Notes: Workshop 2 – Breaking Barriers: System Transformation Through Collaboration

Opening reflection Barriers to Partnership working feedback

- Fear of loss of funding for individual organisations and partners
- Lack of financial resource and shared vision
- Grant funding
- Commissioners telling organisations not to get too big as they will lose funding
- Being asked to work in collaboration but not together
- Organisations growing too large and loosing access to funding
- Don't want to complete on local level
- Funding only ideas but not development/testing side of things
- Not funding thing that are already working well. Instead funding focus on innovation
- Infrastructure of assessing collaborative work not in place
- No investment to support collaborative working

Table Activity feedback

1. Whose voices are currently underrepresented in the systems that you work in
    - Economically inactive/financially vulnerable
    - Younger people
    - Minority community
    - Older generation
    - Digitally disadvantaged
    - Those who are unaware of support
    - Learning Disability
    - Hidden Impairments
    - End of life care
    - People in rural areas
    - Socially Isolated
    - People who don't know they are in crisis
    - Homeless
    - Fijian, Nepalese and Afghan
    - Inactive people
    - Farmers
    - We don't know because they are underrepresented/don't have a voice and com forward
    - Authentic youth voice (not just youth councils)
    - People who won't leave the house

2. What barriers prevent their participation?
    - Mental Health
    - Neurodiversity multiple factors
    - Domestic abuse
    - Finances/financial indebtedness
    - Language
    - Unaware of where/how to get support
    - Uncomfortable seeking support
    - Lack of trust in services
    - Isolation
    - Participation doesn't fix root cause of problem
    - Digital exclusion – not offering other inclusive options to participate
    - Capacity to do work
    - Busy lifestyle
    - Affordability
    - Confidence
    - Funding
    - Not othering tailored ways to participate based on audience
    - People unable to access information
    - Opportunities to participate feel overwhelming e.g. too many questions
    - Young people don't recognise the terminology being used
    - Focusing on how to fix the issue rather than how to fix what is causing the issue

3. What practical challenges would help remove those barriers

- Invest in trusted community venues
- In person services
- Holistic approach
- Increased knowledge amongst services of other services
- Information sharing
- Funding and resources
- Building strong relationships
- Authentic collaboration
- Recognising that Top-Down approach doesn't work
- Local organisations have wealth of data and information but not always sought or valued by larger, statutory organisations

- There are so many barriers and can't solve individual ones on their own. Need to look at holistically

Q – What do you think you might be able to do to change mindset of self and others in system transformation?

- Use voice when we get the opportunity in the appropriate way where people will listen
- Not accepting the issues e.g. fuel price protests
- Challenge back
- Need to ensure having conversation in more meaningful way
- Start at a grassroots level with self
- Be creatively when considering what could be done differently
- Need to be bold but realise some conversations can be difficult
- Don't be so risk adverse
- Adopt a 'get stuff done' approach