Close
Monday				
Tuesday				
Wednesday				
Thursday				
Friday				
Saturday				
Sunday				

#### Total hours – Core + Supplementary hours

Day	Open	Close	Open	Close
Monday				
Tuesday				

<b>Wednesday</b>				
<b>Thursday</b>				
<b>Friday</b>				
<b>Saturday</b>				
<b>Sunday</b>				

**Consultation facilities**

Is there a consultation area?      Yes            No     

If yes:

On the premises?      Yes            No     

Away from the premises?      Yes            No     

**Information facilities**

Is the pharmacy EPS R2 enabled      Yes            No     

Can you access websites from a computer within your pharmacy?

Yes     

No     

Limited     

Information is often distributed to pharmacies as email attachments or via websites. Please indicate whether you are able to use the following common files formats in your pharmacy.

**Adobe PDF files (.pdf)**

---

Not able to view

Able to view only

**Microsoft Word files (.doc or .docx)**

Not able to view or open

Able to view only

Able to open fully, edit and save

**Microsoft Excel files (.xls or .xlsx)**

Not able to view or open

Able to view only

Able to open fully, edit and save

**Advanced services**

Please give details of the advanced services provided by your pharmacy.

Please tick the box which applies for each service

Medicines Use Review Service

New Medicine Service

Appliance Use Review Service

Stoma Appliance customisation service

**Commissioned Services**

Please give details of the commissioned services provided by your pharmacy. These can be enhanced services commissioned by NHS England Area Team, Public Health services commissioned by a Local Authority or a CCG service.

AT – currently commissioned by Area Team and providing

LA – currently commissioned by Local Authority and providing

CCG – currently commissioned by a CCG and providing

If you are not providing the service then leave blank

<b>Service</b>	<b>AT</b>	<b>LA</b>	<b>CCG</b>
Emergency Hormonal Contraception Service			
NRT Voucher Service			
Smoking Cessation Service			
Supervised consumption of methadone or Buprenorphine			
Needle exchange			
Out of hours service			
Other services:			

### **Privately provided services**

We would like to know what other services you provide i.e. not commissioned by NHS England or Local Authority – please tick the appropriate box in the table below. Where the service is not funded by either the pharmacy or the patient please state who does fund it.

Ph = Pharmacy funded      Pt = Patient funded

<b>Service</b>	<b>Ph</b>	<b>Pt</b>	<b>Other commissioners please specify</b>
Anticoagulant monitoring service			
Anti-viral distribution service			
Care Home service			
Contraception service ( not an EHC service)			
Gluten Free Food Supply Service			
Independent Prescribing Service			
Language Access Service			
Medication Review Service (this is not the NMS or MUR services)			
Minor Ailments Scheme			

Weight Management Services			
Directly Observed therapy of TB medicines			
Palliative care scheme			
Phlebotomy			
Prescriber Support Service			
Schools Service			
Seasonal influenza Vaccination Service			
Childhood vaccinations			
Travel vaccines			
Sharps Disposal service other than needle exchange service			
Vascular Risk Assessment Service (NHS HealthCheck)			
Stop Smoking Service other than that commissioned by the local authority:			
Supervised Administration Service: other than that commissioned by the local authority:			
Monitored Dosage system			
Others please specify:			
<b>Services that treat or test for</b>			
Allergies			
Alzheimer's/Dementia			
Asthma			
CHD			
Chlamydia			
Depression			
Diabetes			
Epilepsy			
Heart Failure			
Hypertension			
Parkinson's Disease			
Alcohol dependency			
Cholesterol			
Gonorrhoea			

H.pylori			
HbA1C			
Hepatitis			
HIV			
HPV			
Others please specify:			

**Healthy Living Pharmacy**

Are you currently working towards being a HLP? Yes  No

How many Healthy Living Champions do you have?  Full time equivalent

**Collection and Delivery Services**

Does your pharmacy provide any of the following:

Collection of prescriptions from surgeries? Yes

Delivery of dispensed medicines free of charge on request? Yes

Delivery of dispensed medicines – selected patient groups (list criteria)

Delivery of dispensed medicines – selected areas (list areas)

---

Dispensed medicines – chargeable

Yes

**Additional information**

Please list additional services/facilities you provide to enhance patient accessibility

If you have anything else you would like to tell us that you think would be useful in the formulation of the PNA please include here:

Do you know of any potential changes in your area that may affect pharmaceutical need and/or provision



---

Details of person completing this questionnaire in case we need to contact them for further information.

Contact name

Contact number

**Thank you for completing this PNA questionnaire**

---

## Appendix 11 - Questionnaire distribution

### Health and social care service providers and practitioners

GPs

NHS trusts: Airedale NHSFT, Bradford District Care Trust, South Tees, HDFT, YHNHSFT, South Tees, TEWV, Leeds & York Partnership

Residential/Domiciliary Care providers

Adult social services

Children's Services

Dentists

GP out of hours services

Sexual Health, substance misuse, tobacco control services

### Strategic Partners

CCGs

HWB members (including CCGs)

Planning/Transport

District Councils planning depts., etc.

NHS Area Team

Out of Area organisations

Health related area "steering" groups

### Pharmacy users

Voluntary Sector

Partnership Boards

Healthwatch

CSU/CCG communications managers

### Pharmacies Questionnaire

North Yorkshire and York Pharmacies

North Yorkshire and York GP dispensing practices

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## Appendix 12 – Consultation

The draft PNA was made publically available for consultation on the North Yorkshire Partnerships website's PNA page between 3 November 2014 and the 12 January 2015. The following organisations were contacted by email to inform them of the availability of the draft report and the details of the consultation period

- The Local Pharmaceutical Committee for the North Yorkshire area
- The Local Medical Committee for its North Yorkshire area
- People on the pharmaceutical lists and any dispensing doctors list for North Yorkshire
- LPS chemist in its area with whom the NHS England has made arrangements for the provision of any local pharmaceutical services
- The North Yorkshire Healthwatch organisation
- NHS trust or NHS foundation trust North Yorkshire
- NHS England area team
- Neighbouring Health and Wellbeing Boards

During the consultation period comments on the draft PNA report were received from members of the public and people employed by pharmacies, NHS England and a GP practice. They included some minor corrections to errors and details which have now been included in the final report.

The following is a summary of comments received about the draft report and the response of the PNA development group.

- *Rurality of North Yorkshire and using travel times based on car usage*  
Due regard is made in the PNA to the rural nature of the county while also acknowledging that the overall need for pharmacy services principally follows population densities. The existence of GP dispensing practices in rural areas where there is not a nearby pharmacy is an important aspect of how rural and urban services differ.  
Although travel times by other modes of transport could be of interest, they are not currently available due to the complexity of calculations involved. Walking and cycling would introduce the possibility for any individual journey of also using footpaths, cycle paths, bridle ways, etc. with varying levels of accessibility.
- *The demographic validity of the engagement exercise carried out prior to production of the draft PNA, whether the contents of only 118 Pharmaceutical Service Users responses for the whole of North Yorkshire should be treated as being statistically significant and other comments about the questionnaire.*

The questionnaires were distributed to a wide range of organisations, (see Appendix 9) across North Yorkshire including Healthwatch and the North Yorkshire & York Forum for Voluntary Organisations. All organisation contacted were asked to cascade the questionnaire details to as many people/organisations as possible. The availability of the questionnaire was also advertised via a press release.

So although not every organisation in North Yorkshire was contacted directly we expected coverage to be increased by questionnaire details being passed on. In future consideration will be given to also contacting directly Parish Councils, GP practice Patient Participation Groups and making use of pharmacies annual patient satisfaction survey results and the North Yorkshire County Council Citizen's Panel.

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Although only a relatively small number of questionnaire were received from pharmacy users, they are still considered to be a useful indication of people's views and their use of pharmacy services but will be treated with some caution.

The questionnaires could, despite including opportunities for including comment, have constrained some people's answers, non-questionnaire written responses were also accepted.

- *Overuse of technical jargon*

The PNA is a technical document aimed primarily at a technical audience and some use of technical terms and terminology is unfortunately inevitable. However some changes have been made in the document to reduce some technical "jargon" to improve the reports wider accessibility.

- *Only reporting to district level and not to smaller (e.g. ward) level*

The PNA is required to consider the pharmaceutical needs of North Yorkshire. Data is often only available to district level, this coupled with the limited perceived benefits only breaking the county into smaller geographical areas led to the decision to organise the report to district level.

- *The decision to exclude any comments or challenges from the public or stakeholders on the laws and regulations around provision and access to pharmaceutical services*

Although the PNA does include comments about various aspects of pharmacy services received prior to production of the draft PNA, in its conclusions (summary of findings) it sets out only areas for improvement that are within the control of local commissioners. There are certain aspects of pharmacy services that are stipulated by national regulations which limit the freedom to determine how pharmacy services are provided locally. The regulations were set by Parliament and amendments can only be made by an act of Parliament. The PNA was constructed under the current regulations and is not an appropriate vehicle for influencing national legislation.

- *A breakdown of the type of organisation people who completed a health and social care provider's questionnaire worked for.*

Details of the type of organisation responses where received from are now included in the final report

- *Whether some views expressed in the Stakeholders and Social and health care provider's questionnaire were valid*

Comments contained in questionnaires are included as the comments expressing the view or opinion of the person who returned the questionnaire. The PNA is not supporting or validating comments, but is just recording that a comment has been made.

- *Urgent care unit in Scarborough should have been included as a future commissioning intension.*

The planned Urgent Care services in Scarborough and Malton have been included

- *Ignoring the existence of a nearby pharmacy when considering future need for pharmacy services in Scalby.*

The reference to there not being a pharmacy in Scalby has been removed to reflect the fact that a pharmacy is located just outside the village boundary.

- *Boots made offers to provide additional services if they are commissioned.*

NHS England has been made aware.

## Appendix 13 – Glossary

AT	Area Team
AUR	Appliance Use Review
AWC CCG	Airedale, Wharfedale and Craven Clinical Commissioning Group
BNF	British National Formulary
CCG	Clinical Commissioning Group
DH	Department of Health
DLA	Disability Living Allowance
FP10	Forms used for NHS prescriptions
GRT	Gypsy, Roma and Traveller
HaRD CCG	Harrogate and Rural District Clinical Commissioning Group
HRW CCG	Hambleton, Richmondshire and Whitby Clinical Commissioning Group
HWB	Health and Wellbeing Board
JSNA	Joint Strategic Needs Assessment
LMC	Local Medical Committee
LPC	Local Pharmaceutical Committee
LPN	Local Professional Networks: separate clinical networks hosted and supported locally by NHS England for for dentistry, eye health and pharmacy.
MDS	Monitored Dosage Systems: is a medication storage device designed to simplify the administration of solid oral dose medication.
MUR	Medicines Use Reviews
NHSE	NHS England
NMS	New Medicines Services
NYCC	North Yorkshire County Council
NYYPNA	North Yorkshire and York PNA
OOHs	Out-of-Hours
PNA	Pharmaceutical Needs Assessment
SR CCG	Scarborough and Ryedale Clinical Commissioning Group
VOY CCG	Vale of York Clinical Commissioning Group

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## 14.0 References

- <sup>i</sup> NHS England (2013) Improving health and patient care through community pharmacy– evidence resource pack
- <sup>ii</sup> The NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013 set out the legislative basis for developing and updating PNAs and can be found at: <http://www.dh.gov.uk/health/2013/02/pharmaceutical-services-regulations/> .
- <sup>iii</sup> Gill, P., MacLeod, U., Lester, H., Hegenbarth, A. (2013) *Improving access to health care for Gypsies and Travellers, homeless people and sex workers*, Royal College of General Practitioners Clinical Innovation and Research Centre
- <sup>iv</sup> North Yorkshire Health and Wellbeing Board papers can be accessed from <http://democracy.northyorks.gov.uk/committees.aspx?commid=27>
- <sup>v</sup> Cavanagh, S., Chadwick, K. (2005) *Health needs assessment – a practical guide*, National Institute for Health and Clinical Excellence
- <sup>vi</sup> North Yorkshire Joint Strategic Needs Assessment 2012 Report, accessed from [www.nypartnerships.org.uk/jsna](http://www.nypartnerships.org.uk/jsna) on 26/8/14
- <sup>vii</sup> NHS Choices pages on internet pharmacies, accessed from <http://www.nhs.uk/Service-Search/pharmacies/internetpharmacies> on 10/9/2014
- <sup>viii</sup> Health and Social Care Information Centre (2013) *General Pharmaceutical Services in England: 2003-04 to 2012-13*, accessed from <http://www.hscic.gov.uk/catalogue/PUB12683/gen-pharm-eng-200304-201213-rep.pdf> on 10/9/2014
- <sup>ix</sup> NHS England (2013) Improving health and patient care through community pharmacy– evidence resource pack
- <sup>x</sup> Pharmaceutical Services Negotiating Committee. <http://psnc.org.uk/psncs-work/about-community-pharmacy>
- <sup>xi</sup> Todd, A., Copeland, A., Husband, A., Kasim, A., Bambra, C. (2014) The positive pharmacy care law: an area-level analysis of the relationship between community pharmacy distribution, urbanity and social deprivation in England, *BMJ Open*: 4: e005764
- <sup>xii</sup> Public Health England (2014) Spend and Outcomes Tool, [www.yhpho.org.uk/spot](http://www.yhpho.org.uk/spot)